

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 12.09.2024

AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way #07-16
Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SGV 1509U / SMN 2988J ON 03.08.2024

We are the authorized repair workshop for the owner of motor vehicle no: **SGV 1509U** , which was involved in the captioned accident with your insured vehicle no: **SMW 2988J** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 13,625.00
2) Loss of Rental	\$ 2,520.00
3) GIA Search Fee	\$ 2.18
4) Towing Fee	\$ 70.00
	<u>\$ 16,217.18</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) Towing Receipt | f) GIA Report |
| g) Police Report | h) I/C & Driving License |
| i) Insurance Certificate | j) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Quek De De ("the third party claimant")
of APT BLK 875 Woodlands Street 82 # 10-544 (S) ⁷³⁰⁸⁷⁵ (address),
owner of SGV 15094 (vehicle no.) hereby authorize
Fastech Auto Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SGV 15094 that was
damaged pursuant to the accident which occurred on 03.08.24 (date) along
Woodlands Street 13 (location)
involving vehicle no/s SMN 2988J ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 05 day of Aug (month) 20 24 (year)

Signed by "the third party claimant"



Signed by "the workshop"

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **FASTECH AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$15,300.00** (Global Sum) for vehicle no. **SGV1509U** that was damaged pursuant to the accident which occurred on **03/08/2024** (date) along **WOODLANDS ST 13** (location) involving vehicle no/s **SMN2988J**. This is pursuant to the inspection conducted on **07/08/2024** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **QUEK DE DE** (the third party claimant") of vehicle no. **SGV1509U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGV1509U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of Oct (month) 2024 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 24063

Date : 10.09.2024
Vehicle No : SGV 1509U
Make/Model : TOYOTA WISH 1.8X
Chassis/Eng# :
Accident Date : 03.08.2024
Claim No :
Reference : 0824 -24063
Policy No :

	Amount
To proceed on lump sum repair	S\$ 12500.00

E. & O. E.	Total : S\$	12500.00
	GST @ 9% : S\$	1125.00
	Amount Due : S\$	13625.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: QUEK DE DE

Invoice : DCR-2024-08-06

Date : 20.08.2024

Agreement No : 23410

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLJ 5059D</u> (0824-24063)	\$ 2,520.00
Rental Period from <u>07.08.2024</u> to <u>20.08.2024</u>	
<hr/>	
E. & O. E.	Total \$ <u><u>2,520.00</u></u>

Lee Fang

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. **23410**

Name Quek De De			REG. No. SLJ 5059D		MAKE MODEL:								
ADDRESS APT BLK 875 woodlands street 82# 10-544					DIESEL		PETROL		E	1/4	1/2	3/4	F
Singapore 730875			KM IN		DATE & TIME IN 20.8.2024 (A) 14.48 hrs								
			KM OUT		DATE & TIME OUT 07.08.2024 (A) 16.17 hrs								
			KM DRIVEN		TIME USED								
NAMED DRIVER Koh Hao ming													
DRIVING LICENCE NO S 9509724C		DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@S\$					
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE		14 DAYS		@S\$ 180.00		\$ 2520.00			
ADD NAMED DRIVER					WEEKS		@S\$						
					MONTHS		@S\$						
DRIVING LICENCE NO		DATE OF EXPIRY		PLACE OF ISSUE		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL					
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE				TOTAL RENTAL		\$ 2520.00			
IMPORTANT NOTES:							DELIVERY FEE						
<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p> <p>ADDITIONAL CONDITIONS:</p> <p>COMPREHENSIVE COVERED EXCESS:</p> <p>*Section I – Used in S'pore only : SGD 2000.00 *Section I – Used outside S'pore : SGD 4000.00 *Section II – Used in S'pore only : SGD 1500.00 *Section II – Used outside S'pore : SGD 3000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00</p> <p>THIRD PARTY COVERED EXCESS:</p> <p>*Hirer must bear all costs to the damages of the return vehicle. *Section II – Used in S'pore only : SGD 1500.00</p> <p>*Hirer must bear all costs to the damages of the return vehicle. *Section II – Used outside S'pore : SGD 3000.00</p> <p>YOUNG AND INEXPERIENCE DRIVER</p> <p>Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.</p> <p>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</p> <p>*Section I – Used in S'pore only : SGD 6000.00 *Section I – Used outside S'pore : SGD 12,000.00 *Section II – Used in S'pore only : SGD 6000.00 *Section II – Used outside S'pore : SGD 12,000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00</p> <p>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</p> <p>*Hirer must bear all costs to the damages of the return vehicle. *Section II – Used in S'pore only : SGD 6000.00</p> <p>*Hirer must bear all costs to the damage of the return vehicle. *Section II – Used outside S'pore : SGD 12,000.00</p> <p>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</p>									COLLECTION FEE				
			PER DAY \$		PER WEEK \$		PER MONTH \$						
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)										
			PER DAY \$		PER WEEK \$		PER MONTH \$						
			PREPAYMENT		TOTAL CHARGE								
CHECK		DEPOSIT											
CASH													
RECEIPT NO.		NETT CHARGE											
AMOUNT DUE / REFUND													

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X

RENTER'S/DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMN2988J

Date of Accident

03/08/2024 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **31/07/2024 - 30/07/2025**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **05/08/2024 16:54**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



PEOPLE TOWING

120A Canberra Crescent #03-357
Eastwave@Canberra Singapore 751120
Email: peopletowing24hours@gmail.com
Reg No : 53481596X

Hotline : 85533344

CASH SALE / WORK ORDER

No: 4063

Date: 6/8/24

宝号

Messrs: CASH

车号

Vehicle No: SGV 1509 U

由

From: SM AIRPORT

到

To: AUTO BAY

其他

Remark:

时间

Time: : - : :

AMOUNT: \$ 50.

注意 : 本公司对所拖之车辆, 在进行中如有任何损失或破坏, 一概由车主自行负责。
NOTE : Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

经手人

Authorised by: S.G. (844)

收货人

Received by: RECEIVED

- ☒ Accident / Breakdown
- ☐ New Car / Scrap Car
- ☐ Multi / Basement
- ☐ Jump Start
- ☐ Tyre Replacement / Patching
- ☐ Crane Up / Winch Out
- ☐ With Load / Cargo Box
- ☐ Freezer / Tailgate
- ☐ Flat Bed
- ☐ King Dolly to lift up
- ☐ Low Body Kit
- ☐ Repo
- ☒ Compound (TP/LTA) 7 + 10
- ☐ Door Opening Service
- ☐ Collect Document / Key
- ☐ Jurong Island / Cargo Complex
- ☐ Woodlands / Tuas Checkpoint
- ☐ Cancellation Charge (Reach Location)
- ☐ Cancellation Charge (After 15 minutes)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CD/AIG24080116/Uma3
AIG Ref: 3712230481SG

13 August 2024

LIN EN
BLK 182B WOODLANDS STREET 13
#27-745
SINGAPORE 732182

Dear Sir/ Mdm,

**ACCIDENT INVOLVING SMN 2988J(AIG) AND SGV 1509U AT/ALONG
WOODLANDS ST 13 ON 03/08/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SGV 1509U** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

Daphne Lee
Case Handler
DID: 6841 2157
Email: daphnelee@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Aug 2024 15:43	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	07 Aug 2024 15:43	Clm Veh Model Changed	(202497) TOYOTA WISH 1.8 X (A).	[A] HOW MEI KWAN
3	07 Aug 2024 15:43	Clm Created	Reg No: SGV1509U. Acct Date: 2024/08/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	07 Aug 2024 15:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Aug 2024 15:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/19	[A] HOW MEI KWAN
6	07 Aug 2024 15:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Aug 2024 15:43	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	07 Aug 2024 15:43	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	07 Aug 2024 15:43	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	07 Aug 2024 15:43	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	12 Aug 2024 02:20	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
12	12 Aug 2024 02:25	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
13	12 Aug 2024 02:25	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
14	12 Aug 2024 13:21	Clm Dtl Modified	Claimant's Name: - -> QUEK DE DE. Claimant's ID: -> SXXXX881F.	[A] HOW MEI KWAN
15	15 Aug 2024 13:21	Video Downloaded	Downloaded Video - Accident	[I] Pang, Nicole-xs
16	24 Sep 2024 11:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	24 Sep 2024 11:33	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
18	24 Sep 2024 11:33	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	24 Sep 2024 11:33	Clm Dtl Modified	JPJ Reg. Date: -> 2007/06/05.	[A] JOANNE LEE KHANG MIN
20	24 Sep 2024 11:33	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	25 Sep 2024 15:12	Adj Mandate Request	Cur.Reg:15377.18:Liability: 100% (BOLA 27) *Quantum: \$15,377.18(all-in). Ple ase refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
22	04 Oct 2024 09:14	Adj Mandate Request Cancelled		[A] JOANNE LEE KHANG MIN
23	04 Oct 2024 09:19	Adj Mandate Request	Cur.Reg:15377.18:Liability: 100% (BOLA 27) *Quantum: \$15,377.18(all-in). Ple ase refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
24	04 Oct 2024 14:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/19. Mandate Remarks: Please proceed. To wing: please offer from \$60 first.	[I] Pang, Nicole-xs
25	04 Oct 2024 14:44	Adj Mandate Set	Approved:15377.18:Please proceed. Towing: please offer from \$60 first.	[I] Pang, Nicole-xs

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3214998	07 Aug 2024 15:45:29	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGV1509U	HOW MEI KWAN	xx.xx
3214999	07 Aug 2024 15:46:08	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGV1509U	HOW MEI KWAN	xx.xx
3215000	07 Aug 2024 15:46:49	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGV1509U	HOW MEI KWAN	xx.xx
3216795	12 Aug 2024 17:40:31	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGV1509U	SMN2988J	12.00

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=dsp_viewhistory&caseid=1446674&extid=460191&CFID=30...

1/2

3241315	24 Sep 2024 11:33:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGV1509U	SMN2988J	12.00
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