

**DING AUTOMOTIVE PTE LTD****30 Kallang Place, #05-05  
Singapore 339159****OUR REF: 50116290/SHB2324Y/DOA/06/08/2024/KD  
YOUR REF: SNF3923U/--****Without Prejudice to our  
driver's Injury claims****30 August 2024****To: MOTOR CLAIMS DEPARTMENT  
INDIA INTERNATIONAL INSURANCE  
64 CECIL STREET #04/#05  
IOB BUILDING SINGAPORE 049711****ACCIDENT INVOLVING: SHB2324Y AND SNF3923U ON 06/08/2024  
LOCATION ALONG : JALAN BUKIT MERAH, SINGAPORE****We refer to the above mentioned incident with cost of repair and losses outlined as follows:**

	Rate Per Day	Repair/ Claims Day	Amount Before GST	GST 9%	Amount After GST
Cost of Repair	\$ -	8	\$ 3,600.00	\$ 324.00	\$ 3,924.00
Loss Of Rental	\$ 105.48	8	\$ 843.84	\$ -	\$ 843.84
Loss Of Income	\$ 80.00	8	\$ 640.00	\$ -	\$ 640.00
LTA/GIA Search Fee	\$ -	0	\$ 2.00	\$ 0.18	\$ 2.18
Towing Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 185.48	8	\$ 5,085.84	\$ 324.18	\$ 5,410.02

**The accident was caused solely by the negligence of your insured/driver, which resulted in the above costs of repair and losses.****Enclosed herewith the relevant documents (where applicable) for your perusal:**

✓	Letter of Demand	✓	Mileage Record
✓	Repair Bill	✓	Rental Invoice
✓	Finalised Report	✓	Letter of Authority
✓	Repair Estimate	✓	Satisfaction Voucher
✓	Accident Report / Police Report	✓	Certificate of Insurance
✓	3 <sup>rd</sup> Party Search Fee	✓	Towing

**City Cab has authorised DING AUTOMOTIVE PTE LTD to claim, correspond, and receive payment on behalf of our client against any Third Party pertaining to the total sum stated above.****Please look into our client's claim and revert with your Liability/Offer within 14 days upon receipt of this Letter of Demand.****Your Sincerely,  
MOTOR CLAIMS DEPT  
DING AUTOMOTIVE PTE LTD  
TEL: +65 9239 4128**

# LETTER OF AUTHORITY

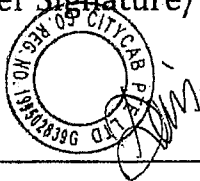
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Accident involving SHB 2324Y & SNF 3923 U on 06/08/24  
along Jln Bkt Merah.

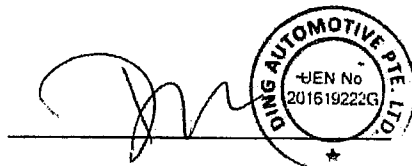
I/We, City Cab Pte Ltd NRIC/ Co.Reg Number 199502839G registered owner of vehicle No. SHB 2324Y which was rented to Hirer/Driver Mr/Ms Soon Chin Thor NRIC SXXXX 402 G, hereby authorize **Ding Automotive Pte Ltd** on this date 06/08/24 to submit, correspond, negotiate and settle my/our claim for cost of repair and uninsured losses arising from the above accident and without prejudice of our driver's injury claim.

I/We further authorize that agreed settlement amount by third party with **Ding Automotive Pte Ltd** should be made in favour of **Ding Automotive Pte Ltd** and that the said payment be forwarded to them as full and final discharge of my/our claims.

Owner Signature/Co.Chop



Authorized Workshop



Hirer/Driver Signature



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2024D0009176  
Claimant Ref: SHB2324Y

We/I, DING AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,924.00 (repair cost), S\$ 1,018.36 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SHB2324Y that was damaged pursuant to the accident which occurred on 06/08/2024 (date) at JALAN BUKIT MERAH (location) involving vehicle no. SNF3923U (insured vehicle). This is pursuant to the inspection conducted on 07/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHB2324Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHB2324Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,944.54 to DING AUTOMOTIVE PTE LTD

Dated this 09 day of October 2024

**Without Prejudice  
to our driver's Injury claim**

#### CLAIMANT:

Signature: Signed by "the workshop" (with chop)  
Name: Kelly Ding  
NRIC: S1848 355E  
Address: 30, Callany Place  
#05-05 5339/59  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_



#### WITNESS:

Signature: Signed by appointed Surveyor  
Name: LKK Auto Consultants Pte Ltd  
NRIC: 199607198R  
Address: 51 Ubi Avenue 1  
#02-25 Paya Ubi Ind. Park S(408933)  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_



**TAX INVOICE**

**INDIA INTERNATIONAL INSURANCE PTE LTD**

IOB BUILDING  
64 CECIL STREET #04-05  
SINGAPORE 049711

ATTN : Motor Claims Department  
TEL : FAX :

**INVOICE** : I-002567  
**DATE** : 09/10/2024  
**GST REG NO** : 201619222G  
**TERMS** : C.O.D.  
**PO NO** : SNF 3923U  
**OUR REF** : SHB 2324Y  
**PAGE** : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	Cost Of Repair - SHB 2324Y	1	3,600.00	3,600.00
2.	Loss Of Rental (w/o GST)	7	105.48	738.36
3.	Loss Of Income (w/o GST)	7	40.00	280.00
4.	Search Fee	1	2.00	2.00
<b>REMARKS :</b> Job Card : 50116290 Your Ref : MFL2024D0009176 / SNF 3923U OIC : Chew Hsiao Tong LKK Auto DOA : 06/08/2024  <i>Without Prejudice to our driver's Injury claim</i>		<b>SUB TOTAL</b>	:	4,620.36
		<b>GST 9%</b>	:	324.18
		<b>TOTAL SGD</b>	:	<b>4,944.54</b>
		<b>DEPOSIT</b>	:	
		<b>O/S BALANCE</b>	:	

**PAYMENT DETAILS**

BANK ACCOUNT NAME: **DING AUTOMOTIVE PTE LTD**  
BANK TRANSFER: **UOB BANK 348-307-6922**  
PAYNOW TO UEN: **201619222G**


Authorised Signature

Customer Signature  
I have inspected and hereby confirmed that  
the job done and the amount due herein  
are entire to my satisfaction


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SNF3923U

Date of Accident

06/08/2024 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **India International Insurance ...**Period of Insurance ..... **01/07/2024 - 30/06/2025**Requested By ..... **Hashim (Ding Auto Pte Ltd)**Requested Date ..... **06/08/2024 14:34****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Our Ref: CC24080096



Date: 07 August 2024

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 06/08/2024 @ 11:15 hrs  
ALONG JALAN BUKIT MERAH.  
INVOLVING SNF3923U

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2324Y** (the "Taxi"). The Taxi was hired to **SOON CHIN THOR IC NO SXXXX402G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.97** per day (inclusive of GST).

*\$105.48 (w/o GST)*

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team  
Asset Management

This is a computer generated letter. No signature is required.





Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Aug 2024 15:13	Clm Dtl Modified	Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199502839G.	[A] HOW MEI KWAN
2	07 Aug 2024 15:13	Clm Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] HOW MEI KWAN
3	07 Aug 2024 15:13	Clm Created	Reg No: SHB2324Y. Acct Date: 2024/08/06. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Ding Auto motive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	07 Aug 2024 15:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Aug 2024 15:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/19	[A] HOW MEI KWAN
6	07 Aug 2024 15:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Aug 2024 15:13	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	07 Aug 2024 15:13	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	08 Aug 2024 11:49	Clm Dtl Modified	Insured Name: -> COMFORTDELGRO RENT A CAR PTE LTD. Insured ID: -> 198105775H.	[A] HOW MEI KWAN
10	08 Aug 2024 13:18	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% INSURED DRIVER REAR-ENDED TP.	[A] CHEW HSIAO TONG
11	11 Aug 2024 22:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/19. Mandate Remarks: Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
12	11 Aug 2024 22:00	Adj Mandate Set	Approved:0.00:Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
13	24 Sep 2024 15:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	24 Sep 2024 15:35	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	24 Sep 2024 15:35	Clm Dtl Modified	JPJ Reg. Date: -> 2017/09/28.	[A] JOANNE LEE KHANG MIN
16	24 Sep 2024 15:35	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	25 Sep 2024 08:51	Adj Mandate Request	Cur.Reg:5090.02:Liability: 100% *Quantum: \$5,090.02 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	26 Sep 2024 11:09	Adj Mandate Set	Approved:5090.02.	[I] Loganathan S/O Agoram

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3215290	08 Aug 2024 09:43:14	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHB2324Y	SNF3923U	12.00
3241593	24 Sep 2024 15:35:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB2324Y	SNF3923U	12.00