

Main Office:

Mova Building No. 22, Jalan Kilang, Singapore 159419 Tel: **(65) 6476 3333** Fax: (65) 6271 5891

www.mova.com.sg

Workshop Dept:

Block 1008, Bukit Merah Lane 3. #01-04/06/08/94 Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

Co. Reg. 198904033G GST Reg. M2-0088864-2

BY EMAIL

WITHOUT PREJUDICE

Our Ref: SMW2386Z / T690824

Your Ref: SHC8656U

Date: 26 September 2024

MS FIRST CAPITAL INSURANCE LIMITED **36 ROBINSON ROAD** #16-01 CITY HOUSE Singapore 068877

Attn: Motor Claims Department

Dear Sir/Mdm

ACCIDENT INVOLVING:

SMW2386Z & SHC8656U

DATE OF ACCIDENT:

28 July 2024

ALONG:

CROSS JUNCTION BETWEEN NORTH BRIDGE

ROAD & BRAS BASAH ROAD

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 4,959.50
#Loss of Use (\$ 100.00 x 01_days)	\$ 100.00
Loss of Rental (\$ 120.00 x 04 days) + 9% GST	\$ 523.20
Loss of Income (\$ x days)	\$
LTA Fees	\$ -
Police Report / GIA	\$ 2.18
Medical Fee	\$ =
Excess	\$ -
Grand Total	\$ 5,584.88

Car date in:

2024-08-27

Car date out:

2024-08-31

Authorized Repair Days:

(TP/OD/WS/Recovery of Incidental Costs)

Please pay the amount of

\$ 5,584.88 in favour of MOVA AUTOMOTIVE PTE LTD.

If you have any enquiries, please call Ms Suann @ 62623377 or email suann@mova.com.sg

Yours faithfully,

MOVA AUTOMOTIVE PTE LTD

For Claims Manager

Note: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).



^{*} This is a computer generated letter and does not need a signature.





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POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.)	SMW 2386S		and (Third
Party's Vehicle No.) SHC 8656U on	PS15018C		along
cross Junction between novem Bridge			0
	2.02 (0.2)		
BY THIS POWER OF ATTORNEY, *I/We,	Ni Jing	77/2000	/* * * * * * * * * * * * * * * * * * *
123 COMPASSIVATE BOW #06-25 SC544810	NRIC/Passport No	89999027	(Address)*
1		_/	1 100
	incorporate in Singa	apore and having its regist	
(Address)*		owner of Vehicle R	
		appoint MOVA AUTOMOTI	
(MOVA) a company incorporated in Singapore and			
Lane 3 #01-04/06/08 its agents or any person aut	1.50	o be ^my/our Attorney ar	id in ^my/our
name(s) and on *my/our behalf to do all or any of the	ie following:		
To submit, resolve and make any claim(which *I/we may have against the other *policy/policies taken up by such *par	*party/parties to th ty/parties or alterr taken up	ne Accident and under the actively under Insurance by the by the last to appropriate to appropri	he insurance Policy No.
Insurance Company) in respect of the co expenses, etc suffered by *me/us arising from the company in respect of the company.			er costs and
2. For the purpose of such claim(s) as aforesaid			y/our Attorney
shall in MOVA absolute discretion, deem fi	t.	Security States - Commencer Stat	•
 To collect payment(s) due in respect of an to be made by way of cheque in favor of N and discharge thereof. 			
4. For any of the purposes aforesaid, to exec	ute, sign, seal and	deliver all documents w	hatsoever in
relation thereto.			
 Generally do all such acts as it shall deem To agree to any settlement at the absolut 			claim(s) and
*I/We hereby declare that all acts, instruments and *my/our behalf by the Attorney, its agents or any particular valid and effectual to all intents and purposes whatsom in *my/our own proper person(s) and *I/we hereby rate executed by virtue of the authority and powers here	person authorized be ever as it is the same ify and confirm, all a	y MOVA in its behalf sha e had been done or execute	II be as good ed by * me/us
*I/We hereby further declare that the powers and a	uthority hereby co	nferred shall remain irre	vocable.
*I/We further comfirm that the acceptance by MOVA full discharge of my/our claim(s) in respect of such l		mount in respect of such	constitute the
*IN WITNESS WHEREOF. *I/We have hereunto to of, Year Two Thousand	set *my/our hand an	d seal this day 2	of the month
Signed, Sealed & Delivered By			
1/2/2			

Customer's Name: Ni Jing NRIC No: \$665051 Co's Rubber Stamp, where applicable.



MS First Capital Insurance Limited

www.msfirstcapital.com.sg (UEN 195000106C GST Reg. No. M2-0001676-9)

DISCHARGE RECEIPT

CLAIM REFERENCE

: D24006639MFCT/TPD2/KT

ACCIDENT DATE

: 28/07/2024

ACCIDENT LOCATION

: BASAH ROAD SINGAPORE

INSURED

: COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

: LIEU VOON CHYE

INSURED VEHICLE

: SHC8656U

INVOLVED PARTY

: SMW2386Z

SETTLEMENT SUM

: \$5,457.50

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED
 and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which
 l/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: NI JING

Signature and Date:

WITNESS:

MOVA AUTOMOTIVE PTE LTD

BIK 1008, BUKIT MERAH LANE 3

#01-04 (S) 159722

Tel: 62723892 Fax: 62708314 GST Fieg No : M2-0088864-2 Signature and Date:



Website: www.mova.com.sg Co. Reg. No.: 198904033G GST Reg. No.: M2-0088864-2 Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: **(65) 6272 3892** Fax: **(65) 6270 8314 24** Hours Breakdown Service: **(65) 9799 8888**

Tax Invoice

MS FIRST CAPITAL INSURANCE LTD

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

Inv No. Invoice Date Ref : CBMI24110267 : 07 Nov 2024 : CBMW24080165

Terms : COD

Veh. No. : SMW2386Z

Sales : Billy

# Description	Qty UOM	U/P	Tax Amt	Тах Туре	Taxable Amt
1 COST OF REPAIR	1.00	4,550.00	409.50	GST (SR) (9%)	4,550.00

Remarks:

ACCIDENT INVOLVING SMW2386Z & SHC8656U ON 28/07/2024 TP - FIRST CAP

This is a computer generated document. No signature is required. Please made payable to Mova Automotive Pte Ltd.

Claims & Repair Dept.: Bank Transfer - DBS Bank Account No.: 006-011126-2 Paynow UEN No.: 198904033G Subtotal : Total Tax : **Total :** \$\$ 4,550.00 \$\$ 409.50 **\$\$ 4,959.50**

PAGE 1 OF 1



TAX Invoice

31-Aug-24

Veh:

Prof:

SNB3028A

RK510134

RA:

115223

From:

27/8/2024

To:

31/8/2024

Workshop Dept: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94 Singapore 159722

Main Office:

Tel: (65) 6272 3892 Fax: (65) 6270 8314

Co. Reg. 198904033G GST Reg. M2-0088864-2

NI JING

Attention: Mova - claims Dept

Description	Qty	U.F	Price	*
				Amount S\$
RENTAL CHARGES FROM 27/8/2024 TO 31/8/2024 HYUNDAI AVANTE: SNB3028A RENTAL AGREEMENT: I15223 DRIVEN BY: NI JING		4	\$120	\$480.00
YOUR REF : SMW2386Z				

Mova Automotive Pte Ltd

Non - GST amount **GST 9%**

\$480.00 \$43.20

Total Amount

\$523.20



AUTOMOTIVE PTE LTD

Website: www.mova.com.sg Co. Reg. No.: 198904033G

Automotive Pte Ltd Main Office: No. 22 Jalan Kilang, Singapore 159419 **Bukit Merah Branch:** Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
Tel: (65) 6604 7877

RENTAL AGREEMENT

RANO.: I 15223

Cannol Malana

	RENTAL DETAILS SNB	INS	URANCE EXCESS AMO	DUNT
Vehicle Make/Model:	Hante Vehicle No: 30>8+	Singapore	Malaysia	Signature
Date/Time Out:	27-8-24 12.00	s\$ 2500	S\$	ghan
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8(F)	Per Accident	Per Accident	
Date/ Time In:	3/8/24 1430	Ch	arges	9 (0510):
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	Months @\$	Per Month	The state of the
Change Over 1:	Date: Initial:	Weeks @\$	Per Week	
Change Over 2:	Date: Initial:	4 Days @\$ /2	Per Day	\$480.00
KM Out: 435	5 3 KM In:	Hours @\$	Per Hour	State State and state
	HIRER DETAILS	Sub	o-Total	
Named Hirer		Less Discount	%	
Name:	Ni Jing.	Rental	Charges	State of the same
Address:		CDW @\$	per day / week / month	1 becd
	33.5		per day / week / month	31 x 1 x 1 x
		Petrol Top-Up Misc Charges		
Identity Card No:	S 8666 505J.	GST	92	\$43.20
Date of Birth:		Т	otal	#523.20
Driving License:		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Country of Issue:		Pre-P	ayment	
Tel:	(HP) 9 W7 Q 76 W7 (O)	Downpayment	and Deposit	
Nationality:		Amount Refun	ided/ Due	
Effective Date:		Signature of R	efund	
Additional Hirer	5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Remarks:		
Name:	Phan Quang Vinh.	Smw 238	36z	
Address:	11/2 have a 15/2 of the 12/2 o	3		
		Invoice No:	Enny	Ref. No:
	(E) + (1 − 10 + 10 + 10 + 10 + 10 + 10 + 10 + 1	Checked Out By:	Checked In By:	Checked By:
Identity Card No:	586760034.	Table 1 Sayer sa		
Date of Birth:		** 1 11 12 - 1 14 14	ris , 21° r. 1° 1°	
Driving License:	9	Sales-I	n Charge:	
Country of Issue:	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Past 3 years accider	nts YES NO	
Tel:	(HP) (O)			
Nationality:	-			
Effective Date:	27 007 2021	521		

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

- 1. Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- 3. In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.

 4. The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SHC8656U

Date of Accident

28/07/2024 苗

Reset

% RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	
Period of Insurance	01/01/2024 - 31/12/2024
Requested By	Enny (MOVA AUTOMOTIVE PTE
Requested Date	29/07/2024 13:00

Payment details

Request Amount: **\$\$2** GST Amount: **\$\$0.18**

Total Amount Due (GST Inclusive): \$\$2.18

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

Yan (LKK Auto)

From: Suanne Chiu <suann@mova.com.sg>
Sent: Thursday, November 7, 2024 4:36 PM

To: Yan (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: [DV] RE: ***SPAM*** [OFFER] RE: SMW2386Z & SHC8656U on 28/7/24 *** LKK REF: CD/FCI24080109/Rua3

Attachments: 07112024162952.pdf

Dear Yan,

Enclosed is the signed DV, tax invoice & POA for your necessary action.

Bank Account Name: MOVA AUTOMOTIVE PTE LTD

Bank Name: DBS BANK LTD SINGAPORE

Bank Code: 7171

Bank Branch Code: 006

Bank Branch: Alexandra

Bank Account No.: 006-011126-2 PayNow UEN No. 198904033G Bank Swift Code: DBSSSGSG

Contact Dennis at 64763333, email: dennis@mova.com.sg

Thank you,

Best Regards Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6262 3377 Fax: +65 62643151





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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Wednesday, 23 October 2024 2:33 pm
To: Suanne Chiu <suann@mova.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [DV] RE: ***SPAM*** [OFFER] RE: SMW2386Z & SHC8656U on 28/7/24 *** LKK REF: CD/FCI24080109/Rua3

Without Prejudice

Dear Sir/Madam,

Thank you for your acceptance.

Please duly chop and sign the documents enclosed and return to us (LKK) for our necessary action.

Yan (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Friday, October 18, 2024 2:12 PM

To: Yan (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: [SEEK MANDATE] RE: MSFC REF: D24006639MFCT/TPD2/KT - TP CLAIMS - SMW2386Z & SHC8656U ON 28/7/24

Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SMW2386Z_LOD.pdf

Dear Yan,

You may settle as follows:

The summary is as follows: -

	Amount Claimed	Amount Revised	MSFC mandate
1. Cost of Repair	\$ 7,561.80	\$ 4,959.50 (\$4,550.00+9%GST)	\$ 4,959.50 (\$4,550.00+9%GST)-agree
2. Loss of Use (1day x \$100.00)	\$ 100.00	\$ 80.00 (1day X \$80.00)	\$ 60.00 to 80.00 x 1day
3. Loss of Rental (4days x \$120.00)+9%GST	\$ 523.20	\$ 523.20 (4days x \$120.00)+9%GST	\$ 436.00 to 523.20 (4days x \$100 to \$120.00)+9%GST
4. GIA / LTA search fee	\$2.18	\$ 2.18	\$ 2.00 to \$ 2.18 (excl. GST first)
Total	\$ 8,187.18	<u>\$ 5,564.88</u>	\$ 5,457.50 to \$ \$ 5,564.88

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID: 6359 1805 | Fax No.: 6223 0541 | Company Regn. No. 195000106C

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Yan (LKK Auto) <yan@lkkauto.com> Sent: Friday, October 18, 2024 11:42 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [SEEK MANDATE] RE: MSFC REF: D24006639MFCT/TPD2/KT - TP CLAIMS - SMW2386Z & SHC8656U ON 28/7/24

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24006639MFCT**Our ref: **CD/FCI24080109/Rua3**

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC8656U(MS FCIL) AND SMW2386Z(TP) ON 28/07/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured go straight on extreme left lane which only allow left turn and resulted collision with TP's vehicle signal left and intend to turn left on the lane that allow turn left or go straight.

We seek your approval to offer repairer "MOVA AUTOMOTIVE PTE LTD" at \$ 5,564.88(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,561.80	\$ 4,959.50 (\$4,550.00+9%GST)
2. Loss of Use (1day x \$100.00)	\$ 100.00	\$ 80.00 (1day X \$80.00)
3. Loss of Rental (4days x \$120.00)+9%GST	\$ 523.20	\$ 523.20 (4days x \$120.00)+9%GST
4. GIA / LTA search fee	\$2.18	\$2.18
Total	\$ 8,187.18	<u>\$5,564.88</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/08/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: <u>yan@lkkauto.com|</u> DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan < <u>karentan@msfirstcapital.com.sg</u>>

Sent: Thursday, August 8, 2024 5:31 PM
To: Yan (LKK Auto) < yan@lkkauto.com>

Subject: MSFC REF: D24006639MFCT/TPD2/KT - TP CLAIMS - SMW2386Z & SHC8656U ON 28/7/24

Dear Yan,

Please find attached the video footage from our insured vehicle SHC8656U.

Please note that the video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID: 6359 1805 | Fax No.: 6223 0541 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Yan (LKK Auto) < <u>yan@lkkauto.com</u>> Sent: Thursday, August 8, 2024 10:28 AM

To: nitha@mova.com.sg; Motor Claims < Motor Claims@msfirstcapital.com.sg>

Cc: 'Billy' <billy@mova.com.sg>; enny@mova.com.sg

Subject: RE: TP CLAIMS - SMW2386Z & SHC8656U ON 28/7/24

Dear Sir/Madam,

We refer to the above matter.

Would appreciate if you could share the video footage of this accident with us for assessment.

Your kind reply & co-operation is much appreciated. Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com| DID: 6841-6051 | fax: 6256-4315

Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: nitha@mova.com.sg

Sent: Tuesday, August 6, 2024 2:14 PM

To: Motor Claims < MotorClaims@msfirstcapital.com.sg > Cc: 'Billy' < billy@mova.com.sg >; enny@mova.com.sg

Subject: TP CLAIMS - SMW2386Z & SHC8656U ON 28/7/24

Dear All,

Kindly advise on the liability and assign surveyor.

Thank you, Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314

