

Yan (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Friday, October 18, 2024 2:12 PM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: MSFC REF: D24006639MFCT/TPD2/KT - TP CLAIMS - SMW2386Z & SHC8656U ON 28/7/24
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SMW2386Z_LOD.pdf

Dear Yan,

You may settle as follows:

The summary is as follows: -

| | Amount Claimed | Amount Revised | MSFC m |
|--|--------------------|------------------------------------|------------------------|
| 1. Cost of Repair | \$ 7,561.80 | \$ 4,959.50 (\$4,550.00+9%GST) | \$ 4,959.5 |
| 2. Loss of Use (1day x \$100.00) | \$ 100.00 | \$ 80.00 (1day X \$80.00) | \$ 60.00 t |
| 3. Loss of Rental (4days x \$120.00)+9%GST | \$ 523.20 | \$ 523.20 (4days x \$120.00)+9%GST | \$ 436.00 \$120.00) |
| 4. GIA / LTA search fee | \$ 2.18 | \$ 2.18 | \$ 2.00 to |
| Total | \$ 8,187.18 | \$ 5,564.88 | \$ 5,457.5 |

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax
No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, October 18, 2024 11:42 AM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: MSFC REF: D24006639MFCT/TPD2/KT - TP CLAIMS - SMW2386Z & SHC8656U ON 28/7/24

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24006639MFCT**
Our ref : **CD/FCI24080109/Rua3**
Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC8656U(MS FCIL) AND SMW2386Z(TP) ON 28/07/2024

We refer to the above matter.
We are of the view that liability is not in our driver's favour as insured go straight on extreme left lane which only allow left turn and resulted collision with TP's vehicle signal left and intend to turn left on the lane that allow turn left or go straight.
We seek your approval to offer repairer **"MOVA AUTOMOTIVE PTE LTD"** at **\$ 5,564.88(all-in)**.
The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--|--------------------|------------------------------------|
| 1. Cost of Repair | \$ 7,561.80 | \$ 4,959.50 (\$4,550.00+9%GST) |
| 2. Loss of Use (1day x \$100.00) | \$ 100.00 | \$ 80.00 (1day X \$80.00) |
| 3. Loss of Rental (4days x \$120.00)+9%GST | \$ 523.20 | \$ 523.20 (4days x \$120.00)+9%GST |
| 4. GIA / LTA search fee | \$ 2.18 | \$ 2.18 |
| Total | \$ 8,187.18 | \$ 5,564.88 |

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/08/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Thursday, August 8, 2024 5:31 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Subject: MSFC REF: D24006639MFCT/TPD2/KT - TP CLAIMS - SMW2386Z & SHC8656U ON 28/7/24

Dear Yan,

Please find attached the video footage from our insured vehicle SHC8656U.

Please note that the video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Thursday, August 8, 2024 10:28 AM

To: nitha@mova.com.sg; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: 'Billy' <billy@mova.com.sg>; enny@mova.com.sg

Subject: RE: TP CLAIMS - SMW2386Z & SHC8656U ON 28/7/24

Dear Sir/Madam,

We refer to the above matter.

Would appreciate if you could share the video footage of this accident with us for assessment.

Your kind reply & co-operation is much appreciated. Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: nitha@mova.com.sg <nitha@mova.com.sg>

Sent: Tuesday, August 6, 2024 2:14 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: 'Billy' <billy@moval.com.sg>; enny@moval.com.sg

Subject: TP CLAIMS - SMW2386Z & SHC8656U ON 28/7/24

Dear All,

Kindly advise on the liability and assign surveyor.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

