

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Monday, June 9, 2025 4:37 PM
To: Cecilia Lee (CTPIS); Claims Dept of CTI
Subject: [SEEK MANDATE] RE: OU REF: SNM24D204509/SLE527D/C02/LEEPG & YOUR REF. CD/CTI24080108/Dua3, SHA 3868T, DOA: 06.08.2024 - TPP DIRECT SETTLEMENT
Attachments: LKK SURVEY REPORT & PHOTOS_3868.pdf; SHA 3868 T LOD.pdf; Letter to OI -527.pdf

Your ref: **SNM24D204509/SLE527D/C02/LEEPG**

LKK ref : CD/CTI24080108/Dua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLE 527D(CHINA TAIPING) / SHA 3868T(TP)/ OTHERS ON 06/08/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as she beat red light and caused collision with third party vehicle which traveling straight while green light. (review TP VF)

We seek your approval to offer repairer **"BIFROST AUTO PTE LTD"** at **\$18,383.95(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$33,230.24	\$15,805.00 (\$14,500.00 + 9%GST)
2. Loss of Rental (18days x \$114.78)	\$ 2,066.04	\$ 1,721.70 (15days x \$114.78)
3. Loss of Income (18days x \$80.00)	\$ 1,440.00	\$ 750.00 (15ays x \$50.00)
4. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$36,843.53	<u>\$ 18,383.95</u>

Surveyor recommended 9days for repair + 2Sunday + 2Saturday + 1PH + 1PRS = 15DAYS .

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 20/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

For future correspondence, please remove meikwan@lkkauto.com and admin-a@lkkauto.com in your email. Thanks.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Thursday, May 29, 2025 2:28 PM

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: RE: OU REF: SNM24D204509/SLE527D/C02/LEEPG & YOUR REF. CD/CTI24080108/Dua3, SHA 3868T, DOA: 06.08.2024 - TPP DIRECT SETTLEMENT

Dear Cecilia,

Thank you for the email.

Attached TP video footage for reference.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, May 29, 2025 12:19 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: RE: OU REF: SNM24D204509/SLE527D/C02/LEEPG & YOUR REF. CD/CTI24080108/Dua3, SHA 3868T, DOA: 06.08.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Sir/Madam

Please retrieve SAS from link below for damage consistency check. Please note that the link expires after 7 days.

 [SLE527D SAS.pdf](#)

Thanks & Regards
Cecilia Lee

From: Claims Dept of CTI
Sent: Wednesday, 28 May 2025 3:29 pm
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; 'Yan (LKK Auto)' <yan@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: OU REF: SNM24D204509/SLE527D/C02/LEEPG & YOUR REF. CD/CTI24080108/Dua3, SHA 3868T, DOA: 06.08.2024
- TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear [Cecilia](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Tuesday, May 27, 2025 4:37 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: CTI REF: TBA - LKK REF: CD/CTI24080108/Dua3, SHA 3868T | DOA: 06.08.2024 - TPP DIRECT SETTLEMENT

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 3868T at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)