

Veron Chen (LKKAUTO)

From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Sent: Thursday, 26 September 2024 9:16 AM
To: Lynn Khong (CTPIS); SUR; assignments
Cc: Coco Lu Ting; Kevin Leong Wai Kit; Vikneswaran Naidu Ayavoo
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

Dear Lynn, LKK,

The owner decided to proceed with Own Damage Recovery with another workshop.

Please close case with us.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Thursday, September 26, 2024 9:06 AM
To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

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'WITHOUT PREJUDICE'

Dear Teng Keat,

We are unable to determine relationship of our driver and still pending document from our insured.
No liability clearance at this juncture.

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Sent: Wednesday, 4 September 2024 6:37 pm

To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>;

Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

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[Internal]

Dear Lynn,

Would like to follow up on the liability clearance.

Thanks & Regards,

Lim Teng Keat

Customer Service Advisor

Claim Division Operation Body & Paint Centre

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From: Lim Teng Keat
Sent: Monday, September 2, 2024 12:10 PM
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

Dear Lynn,

Would like to follow up on the liability clearance.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



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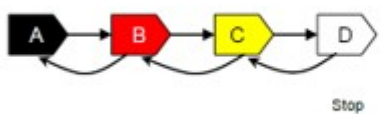
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From: Lim Teng Keat
Sent: Tuesday, August 27, 2024 7:50 PM
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

Dear Lynn,

Would like to follow up on the liability clearance.

<p>28.</p> 	<p>Driver of the vehicle behind will be 100% liable for losses incurred by the vehicle immediately in front only</p> <p>Reason: To avoid costly litigation for collision damages</p> <p>Note:</p> <p>In cases where vehicle A lost control:</p> <ol style="list-style-type: none">If there is no contact between A and B, B is 100% liable to C, C is 100% liable to DIf there is contact between A (moving/stationary) and B, scenario 28 / 28 (h) applies
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Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



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From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, August 14, 2024 5:53 PM
To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

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'WITHOUT PREJUDICE'

Dear Teng Keat,

We are still pending document from our insured.

No liability clearance at this juncture.

Also, our surveyor advised nett repair limit at S\$9,000.00.
Please take note of repair limit.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Sent: Tuesday, August 13, 2024 11:49 AM
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
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[Internal]

Hi Lynn,

Would like to check if your insured reported the accident and liability clearance.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



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From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, August 7, 2024 10:09 AM
To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
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'WITHOUT PREJUDICE'

Dear Teng Keat,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.
Refer to ezclaims.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Sent: Tuesday, August 6, 2024 11:35 AM

To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

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Dear Lynn,

May assign to;

Mohammed Rasul Bin Mohd Yunus (LKK)

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



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From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Tuesday, August 6, 2024 11:24 AM

To: lynn.khong@sg.cntaiping.com; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

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Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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