

Veron Chen (LKKAUTO)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, 14 August 2024 5:54 PM
To: SUR; assignments; Veron Chen (LKKAUTO)
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

[Internal]

Dear Veron,

I have advised third party nett repair limit at S\$9,000.00

Thanks

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Lynn Khong (CTPIS)
Sent: Wednesday, August 14, 2024 5:23 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

Dear Veron,

Please inform TP workshop on limit repair at S\$9,970.00 as per surveyor's advice.

1. Surveyor name : Rasul
2. Point impact/General Description of Damages : Front and rear portion
3. Vehicle registration date : 4/1/2016
4. Engine Capacity : 1591 cc
5. Repair Margin : mv: \$27,000.00 (est) lta: 17,030.00 nv: **\$9970.00**
6. Mandate request amount: **\$29,836.00**

Thank you

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Wednesday, August 7, 2024 10:40 AM

To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

[Internal]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Dear Lynn,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Sent: Wednesday, August 7, 2024 10:09 AM

To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>;

Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

[Internal]

'WITHOUT PREJUDICE'

Dear Teng Keat,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Refer to ezclaims.

Thank you

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Sent: Tuesday, August 6, 2024 11:35 AM

To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>;

Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn,

May assign to;

Mohammed Rasul Bin Mohd Yunus (LKK)

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Tuesday, August 6, 2024 11:24 AM

To: lynn.khong@sg.cntaiping.com; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

This email was sent from outside of your organisation

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.