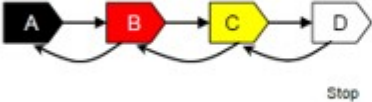


Veron Chen (LKKAuto)

From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Sent: Tuesday, 27 August 2024 7:50 PM
To: Lynn Khong (CTPIS); SUR; assignments
Cc: Coco Lu Ting; Kevin Leong Wai Kit; Vikneswaran Naidu Ayavoo
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

Dear Lynn,

Would like to follow up on the liability clearance.

28.		<p>Driver of the vehicle behind will be 100% liable for losses incurred by the vehicle immediately in front only</p> <p>Reason: To avoid costly litigation for collision damages</p> <p>Note:</p> <p>In cases where vehicle A lost control:</p> <ol style="list-style-type: none">I. If there is no contact between A and B, B is 100% liable to C, C is 100% liable to DII. If there is contact between A (moving/stationary) and B, scenario 28 / 28 (h) applies
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Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, August 14, 2024 5:53 PM
To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

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'WITHOUT PREJUDICE'

Dear Teng Keat,

We are still pending document from our insured.

No liability clearance at this juncture.

Also, our surveyor advised nett repair limit at S\$9,000.00.
Please take note of repair limit.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Sent: Tuesday, August 13, 2024 11:49 AM
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

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[Internal]

Hi Lynn,

Would like to check if your insured reported the accident and liability clearance.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



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 A member of the Jardine Cycle & Carriage Group

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, August 7, 2024 10:09 AM
To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

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[Internal]

'WITHOUT PREJUDICE'

Dear Teng Keat,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.
Refer to ezclaims.

Thank you

Regards,

Lynn Khong
Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Sent: Tuesday, August 6, 2024 11:35 AM

To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>;
Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

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Dear Lynn,

May assign to;

Mohammed Rasul Bin Mohd Yunus (LKK)

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



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Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

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From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Tuesday, August 6, 2024 11:24 AM

To: lynn.khong@sg.cntaiping.com; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D204437/PD840G/C02/KHONGLH & Your Ref: SKX9478P

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Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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