

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 9 September 2024 11:29 AM  
**To:** mahirah@dacc.com.sg; SUR  
**Cc:** choonxiang@dacc.com.sg; junteo@dacc.com.sg; poon@dacc.com.sg; 'Randell Goon'; 'Siew Ying'; Lai Kuen LUI (SPF)  
**Subject:** Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)  
**Attachments:** Surveyor Markings - SLX6990J w Supp.pdf

Dear Mira,

### “Without Prejudice”

We will be advising our Principal a cost of repair of \$6,300/- with 4 days of repair, subject to their approval.

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** DACC Mahirah <mahirah@dacc.com.sg>  
**Sent:** Monday, 9 September 2024 11:23 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** choonxiang@dacc.com.sg; junteo@dacc.com.sg; poon@dacc.com.sg; 'Randell Goon' <randellgoon@dacc.com.sg>; 'Siew Ying' <siewying@dacc.com.sg>  
**Subject:** RE: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

Hi Ms Veron,

Can I please confirm the finalized amount for this case please.

Thank you,

**MIRA**

Administration Officer

**Dickson Auto Care Centre Pte Ltd**

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: [mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg) | 24/7 Roadside Assistance: 6668 1129

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error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Thursday, 8 August 2024 7:51 am  
**To:** [mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Lai Kuen LUI (SPF)' <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>; [choonxiang@dacc.com.sg](mailto:choonxiang@dacc.com.sg); [junteo@dacc.com.sg](mailto:junteo@dacc.com.sg); [poon@dacc.com.sg](mailto:poon@dacc.com.sg); Randell Goon <[randellgoon@dacc.com.sg](mailto:randellgoon@dacc.com.sg)>; Siew Ying <[siewying@dacc.com.sg](mailto:siewying@dacc.com.sg)>  
**Subject:** FW: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

Dear Mira,

Kindly refer to SPF for liability.

Best Regards,  
**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, August 7, 2024 2:22 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

**Hi**  
**Kindly assist.**

Thank you.  
Best Regards,  
**Mei Kwan** | Admin  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** DACC Mahirah <[mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg)>  
**Sent:** Wednesday, August 7, 2024 11:51 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>  
**Cc:** 'Lai Kuen LUI (SPF)' <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>; [choonxiang@dacc.com.sg](mailto:choonxiang@dacc.com.sg); [junteo@dacc.com.sg](mailto:junteo@dacc.com.sg); [poon@dacc.com.sg](mailto:poon@dacc.com.sg); Randell Goon <[randellgoon@dacc.com.sg](mailto:randellgoon@dacc.com.sg)>; Siew Ying <[siewying@dacc.com.sg](mailto:siewying@dacc.com.sg)>  
**Subject:** FW: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

Dear Sir/Madam,

**Our Ref: SLX6990J\_310724**  
**SPF ref: ACS/105/009/2024/035/LK**

We have completed the survey. Request for the authorization to proceed with repair please.

Thank you,

**MIRA**

Administration Officer

**Dickson Auto Care Centre Pte Ltd**

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: [mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg) | 24/7 Roadside Assistance: 6668 1129

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**From:** Lai Kuen LUI (SPF) <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>

**Sent:** Tuesday, 6 August 2024 4:33 pm

**To:** DACC Mahirah <[mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg)>

**Cc:** Cui Fen ENG (SPF) <[ENG\\_Cui\\_Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>; [choonxiang@dacc.com.sg](mailto:choonxiang@dacc.com.sg); [junteo@dacc.com.sg](mailto:junteo@dacc.com.sg); [poon@dacc.com.sg](mailto:poon@dacc.com.sg); 'Randell Goon' <[randellgoon@dacc.com.sg](mailto:randellgoon@dacc.com.sg)>; 'Siew Ying' <[siewying@dacc.com.sg](mailto:siewying@dacc.com.sg)>

**Subject:** RE: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

**WITHOUT PREJUDICE**

**Your Ref:** SLX6990J\_310724

**Our Ref:** ACS/105/009/2024/035/LK

Dear Mira

Thank you for the documents



**Lui Lai Kuen (Ms)**

2 Corporate Services Manager

Corporate Services Division, Police Logistics Department

**Singapore Police Force**

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**From:** DACC Mahirah <[mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg)>  
**Sent:** Tuesday, 6 August, 2024 3:31 PM  
**To:** Lai Kuen LUI (SPF) <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>  
**Cc:** Cui Fen ENG (SPF) <[ENG\\_Cui\\_Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>; [choonxiang@dacc.com.sg](mailto:choonxiang@dacc.com.sg); [junteo@dacc.com.sg](mailto:junteo@dacc.com.sg); [poon@dacc.com.sg](mailto:poon@dacc.com.sg); 'Randell Goon' <[randellgoon@dacc.com.sg](mailto:randellgoon@dacc.com.sg)>; 'Siew Ying' <[siewying@dacc.com.sg](mailto:siewying@dacc.com.sg)>  
**Subject:** RE: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

Hi Ms. Lui,

**Our Ref: SLX6990J\_310724**  
**Your Ref: ACS/105/009/2024/035/LK**

Attached are the requested documents in PDF format. Due to the large size of the photo file, I've included a selection of accident photos for your reference.

We have confirmed that the surveyor has called and the survey will be conducted tomorrow.

Thank you.

**MIRA**  
Administration Officer

**Dickson Auto Care Centre Pte Ltd**  
(A member of the Dickson Group)  
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T: 6668 1122 | F: 6668 1123 | E: [mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg) | 24/7 Roadside Assistance: 6668 1129  
[www.dicksongroup.com.sg](http://www.dicksongroup.com.sg)

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---

**From:** Lai Kuen LUI (SPF) <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>  
**Sent:** Tuesday, 6 August 2024 3:07 pm  
**To:** [mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg)  
**Cc:** Cui Fen ENG (SPF) <[ENG\\_Cui\\_Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>; [choonxiang@dacc.com.sg](mailto:choonxiang@dacc.com.sg); [junteo@dacc.com.sg](mailto:junteo@dacc.com.sg); [poon@dacc.com.sg](mailto:poon@dacc.com.sg); Randell Goon <[randellgoon@dacc.com.sg](mailto:randellgoon@dacc.com.sg)>; Siew Ying <[siewying@dacc.com.sg](mailto:siewying@dacc.com.sg)>  
**Subject:** RE: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

**WITHOUT PREJUDICE**

**Your Ref: SLX6990J\_310724**  
**Our Ref: ACS/105/009/2024/035/LK**

Dear Mira

We acknowledged receipt of the matter.

2 Appreciate if you could send the Certificate of Insurance & the rest of your documents to us as attachments in pdf format via email.

3 We have arranged for pre-repair survey and our surveyor will contact you.

4 You may proceed to repair your vehicle once our appointed surveyor has completed its pre-repair survey of your vehicle.

5 For the avoidance of doubt, nothing herein should be construed as an admission or acceptance of liability in any way on the part of the Government. All of the Government's rights are expressly reserved.



**Lui Lai Kuen (Ms)**

2 Corporate Services Manager

Corporate Services Division, Police Logistics Department

**Singapore Police Force**

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**From:** DACC Mahirah <[mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg)>

**Sent:** Monday, August 5, 2024 11:05 AM

**To:** SPF LOGS ACS (SPF) <[SPF\\_LOGS\\_ACS@spf.gov.sg](mailto:SPF_LOGS_ACS@spf.gov.sg)>

**Cc:** [choonxiang@dacc.com.sg](mailto:choonxiang@dacc.com.sg); [junteo@dacc.com.sg](mailto:junteo@dacc.com.sg); [poon@dacc.com.sg](mailto:poon@dacc.com.sg); Randell Goon <[randellgoon@dacc.com.sg](mailto:randellgoon@dacc.com.sg)>; Siew Ying <[siewying@dacc.com.sg](mailto:siewying@dacc.com.sg)>

**Subject:** Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R

**Importance:** High

Dear Sir/Madam,

**Our ref: SLX6990J\_310724**

**Google Drive - [CLICK HERE](#)**

I am writing on behalf of my client, Mr. Rakesh Kumar S/O Ramakrishnan, the owner of vehicle SLX6990J, concerning the recent accident involving your vehicle PD193R.

We respectfully request that an inspection of the vehicle be scheduled for either tomorrow or Wednesday to facilitate the commencement of repairs at the earliest opportunity.

In the google drive link, you will find the following documents for your review:

- Accident GIA Report
- Police Report
- Repair Quotation
- Original Photos of the Damage

In addition, we would like to formally notify you that we will be claiming a replacement vehicle for Mr. Rakesh during the repair period.

We would be grateful for your assistance in processing these requests and would appreciate any further instructions or information required.

Thank you for your attention to this matter.

Yours sincerely,

**MIRA**

Administration Officer

**Dickson Auto Care Centre Pte Ltd**

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

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