

Veron Chen (LKKAUTO)

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Tuesday, 24 September 2024 4:31 PM
To: 'Lai Kuen LUI (SPF)'; Veron Chen (LKKAUTO)
Cc: choonxiang@dacc.com.sg; junteo@dacc.com.sg; poon@dacc.com.sg; 'Randell Goon'; 'Siew Ying'
Subject: RE: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)
Attachments: SD0B247V0001_31-07-2024_145200.pdf; LOD LOA DV - SLX6990J.pdf

Dear Sir/Madam,

Our Ref: SLX6990J_310724

Your Ref: ACS/105/009/2024/035/LK

Please find the attached Letter of Demand (LOD), Letter of Authorization (LOA), and Discharge Voucher (DV) for your reference.

Should you need any further information or clarification, feel free to reach out.

Thank you for your attention to this matter.

Best regards,

MIRA

Administration Officer

Dickson Auto Care Centre Pte Ltd

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 9 September 2024 11:29 am
To: mahirah@dacc.com.sg; SUR <sur@lkkauto.com>
Cc: choonxiang@dacc.com.sg; junteo@dacc.com.sg; poon@dacc.com.sg; 'Randell Goon' <randellgoon@dacc.com.sg>; 'Siew Ying' <siewying@dacc.com.sg>; Lai Kuen LUI (SPF) <LUI_Lai_Kuen@spf.gov.sg>
Subject: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

Dear Mira,

"Without Prejudice"

We will be advising our Principal a cost of repair of \$6,300/- with 4 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DACC Mahirah <mahirah@dacc.com.sg>

Sent: Monday, 9 September 2024 11:23 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: choonxiang@dacc.com.sg; junteo@dacc.com.sg; poon@dacc.com.sg; 'Randell Goon' <randellgoon@dacc.com.sg>; 'Siew Ying' <siewying@dacc.com.sg>

Subject: RE: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

Hi Ms Veron,

Can I please confirm the finalized amount for this case please.

Thank you,

MIRA

Administration Officer

Dickson Auto Care Centre Pte Ltd

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T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, 8 August 2024 7:51 am

To: mahirah@dacc.com.sg; SUR <sur@lkkauto.com>

Cc: 'Lai Kuen LUI (SPF)' <LUI_Lai_Kuen@spf.gov.sg>; choonxiang@dacc.com.sg; junteo@dacc.com.sg; poon@dacc.com.sg; Randell Goon <randellgoon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>

Subject: FW: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

Dear Mira,

Kindly refer to SPF for liability.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, August 7, 2024 2:22 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

Hi

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DACC Mahirah <mahirah@dacc.com.sg>

Sent: Wednesday, August 7, 2024 11:51 AM

To: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Cc: 'Lai Kuen LUI (SPF)' <LUI_Lai_Kuen@spf.gov.sg>; choonxiang@dacc.com.sg; junteo@dacc.com.sg; poon@dacc.com.sg; Randell Goon <randellgoon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>

Subject: FW: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

Dear Sir/Madam,

Our Ref: SLX6990J_310724

SPF ref: ACS/105/009/2024/035/LK

We have completed the survey. Request for the authorization to proceed with repair please.

Thank you,

MIRA

Administration Officer

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From: Lai Kuen LUI (SPF) <LUI_Lai_Kuen@spf.gov.sg>
Sent: Tuesday, 6 August 2024 4:33 pm
To: DACC Mahirah <mahirah@dacc.com.sg>
Cc: Cui Fen ENG (SPF) <ENG_Cui_Fen@spf.gov.sg>; choonxiang@dacc.com.sg; junteo@dacc.com.sg; poon@dacc.com.sg; 'Randell Goon' <randellgoon@dacc.com.sg>; 'Siew Ying' <siewying@dacc.com.sg>
Subject: RE: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

WITHOUT PREJUDICE

Your Ref: SLX6990J_310724
Our Ref: ACS/105/009/2024/035/LK

Dear Mira

Thank you for the documents



Lui Lai Kuen (Ms)
2 Corporate Services Manager
Corporate Services Division, Police Logistics Department

Singapore Police Force

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From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Tuesday, 6 August, 2024 3:31 PM
To: Lai Kuen LUI (SPF) <LUI_Lai_Kuen@spf.gov.sg>
Cc: Cui Fen ENG (SPF) <ENG_Cui_Fen@spf.gov.sg>; choonxiang@dacc.com.sg; junteo@dacc.com.sg; poon@dacc.com.sg; 'Randell Goon' <randellgoon@dacc.com.sg>; 'Siew Ying' <siewying@dacc.com.sg>
Subject: RE: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R (2024-035)

Hi Ms. Lui,

Our Ref: SLX6990J_310724
Your Ref: ACS/105/009/2024/035/LK

Attached are the requested documents in PDF format. Due to the large size of the photo file, I've included a selection of accident photos for your reference.

We have confirmed that the surveyor has called and the survey will be conducted tomorrow.

Thank you.

MIRA

Administration Officer

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From: Lai Kuen LUI (SPF) <LUI_Lai_Kuen@spf.gov.sg>

Sent: Tuesday, 6 August 2024 3:07 pm

To: mahirah@dacc.com.sg

Cc: Cui Fen ENG (SPF) <ENG_Cui_Fen@spf.gov.sg>; choonxiang@dacc.com.sg; junteo@dacc.com.sg; poon@dacc.com.sg; Randell Goon <randellgoon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>

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WITHOUT PREJUDICE

Your Ref: SLX6990J_310724

Our Ref: ACS/105/009/2024/035/LK

Dear Mira

We acknowledged receipt of the matter.

2 Appreciate if you could send the Certificate of Insurance & the rest of your documents to us as attachments in pdf format via email.

3 We have arranged for pre-repair survey and our surveyor will contact you.

4 You may proceed to repair your vehicle once our appointed surveyor has completed its pre-repair survey of your vehicle.

5 For the avoidance of doubt, nothing herein should be construed as an admission or acceptance of liability in any way on the part of the Government. All of the Government's rights are expressly reserved.



Lui Lai Kuen (Ms)

2 Corporate Services Manager

Corporate Services Division, Police Logistics Department

Singapore Police Force

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From: DACC Mahirah <mahirah@dacc.com.sg>

Sent: Monday, August 5, 2024 11:05 AM

To: SPF LOGS ACS (SPF) <SPF_LOGS_ACS@spf.gov.sg>

Cc: choonxiang@dacc.com.sg; junteo@dacc.com.sg; poon@dacc.com.sg; Randell Goon <randellgoon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>

Subject: Request for Vehicle Inspection - D.O.A: 31.07.2024 SLX6990J // PD193R

Importance: High

Dear Sir/Madam,

Our ref: SLX6990J_310724

Google Drive - [CLICK HERE](#)

I am writing on behalf of my client, Mr. Rakesh Kumar S/O Ramakrishnan, the owner of vehicle SLX6990J, concerning the recent accident involving your vehicle PD193R.

We respectfully request that an inspection of the vehicle be scheduled for either tomorrow or Wednesday to facilitate the commencement of repairs at the earliest opportunity.

In the google drive link, you will find the following documents for your review:

- Accident GIA Report
- Police Report
- Repair Quotation
- Original Photos of the Damage

In addition, we would like to formally notify you that we will be claiming a replacement vehicle for Mr. Rakesh during the repair period.

We would be grateful for your assistance in processing these requests and would appreciate any further instructions or information required.

Thank you for your attention to this matter.

Yours sincerely,

MIRA

Administration Officer

Dickson Auto Care Centre Pte Ltd

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