

Rajes (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, August 6, 2024 7:57 AM
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: SGJ58Z_GIA_REPORT.pdf

Importance: High

<Confidential>

PIE TOWARDS CHANGI AFTER TOA PAYOH EXIT on 02/08/2024 involving SGJ58Z and SKE9166P

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sg.msig-asia.com
Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

Join our mission in protecting our planet, please consider the environment before you print.

From: Motor Survey
Sent: Tuesday, August 6, 2024 7:56 AM
To: 'business@colourvibe.sg' <business@colourvibe.sg>
Subject: RE: PIE TOWARDS CHANGI AFTER TOA PAYOH EXIT on 02/08/2024 involving SGJ58Z and SKE9166P

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to appoint/assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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Join our mission in protecting our planet, please consider the environment before you print.

From: business@colourvibe.sg <business@colourvibe.sg>

Sent: Monday, August 5, 2024 5:09 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: RE: PIE TOWARDS CHANGI AFTER TOA PAYOH EXIT on 02/08/2024 involving SGJ58Z and SKE9166P

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Crystal,

I would like to engage LKK for PRS on 7/8/2024.

Would appreciate morning PRS.

Thank you

Regards,

Tan Jasper
Director

Colour Vibe Pte. Ltd.



176 Sin Ming Dr, #05-16 Sin Ming AutoCare, Singapore 575721

Mobile: +(65) 98388249

Email : business@colourvibe.sg

From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Monday, 5 August 2024 4:28 pm

To: business@colourvibe.sg

Subject: RE: PIE TOWARDS CHANGI AFTER TOA PAYOH EXIT on 02/08/2024 involving SGJ58Z and SKE9166P

<Confidential>

Dear Sirs,

We refer to your email dated 05/08/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AJAX Inspection Services Pte Ltd
- 6) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Loh Teck How, Billy
5) Gary Soon	10) Adam Ng

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee
Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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From: business@colourvibe.sg <business@colourvibe.sg>

Sent: Monday, August 5, 2024 4:07 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: RE: PIE TOWARDS CHANGI AFTER TOA PAYOH EXIT on 02/08/2024 involving SGJ58Z and SKE9166P

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Crystal,

I've attached the GIA report for this case.

Regards,

Tan Jasper
Director

Colour Vibe Pte. Ltd.



176 Sin Ming Dr, #05-16 Sin Ming AutoCare, Singapore 575721

Mobile: +(65) 98388249

Email : business@colourvibe.sg

From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Monday, 5 August 2024 3:33 pm

To: business@colourvibe.sg

Subject: RE: PIE TOWARDS CHANGI AFTER TOA PAYOH EXIT on 02/08/2024 involving SGJ58Z and SKE9166P

<Confidential>

Dear Sirs,

Please provide us with your client's SAS report or draft copy, in order for us register this claim.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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From: business@colourvibe.sg <business@colourvibe.sg>

Sent: Monday, August 5, 2024 3:30 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: PIE TOWARDS CHANGI AFTER TOA PAYOH EXIT on 02/08/2024 involving SGJ58Z and SKE9166P

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm

I would like to notify you on an insurance claim against SKE9166P insured by your company regarding an accident PIE TOWARDS CHANGI AFTER TOA PAYOH EXIT on 02/08/2024.

Vehicle SGJ58Z will be in our workshop on 7/8/2024.

Please arrange a surveyor for PRS in the morning if possible.

Thank You

Regards,

Tan Jasper

Director

Colour Vibe Pte. Ltd.



176 Sin Ming Dr, #05-16 Sin Ming AutoCare, Singapore 575721

Mobile: +(65) 98388249

Email : business@colourvibe.sg

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