

Hueh Yin (LKK Auto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, August 6, 2024 11:08 AM
To: Corene Chong; MT_Claim_SG; assignments
Cc: Hui Ting Tang
Subject: RE: Our Ref: TK.RA.SKB1913T; Your insured veh: 23/24/24/VC05/029635 -GBC9962A(lonpac); DOA: 02/08/2024 - PRI Notice
Attachments: Client GIA report (encrypted).pdf

Lonpac External - General

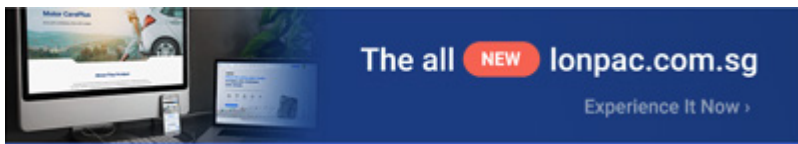
Lonpac External - General

Dear Rajes (LKK),

FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Corene Chong <corene@crossbordersllc.com>

Sent: Tuesday, August 6, 2024 9:29 AM

To: CHARMINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Hui Ting Tang <huiting@crossbordersllc.com>

Subject: RE: Our Ref: TK.RA.SKB1913T; Your insured veh: 23/24/24/VC05/029635 -GBC9962A(lonpac); DOA: 02/08/2024 - PRI Notice

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs/Madam

1. We refer to your email attached below.
2. We are instructed that our client has confirmed **LKK Auto Consultants Pte Ltd** as single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: RC AUTO
Address: 160 Sin Ming Drive
#06-20 Sin Ming Autocity
Singapore 575722
Contact: Mr. Tan (9761 9383)

4. Please liaise with the above workshop directly.

Thank You
Corene
TEL: 6438 1323 (EXT 2004)
Litigation Department

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, August 5, 2024 5:04 PM

To: Corene Chong <corene@crossbordersllc.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Hui Ting Tang <huiting@crossbordersllc.com>

Subject: RE: Our Ref: TK.RA.SKB1913T; Your insured veh: 23/24/24/VC05/029635 -GBC9962A(lonpac); DOA: 02/08/2024 - PRI Notice

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Ref: 23/24/24/VC05/029635 (Eric's case)

Dear Sirs,

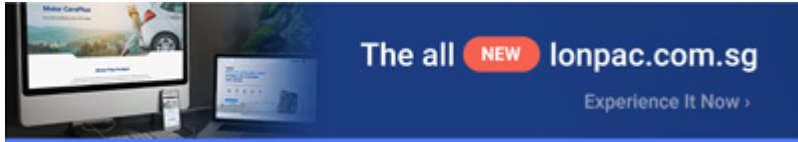
We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Adjusters Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Corene Chong <corene@crossbordersllc.com>

Sent: Monday, August 5, 2024 4:48 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Hui Ting Tang <huiting@crossbordersllc.com>

Subject: Our Ref: TK.RA.SKB1913T; Your insured veh: GBC9962A(lonpac); DOA: 02/08/2024 - PRI Notice

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

VERY URGENT

TO: Lonpac Insurance Bhd

Dear Sirs/Madam

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION

CLAIMANT: YEO LEI PENG ELINA

TRAFFIC ACCIDENT ON 2 AUGUST 2024 AT 19:00 HRS ALONG CLEMENTI INVOLVING VEHICLES NO. SKB1913T (1st) & GBC9962A (2nd) & GBK8569S (3rd) & SKF358L (4th)

We are instructed by **YEO LEI PENG ELINA** to notify you of a road accident on **2 AUGUST 2024 at about 9:00** hrs along **CLEMENTI** involving our client's vehicle registration number **SKB1913T** and vehicle registration number **GBC9962A (2nd)** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: RC AUTO
Address: 160 Sin Ming Drive
#06-20 Sin Ming Autocity
Singapore 575722
Contact: Mr. Tan (9761 9383)

Please revert accordingly.

Thank You
Corene
TEL: 6438 1323 (EXT 2004)
Litigation Department

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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