

26 August 2024

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
Singapore 079120

Motor Claims Dept

Dear Sir/Madam,

ACCIDENT INVOLVING SGL 8370H AND SLN 8958T AT TOH GUAN ROAD ON 02/08/2024

We are the authorised workshop for the owner of SLN 8958T, which was involved in the above accident with your insured SGL 8370H. The vehicle owner has requested and authorised us to assist him/her in presenting his/her claim against the party responsible for the damage to the vehicle.

The breakdown of this claim is as follows:-

Cost of Repair	: \$ 2,100.00
Loss of Use (2 days x \$60.00)	: \$ 120.00
Total	: <u>\$ 2,220.00</u>

Hope to have your settlement as soon as possible.

Thank you

Yours faithfully

LEANG AUTOMOTIVE
(with company stamp)

Date: 07/08/2024

To: M/s Leang Automotive
No. 1 Kaki Bukit Avenue 6
#01-68
Singapore 417883

LETTER OF AUTHORITY & INDEMNITY

I/We Khoo Choo Lee NRIC No./ Co Registration No. S8213061F
of (address) 204 Petir RD #04-631 (S) 670204
the registered owner (or his/her/their/agent) of motor vehicle registration no. SLN8958T
hereby authorise M/s Leang Automotive ("the Repairer") to commence repairs to my/our
vehicle and to forward the claim for inter alia the costs of repairs to the owner/insured of the
Third Party responsible for the said accident on (date) 2-8-2024 involving motor vehicle
nos SGL8370H along Both Policyholder and Actual Driver. I further authorise M/s
Leang Automotive to sign and execute all documents in my name including but not limited to
the Discharge Voucher in connection with the claim against the Third Party

However, if the third party rejects liability for whatever reasons and/or if the claim is
reverted to my/our insurers and my/our insurers do not settle the repair costs and
disbursements under my/our own insurance policy, I/we will be fully responsible for the
repair costs and disbursements.

I also agree that if I do not fully co-operate in the Third Party claim, I will be
responsible for any losses incurred by my Repairer.

My/our vehicle is repaired by the Repairer on my/our own free will and without any
threat, inducement and/or promise.

In the event that the Repairer is compelled to enforce this undertaking, I/we agree that
I/we shall pay for the legal costs incurred by the Repairer on a solicitor and client full
indemnity basis.



Signature/ Co. Stamp

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, LEANG AUTOMOTIVE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,100.00 (Repair Cost), S\$120.00 (Loss of Use/Rental), S\$ -- (Disbursement) for vehicle no. SLN 8958T that was damaged pursuant to the accident which occurred on 02/08/2024 (date) at/along TOH GUAN RD (location) involving vehicle no/s SGL 8370H. This is pursuant to the inspection conducted on 07/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KHOO CHOO LEE (the third party claimant") of vehicle no. SLN 8958T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLN 8958T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of 09 (month) 2024 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)



LEANG AUTOMOTIVE

No. 2326

Auto Bay @ Kaki Bukit 1 Kaki Bukit Ave 6 #01-68 Singapore 417883
Tel: 6909 3048 Fax: 6909 3046

M/s **AIG Asia Pacific Insurance Pte Ltd**

Vehicle No: SLN8958T

Vehicle Model: Jazz

Date: 13-8-2024

[illegible]

Authorised Signature

For **LEANG AUTOMOTIVE**

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Tuesday, August 27, 2024 1:54 PM
To: leon.tai@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SGL 8370H(AIG) AND SLN 8958T AT/ALONG TOH GUAN ROAD ON 02/08/2024

Our Ref: CD/AIG24080079/Uua3
AIG Ref: 1535043129SG

27 August 2024

TAN CHIN LEON

ACCIDENT INVOLVING SGL 8370H(AIG) AND SLN 8958T AT/ALONG TOH GUAN ROAD ON 02/08/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLN 8958T** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Aug 2024 16:17	Clm Dtl Modified	Claimant's Name: -> KHOO CHOO LEE. Claimant's ID: -> S8213061F.	[A] HOW MEI KWAN
2	06 Aug 2024 16:17	Clm Veh Model Changed	(207265) HONDA JAZZ 1.5 VTIR CVT ABS D/AIRBAG 2WD (A).	[A] HOW MEI KWAN
3	06 Aug 2024 16:17	Clm Created	Reg No: SLN8958T. Acct Date: 2024/08/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Great American Insurance Company (HQ). Workshop: Leang Automotive (HQ)	[A] HOW MEI KWAN
4	06 Aug 2024 16:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	06 Aug 2024 16:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/16	[A] HOW MEI KWAN
6	06 Aug 2024 16:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	06 Aug 2024 16:17	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	06 Aug 2024 16:17	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	06 Aug 2024 16:19	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	06 Aug 2024 16:19	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	26 Aug 2024 15:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	26 Aug 2024 15:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	26 Aug 2024 15:42	Clm Dtl Modified	JPJ Reg. Date: -> 2017/05/22.	[A] JOANNE LEE KHANG MIN
14	26 Aug 2024 15:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	27 Aug 2024 14:44	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
16	27 Aug 2024 14:44	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
17	27 Aug 2024 14:44	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
18	27 Aug 2024 14:48	Adj Mandate Request	Cur.Req:2220.00:Liability: 100% (BOLA 15) *Quantum: \$ 2,220.00(all-in). Pls refer to a djuster report for details. *For your approval please.	[A] NA MENG YAN
19	16 Sep 2024 17:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/16	[I] MdNoor, Norsiah
20	16 Sep 2024 17:45	Adj Mandate Set	Approved:2220.00.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3214981	07 Aug 2024 15:34:52	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLN8958T	SGL8370H	12.00
3224522	26 Aug 2024 15:42:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN8958T	SGL8370H	12.00
3225222	27 Aug 2024 14:44:05	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLN8958T	NA MENG YAN	xx.xx
3225224	27 Aug 2024 14:44:29	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLN8958T	NA MENG YAN	xx.xx