

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 August 2024 1:17 PM
To: Wai Yin Ng
Cc: Claims; Admin A
Subject: RE: [REQUEST FOR VIDEO] Your Ref: AAD2407-048 [SHD9500Z] // LKK Ref: CD/III24080067/KPA3 [ACCIDENT INVOLVING SNB7328H(III) AND SHD9500Z ON 13/07/2024]
Attachments: VIDEO SCREENSHOT (1).png; VIDEO SCREENSHOT (2).png; VIDEO SCREENSHOT (3).png

WITHOUT PREJUDICE

Dear Wai Yin,

Please refer to video screenshot for you reference.

We are of the view that your driver had encroached into our insured's lane and resulted the accident.

We regret to inform you that we are unable to look into your client's claim.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Monday, August 26, 2024 4:04 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [REQUEST FOR VIDEO] Your Ref: AAD2407-048 [SHD9500Z] // LKK Ref: CD/III24080067/KPA3 [ACCIDENT INVOLVING SNB7328H(III) AND SHD9500Z ON 13/07/2024]

[Without prejudice](#)

Dear Hsiao Tong

The video clearly shows that our taxi began moving when the traffic light turned green. Your insured suddenly swerved from the right lane and collided with our taxi.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, August 19, 2024 1:28 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [REQUEST FOR VIDEO] Your Ref: AAD2407-048 [SHD9500Z] // LKK Ref: CD/III24080067/KPA3 [ACCIDENT INVOLVING SNB7328H(III) AND SHD9500Z ON 13/07/2024]

Without Prejudice

Dear Wai Yin,

Thank you for your video.

Please provide a longer version of the video footage as it is likely that your client encroached into our insured's lane.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Monday, August 19, 2024 11:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [REQUEST FOR VIDEO] Your Ref: AAD2407-048 [SHD9500Z] // LKK Ref: CD/III24080067/KPA3 [ACCIDENT INVOLVING SNB7328H(III) AND SHD9500Z ON 13/07/2024]

Without prejudice

Dear Hsiao Tong

Enclosed please find attachment for your requested.

Thank You

Best Regards,

Ng Wai Yin

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, August 19, 2024 10:08 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [REQUEST FOR VIDEO] Your Ref: SHD9500Z // LKK Ref: CD/III24080067/KPA3 [ACCIDENT INVOLVING SNB7328H(III) AND SHD9500Z ON 13/07/2024]

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 13/08/2024.

Please advise, Thanks.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, August 13, 2024 8:59 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>
Subject: [REQUEST FOR VIDEO] Your Ref: SHD9500Z // LKK Ref: CD/III24080067/KPA3 [ACCIDENT INVOLVING SNB7328H(III) AND SHD9500Z ON 13/07/2024]

Your Ref: **SHD9500Z** Without Prejudice
LKK Ref: CD/III24080067/KPA3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNB7328H(III) AND SHD9500Z ON 13/07/2024

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for a copy of video footage for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)