



LETTER OF DEMAND

Your Ref: D2460682SMFCT (CTPL/K7/TPD-1

Our Ref: SNB7979D

To: ms first capital

Dear Sirs,

ACCIDENT INVOLVING SNB7979D & SHA39564 ON 3/8/2024.

We are claiming on behalf of our client Ho Boon Chin

owner of vehicle number SNB7979D involved in accident on 3/8/2024.

with vehicle SHA39564 along/at River valley Road Junction of Kim Seng Road.

Description of claims:

Cost of Repairs	\$ <u>18,233.33</u>	(incl 9% GST)
Loss of Use/Rental	\$ <u>120</u> x <u>8</u> Days = \$ <u>160</u>	(incl 9% GST)
Search Fee ^{Medical}	\$ <u>55.20 + 55.20 = 110.40</u>	(incl 9% GST)
Miscellaneous Fee ^{no. plate}	\$ <u>50</u>	(incl 9% GST)
TOTAL	\$ <u>19,353.73</u>	(incl 9% GST)

We are claiming in full and final settlement of \$ _____ (incl 9% GST) payable to
Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.

Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg.

Dated this 16 OCT 2024 gf.

VOLKSWAGEN

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Document no. 12033015514
Document date 09-09-2024
Customer no. 6151041856
Customer GST-ID 195000106C
Dealer 30001
Job order number 2024022355/ 1
Job order date 16-08-2024
Service Advisor Ji Hang Wong

Company
Ms First Capital Insurance
Limited
6 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Mr
Ho
Boon Chin
BLK 107 BUKIT PURMEI ROAD
#06-41
SINGAPORE 090107

License plate	Model code	First registration	VIN	Model	Mileage
SNB7979D	BQ19UYG0	10-06-2020	WVWZZZAUZLW113894	Golf 2.0 GTI GT169 TSID6F	63,656

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#8	280.00	305.20
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#8	480.00	523.20
5G6827025AB	Rear Trunk Lid	1	pcs.	2,909.79	#8	2,909.79	3,171.67
D 004660M4	2k-Glass Glue Application	1	pcs.	166.69	#8	166.69	181.69
D 00940104	All Purpose Cleaner	1	pcs.	128.05	#8	128.05	139.57
D 00920002	Primer	1	pcs.	37.71	#8	37.71	41.10
D 181802M1	Activator	1	pcs.	32.61	#8	32.61	35.54
D 00950025	Applicator	2	pcs.	13.92	#8	27.84	30.35
5G6898533	Gasket Set	1	pcs.	235.89	#8	235.89	257.12
	(SCK) AO 16/8/2024						
5G6805946C 041	Spoiler Black	1	pcs.	313.58	#8	313.58	341.80
	REAR W/SCREEN SIDE TRIM RH						
5G6805945C 041	Spoiler Black	1	pcs.	313.58	#8	313.58	341.80
	REAR W/SCREEN SIDE TRIM LH						
5G0853675Q 2ZZ	Inscription Bright Chrome	1	pcs.	100.67	#8	100.67	109.73
	NAME PLATE - GTI (OS) CD 16/8/2024						
5G6807417BQGRU	Cover For Bumper Primed	1	pcs.	1,210.70	#8	1,210.70	1,319.66
	REAR BUMPER						
5G0919397B	Sensor Bracket	1	pcs.	15.10	#8	15.10	16.46
5G0919398B	Sensor Bracket	1	pcs.	15.10	#8	15.10	16.46
5G0919491D	Sensor Bracket	2	pcs.	15.10	#8	30.20	32.92
5G0919491E	Sensor Bracket	1	pcs.	15.10	#8	15.10	16.46
5G0919492D	Sensor Bracket	1	pcs.	15.22	#8	15.22	16.59
5Q0919275B GRU	Sensor Primed	2	pcs.	206.04	#8	412.08	449.17
5Q0919133 9B9	Seal Ring Satin Black	2	pcs.	1.63	#8	3.26	3.55
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	94.98	#8	94.98	103.53
	*						
D 822150A1	Bonding Agent For Plastic	1	pcs.	78.24	#8	78.24	85.28
	*						
5G6807568AB9B9	Rear Diffuser Satin Black	1	pcs.	396.07	#8	396.07	431.72
	(SCK) AO 16/8/2024						
3G5943021A	Led Licence Place Light	2	pcs.	94.89	#8	189.78	206.86
	(SCK) AO 16/8/2024						
5G0807248L	Foam Insert	1	pcs.	106.62	#8	106.62	116.22
	FRT REINFORCEMENT FOAM (SCK) CD						
	30/8/2024						
5G0807305D	Bumper	1	pcs.	999.41	#8	999.41	1,089.36
	REAR REINFORCEMENT						
5G6807863C	Attachment Strip	1	pcs.	89.98	#8	89.98	98.08
	REAR BUMPER CTR BRACKET						
5G6807393	Guide Piece	1	pcs.	59.58	#8	59.58	64.94
	LHR BUMPER BRACKET (SIDE)						
	LABOUR FRT	1	pcs.	840.00	#8	840.00	915.60

VOLKSWAGEN

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Company
Ms First Capital Insurance
Limited
6 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Mr
Ho
Boon Chin
BLK 107 BUKIT PURMEI ROAD
#06-41
SINGAPORE 090107

Document no. 12033015514
Document date 09-09-2024
Customer no. 6151041856
Customer GST-ID 195000106C
Dealer 30001
Job order number 2024022355/ 1
Job order date 16-08-2024
Service Advisor Ji Hang Wong

License plate	Model code	First registration	VIN	Model	Mileage
SNB7979D	BQ19UYG0	10-06-2020	WVWZZZAUZLW113894	Golf 2.0 GTI GT169 TSID6F	63,656

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	SPRAY PAINT FRT	1	pcs.	800.00	#8	800.00	872.00
	LABOUR REAR	3	pcs.	840.00	#8	2,520.00	2,746.80
	SPRAY PAINT REAR	3	pcs.	800.00	#8	2,400.00	2,616.00
	R&R REAR W/SCREEN	1	pcs.	840.00	#8	840.00	915.60
	TRANSFER BOOT LID MECHANISM	0.5	pcs.	840.00	#8	420.00	457.80
	REAR WATER LEAK TEST	1	pcs.	150.00	#8	150.00	163.50
	ETIQA ANY W/S VS MS FIRST CAPITAL						
	DOA : 03/08/2024						
	TP VEH : SHA3956Y						
	SURVEY BY :						
	Taufikh@lkkauto.com/97495749						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#8	760.00	15,967.83	9%	1,505.50	16,727.83	18,233.33
Total	760.00	15,967.83		1,505.50	16,727.83	18,233.33

Customer

16 OCT 2024



Service Advisor

81030001

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

VOLKSWAGEN
247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



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Job order date	16-08-2024
Service Advisor	Ji Hang Wong

Company	Customer Details:
Ms First Capital Insurance	Mr
Limited	Ho
6 RAFFLES QUAY	Boon Chin
#21-00	BLK 107 BUKIT PURMEI ROAD
Singapore 048580	#06-41
	SINGAPORE 090107

License plate	Model code	First registration	VIN	Model	Mileage
SNB7979D	BQ19UYG0	10-06-2020	WVWZZZAUZLW113894	Golf 2.0 GTI GT169 TSID6F	63,656

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

Mr HO BOON CHIN

BLK 107 BUKIT PURMEI

Singapore 090107

Tel: 92730050

Tax Invoice

Inv No. : RKL24080264

Date : 29 Aug 2024

Ref : SNB7979D/B173
56

Currency : SGD

Terms : COD

RA No. : RKLR24080085

Veh No. : SMZ6935Y

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGE 29/08/2024 TO 06/09/2024 VOLKSWAGEN GOLF 1.5 : SMZ6935Y DRIVEN BY ; HO BOON CHIN YOUR REFERENCE : VW-SNB7979D	8.00	DAY	110.09	880.73

Remarks:

VW-SNB7979D
HO BOON CHIN

This is a computer generated document, No signature is required.
Please made payable to Mova Automotive Pte Ltd.
Car Rental Dept. :
Bank Transfer - DBS Bank
Account No.: 072-031115-9

Subtotal :	S\$ 880.73
Total Tax :	S\$ 79.27
Total :	S\$ 960.00
Paid :	S\$ 960.00
Outstanding :	S\$ 0.00

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G**Automotive Pte Ltd**

Main Office: No. 22 Jalan Kilang, Singapore 159419

Bukit Merah Branch:

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6476 3333 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Bedok Branch: 219 Bedok Central #01-138, Singapore 460219

Tel: (65) 6604 7877

RENTAL AGREEMENT**RA NO.: B 17356**

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model: <u>Gold</u>	Vehicle No: <u>6835</u>		Singapore	Malaysia	Signature
Date/Time Out: <u>29/08/24</u>			S\$ <u>2500.00</u>	S\$ <u> </u>	
Petrol Level Out: <u>E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</u>			Per Accident	Per Accident	
Date/Time In: <u>6/9/24</u>			Charges		
Petrol Level In: <u>E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</u>			Months @\$	Per Month	
Change Over 1: Date: Initial:			Weeks @\$	Per Week	<u>\$880.73</u>
Change Over 2: Date: Initial:			Days @\$ <u>110.09</u>	Per Day	<u>\$990.81</u>
KM Out: <u>41216</u>	KM In:		Hours @\$	Per Hour	<u>\$440.81</u>
HIRER DETAILS			Sub-Total		
Named Hirer			\$880.73		
Name: <u>Ho chin Boon chin</u>			Less Discount %		
Address: <u>Blk 107 Bukit Puri S090107</u>			Rental Charges		
Identity Card No: <u>S7914778H</u>			CDW @\$	per day / week / month	
Date of Birth: <u>16/05/1979</u>			PAI @\$	per day / week / month	
Driving License: <u>S7914778H</u>			Petrol Top-Up		<u>\$89.19</u>
Country of Issue: <u>SG</u>			Misc Charges		<u>\$79.27</u>
Tel: (HP) <u>9273 0050</u> (O) <u> </u>			GST	<u>0</u>	<u>\$79.27</u>
Nationality: <u>SG</u>			Total		
Effective Date: <u>01/02/2002</u>			\$1080.00		
Additional Hirer			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	<u>\$960.00</u>
Name:			Pre-Payment		
Address:			\$160.00		
Identity Card No:			Downpayment and Deposit		
Date of Birth:			Amount Refunded/ Due		
Driving License:			Signature of Refund		
Country of Issue:			Remarks: <u>VW - SNB7979D</u>		
Tel: (HP) (O)			Invoice No: Ref. No:		
Nationality:			Checked Out By: Checked In By: Checked By:		
Effective Date:			Sales-In Charge: <u>Michelle</u>		
			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signature: Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

1. Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
2. All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
3. In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
4. The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
5. All traffic infringements and summons (if any) are the responsibility of the Hirer.



DISCHARGE VOUCHER

I / We Ho Boon Chin (Passport No. 778H) the
owner of vehicle number SNB7979D hereby accept from
MS first capital (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SNB7979D & SHA39564 along River valley Road Junction of Kimsey Road
on 3/8/2024.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 06/09/2024 (DD/MM/YYYY)



(Signature of owner / Company stamp)

Name : HO BOON CHIN

NRIC No. : 57914778H

Date : 6/9/24



SKODA

LETTER OF AUTHORITY

ACCIDENT INVOLVING SNB 777AD and SHA 34564 on 2/2/2024
along River valley Road junction of Kinsing Road.
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Ho Boon chin
of 7784 Name of Policy Holder & IC / Passport number owner of Vehicle Registration

Number SNB 777AD Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 6 of the month

9 Year 24.

Signed & Delivered By:

[Signature] x
Policy Holder

Witness By:

[Signature]

GST Reg No : M90371371N

TAX INVOICE


CHEO PEI SHIH
107 BUKIT PURMEI ROAD
#06-41 BUKIT PURMEI VILLE
S(090107)

Invoice No. : 168089
Our Ref : 36191
Date : 04 Aug 2024

Patient : CHEO PEI SHIH(SXXXX408H)

Description	Qty	Fee
ARCOXIA 120MG ETORICOXIB	5.00 tabs	\$19.50
ANAREX TABLET (NORGESIC)	10.00 tabs	\$3.20
CONSULTATION		\$28.00
Sub-Total		\$50.70
Add GST 9.0%		\$4.56
Rounding Adjustment		\$-0.06
Total Amount Payable		\$55.20
Receipt No. 184228 - OTHERS PAYLAH/PAYNOW	Payment Received	\$55.20
Outstanding Balance		\$0.00

This is a computer generated invoice which does not require a signature

 Blk 26 Jalan Membina #01-06 Singapore 161026
T (65) 6793 2833 F (65) 6793 2877 E healthfirst@singnet.com.sg

GST Reg No : M90371371N

TAX INVOICE

HO BOON CHIN
107 BUKIT PURMEI ROAD
#06-41
S(090107)

Invoice No. : 168090
Our Ref : 18938
Date : 04 Aug 2024

Patient : HO BOON CHIN(SXXXX778H)

Description	Qty	Fee
ARCOXIA 120MG ETORICOXIB	5.00 tabs	\$19.50
ANAREX TABLET (NORGESIC)	10.00 tabs	\$3.20
CONSULTATION		\$28.00
Sub-Total		\$50.70
Add GST 9.0%		\$4.56
Rounding Adjustment		\$-0.06
Total Amount Payable		\$55.20
Receipt No. 184229 - OTHERS PAYLAH/PAYNOW	Payment Received	\$55.20
Outstanding Balance		\$0.00

This is a computer generated invoice which does not require a signature



Blk 26 Jalan Membina #01-06 Singapore 161026
T (65) 6793 2833 F (65) 6793 2877 E healthfirst@singnet.com.sg

