Hueh Yin (LKK Auto)

From: Jacqueline Tan (CTPIS) < jacqueline.tan@sg.cntaiping.com>

Sent: Monday, August 5, 2024 4:06 PM **To:** Rhea Turtan; SUR; assignments

Cc: Pauline Ong; Jacqueline Pek; Felicia Lee

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204413/SNM4913E/C02/TANCHC & Your Ref: LITI.24.1077

Follow Up Flag: Follow up Flag Status: Completed

[Internal]

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sir,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Details of Workshop

Hiap Lek Automobile Trading 160 Sin Ming Drive #05-17 Sin Ming Autocity S(575722)

Tel No.: 6453-1743 Fax No.: 6266-8605

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Rhea Turtan <claims@valorlawllc.com>

Sent: Monday, August 5, 2024 4:02 PM

To: Jacqueline Tan (CTPIS) < jacqueline.tan@sg.cntaiping.com>

Cc: Pauline Ong <paulineong@valorlawllc.com>; Jacqueline Pek <jacquelinepek@valorlawllc.com>; Felicia Lee <felicialee@valorlawllc.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204413/SNM4913E/C02/TANCHC & Your Ref: LITI.24.1077

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Dear Jacqueline

1. We refer to your email on even date with your list of motor surveyors.

^{*}For survey matter, please email to claimsdept@sq.cntaipinq.com

^{*}For all LOD, please email to claimsdept@sg.cntaiping.com

- 2. We are instructed by our client that they are not agreeable to your proposed list of surveyors. We append herewith our list of our clients' proposed motor surveyors for your kind consideration to conduct a joint pre-repair survey:
 - a. Mr. B J Loi of PAR Automotive Consultancy Contact number: 9488 2266
 - b. Mr. Oh Han Cheong of Oh Appraisal Services Contact number: 9798 2959
 - c. Mr Jayson Liaw Leong San of Pro-Option Services Contact number: 9061 0543
- 3. Kindly let us know within the two (2) working days whether you agree to any of the said proposed motor surveyors failing which you are deemed to have agreed to the appointment of any of the motor surveyors named in our said list.

Thank you.

Warmest Regards

Rhea Turtan

Paralegal (on behalf of Ms Pauline Ong)



123 Penang Road #06-12 Regency House Singapore 238465 **D**.+65 6027 2354 | **F**.+65 6027 0095 | www.valorlawsg.com

From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com> Sent: Monday, August 5, 2024 3:47 PM</donotreply.claims@sg.cntaiping.com>
To: jacqueline.tan@sg.cntaiping.com; Rhea Turtan < <u>claims@valorlawllc.com</u> >; Pauline Ong < <u>paulineong@valorlawllc.com</u> >; Jacqueline Pek < <u>jacquelinepek@valorlawllc.com</u> >; Felicia Lee < <u>felicialee@valorlawllc.com</u> > Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D204413/SNM4913E/C02/TANCHC & Your Ref: LITI.24.1077
Dear Sir/Madam,
The attached letter is for your information and necessary action.
Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.
If you have any enquiries, you may email us at <u>claimsdept@sg.cntaiping.com</u> .
Please do not reply to this email.
Best regards,
Doctrogulad,
China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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