Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, August 2, 2024 4:50 PM
To: assignments; Rajes (LKK Auto)

Cc: MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH);

Esther Lim; Rachel Wu

Subject: FW: Arrangement for Pre-Repair Survey-PGS REF:VSR24-19892,SMRT REF:TBA-

Accident Involving SLL1799S & SHB5570H (SMRT) on 01.08.2024

Attachments: SLL1799S DOA 01082024.pdf

Ref: TAX/08/24/2002

Dear Rajes,

Kindly survey on "Without Prejudice" basis.

TP: SLL1799S Insured: SHB5570H

Workshop: Pegasus Engineering & Trading Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Teng Hua <tenghua.pegasusengrg@gmail.com>

Sent: Friday, 2 August 2024 2:22 pm **To:** MTPRI < MTPRI@smrt.com.sg>

Cc: minwei.pegasusengrg <minwei.pegasusengrg@gmail.com>; Sharon Ow <sharonow@pegasusengrg.com.sg>;

Vivian Tan <vivian.pegasusengrg@gmail.com>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins &

Claims/Tx,RAC&PH) < Ana. Magnaye@stridespremier.com.sg>

Subject: Re: Arrangement for Pre-Repair Survey-PGS REF:VSR24-19892,SMRT REF:TBA-Accident Involving SLL1799S

& SHB5570H (SMRT) on 01.08.2024

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Hi Hua Yen,

Please appoint M/s LKK Mohamad Taufikh Bin Hamid to conduct the PRS

Regards,

Ng Teng Hua

Pegasus Engineering & Trading Pte Ltd

Tel: 6513 7748 | Fax: 6251 3161

Add: 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

Ref: TAX/08/24/2002
WITHOUT PREJUDICE
Dear Sirs
We are the owner of SHB5570H as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.
However, we have 6 surveyors for you to choose from :-
1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
Regards,
Hua Yen
Claim Department

On Fri, Aug 2, 2024 at 2:13 PM MTPRI < MTPRI@smrt.com.sg> wrote:

From: Teng Hua <tenghua.pegasusengrg@gmail.com>

Sent: Friday, 2 August 2024 10:15 am

To: MTPRI < MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<ana.Magnaye@stridespremier.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<HuaYen.Ong@stridespremier.com.sg>

Cc: minwei.pegasusengrg < minwei.pegasusengrg@gmail.com >; Sharon Ow < sharonow@pegasusengrg.com.sg >;

Vivian Tan < vivian.pegasusengrg@gmail.com>

Subject: Arrangement for Pre-Repair Survey-PGS REF:VSR24-19892,SMRT REF:TBA-Accident Involving SLL1799S &

SHB5570H (SMRT) on 01.08.2024

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Without Prejudice

Save As To Costs

Dear Motor Claim Department,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have a list of 10 motor surveyors for our selection and please let us know within 2 working days whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post-repair inspection pursuant to paragraph 4.1 and 7.4 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

Our client's car has been grounded at 74 Kian Teck Road S628800 since 01.08.2024. As such, please do the needful.

In addition, please confirm in writing whether SMRT is agreeable to direct settle with us at 100% liability for this case.

We await your urgent response in this matter.

Thank you!

Have a great day ahead!

Regards,

Ng Teng Hua

Pegasus Engineering & Trading Pte Ltd

Tel: 6513 7748 | Fax: 6251 3161

Add: 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

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