Hueh Yin (LKK Auto)

From: Jenny Lew (CTPIS) < jenny.lew@sg.cntaiping.com>

Sent: Monday, August 5, 2024 3:40 PM **To:** Assessment Dept; SUR; assignments

Cc: claims@bifrostauto.com; claims_rar@bifrostauto.com

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204406/GBB5913Z/C02/LEWLC & Your Ref: SLK2163A

Follow Up Flag: Follow up Flag Status: Completed

[Confidential]

Without Prejudice

Dear Sir / Madam.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Monday, August 5, 2024 3:06 PM

Motor Claims Department

Tel: 88547553

To: donotreply.claims < donotreply.claims@sg.cntaiping.com>

Cc: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; claims@bifrostauto.com; claims_rar@bifrostauto.com **Subject:** Re: PRE-REPAIR SURVEY-Our Ref: SNM24D204406/GBB5913Z/C02/LEWLC & Your Ref: SLK2163A

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohamad Taufikh Bin Hamid to conduct the survey.

Thank you.

Regards,

PEI JIA

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 5 Aug 2024 at 12:00, < <u>donotreply.claims@sg.cntaiping.com</u> > wrote:
Dear Sir/Madam,
The attached letter is for your information and necessary action.
Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.
If you have any enquiries, you may email us at <u>claimsdept@sg.cntaiping.com</u> .
Please do not reply to this email.
Best regards,
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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