

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHA 2729 T**
Your Ref : **YQ 6176 B**

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 03.08.2024 @ 1505 hrs along Iqbal Ave (Unit 12) involving vehicles SHA 2729 T and YQ 6176 B

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost-Lump Sum (With GST)	\$ 14,170.00
2. Loss of Income for 34 Days x \$80/ per day	\$ 2,720.00
3. Loss of Rental for 34 Days x \$114.78/ per day (With GST)	\$ 3,902.52
4. LTA/GIA Search fee	\$ 27.25
5. Towing Fee	\$ 80.00
TOTAL	\$ 20,899.77

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_lts@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 9% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

LETTER OF AUTHORISATION

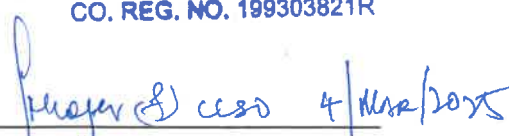
Accident on 03.08.2024 @ 1505 hrs along Iqbal Ave (Unit 12) involving vehicles SHA 2729 T and YQ 6176 B

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHA 2729 T** at my request, I/We, **COMFORT TRANSPORTATION PTE LTD ("the claimant") of 383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199303821R** the owner of motor vehicle no **SHA 2729 T**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 04 day of 03 (month) 2025 (year)

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R


Signed by "the claimant"

Name: **COMFORT TRANSPORTATION PTE LTD**

UEN No: 199303821R


Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document¹

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2024D0009951
Claimant Ref: SHA2729T

We/I, BIFROST AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$16,200.00 (Global Sum), (repair cost), S\$ (loss of use/rental), S\$ (search fee), vehicle no. SHA2729T that was damaged pursuant to the accident which occurred on 03/08/2024 (date) at 12 IQBAL AVE (location) involving vehicle no. YQ6176B (insured vehicle). This is pursuant to the inspection conducted on 06/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA2729T to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHA2729T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$16,200.00 to BIFROST AUTO PTE LTD.

Dated this 03 day of 03 2025..

CLAIMANT:

Signature:



Name:

BIFROST AUTO PTE LTD

NRIC:

201929175W

Address:

6001 Beach Road #22-01
Golden Mile Tower Singapore 199589

Nationality:

Occupation:

WITNESS:

Signature:



Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Inv. No. : BA.LT.2503009
Inv. Date : 04-03-2025
Ref : 2024-08-03
Terms : 30 Days
Veh. No. : SHA 2729 T
Make & Model : Hyundai / Ioniq
2019 / CTPL

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$13,000.00	\$13,000.00	\$1,170.00

Subtotal for invoice : S\$13,000.00
GST (9.0%) : S\$1,170.00
Total : S\$14,170.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT24080066

Date: 05 September 2024



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 03/08/2024 @ 15:05 hrs
ALONG IQBAL AVE (UNIT 12)
INVOLVING YQ6176B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2729T** (the "Taxi"). The Taxi was hired to **TAN LIPT KHOON DEAN IC NO SXXXX212G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.78** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
Asset Management

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Aug 2024 / 12:37:01

Receipt Date/Time : 05 Aug 2024 / 12:37:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240805-001736

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YQ6176B				
As at 03 Aug 2024/15:05:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - YQ6176B Enquiry Fee 20240805123606028176	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
426588XXXXXX4198		eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



高 GAO
Express Towing Services
You Call, We Tow - Fast . Secured . Reliable



bizSAFE₃

Car Reviced : _____
Arrival : _____
Complete : _____

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. **2445632**

Date: 03/08/2024

寶號
Messrs: Bifrost Auto P L

車號
Vehicle No: SHA 2729T 車型
Model No: 1041Q

時間(日/夜)
Time (day/night): _____ Contact No: _____

由
Location: 12 Iqbal Ave

到
To: Jayang Comfort

Cash \$: 80.00/00 其他
Others: _____

經手人
Authorised By: _____ Tow Truck
Driver Name: [Signature]

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Aug 2024 15:55	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	05 Aug 2024 15:55	Clm Veh Model Changed	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
3	05 Aug 2024 15:55	Clm Created	Reg No: SHA2729T. Acct Date: 2024/08/03. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: BIF ROST AUTO PTE LTD - LOYANG (HQ)	[A] HOW MEI KWAN
4	05 Aug 2024 15:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Aug 2024 15:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/15	[A] HOW MEI KWAN
6	05 Aug 2024 15:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Aug 2024 15:55	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	05 Aug 2024 15:55	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN
9	06 Aug 2024 10:35	Clm Dtl Modified	Insured Name: -> PAN PACIFIC VAN & TRUCK LEASING PTE LTD. Insured ID: -> 201511635R.	[A] HOW MEI KWAN
10	06 Aug 2024 10:50	TP Ins Updated	TPPolNo:[None] -> D-240101861MFCT.	[A] HOW MEI KWAN
11	07 Aug 2024 16:52	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100%. INSURED DRIVER COMING OUT FROM 12 Iqbal A ve and hit onto third party taxi who was driving straight along main road. Video sent via email dated 07/08/2024.	[A] CHEW HSIAO TONG
12	07 Aug 2024 17:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/15. Mandate Remarks: Liability is clear	[I] Gabriel Wee
13	07 Aug 2024 17:25	Adj Mandate Set	Approved:0.00:Liability is clear	[I] Gabriel Wee
14	16 Sep 2024 19:17	Video Downloaded	Downloaded Video - Accident	[I] Mekavathanan Sarangapani
15	16 Sep 2024 19:18	Video Downloaded	Downloaded Video - Accident	[I] Mekavathanan Sarangapani
16	16 Sep 2024 19:21	Video Downloaded	Downloaded Video - Accident	[I] Mekavathanan Sarangapani
17	12 Feb 2025 11:19	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	12 Feb 2025 11:19	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	12 Feb 2025 11:19	Clm Dtl Modified	JPJ Reg. Date: -> 2019/11/07.	[A] JOANNE LEE KHANG MIN
20	12 Feb 2025 11:19	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	14 Feb 2025 12:55	Adj Mandate Request	Cur.Reg:16913.73:PODS Liability: 100% *Quantum: \$16,913.73. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
22	14 Feb 2025 13:44	Video Downloaded	Downloaded Video - Accident	[I] Gabriel Wee
23	14 Feb 2025 13:48	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/08/15. Mandate Remarks: Offer \$40 LOI	[I] Gabriel Wee
24	14 Feb 2025 13:48	Adj Mandate Set	Approved:16753.73:Offer \$40 LOI	[I] Gabriel Wee

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=dsp_viewhistory&caseid=1445308&extid=459899&CFID=12...

1/2