

Our Ref: TP 0824-8171

18.09.2024

**INDIA INTERNATIONAL INSURANCE PTE LTD**

64 Cecil Street #04/#05  
IOB Building  
Singapore 049711

**Attn: Motor Claims Department**

Dear Sir,

**ACCIDENT INVOLVING VEHICLE: SLL5919L & SLK3814Z ON 01.08.2024**

We are the authorized repair workshop for the owner of motor vehicle no: **SLL5919L** which was involved in the above captioned accident with your insured vehicle: **SLK3814Z**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	1,417.00
02)	Reimbursement - Loss of Rental (03days x \$100/day)	\$	300.00
		\$	<u>1,717.00</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / Car rental No 8735

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully



Annie  
For Progressive Car Care Pte Ltd  
Email : [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)



**PROGRESSIVE**  
CAR CARE PTE LTD

Progressive Car Care Pte Ltd  
(Co. Reg. No. 201006949C)  
Blk 3022A Ubi Road 1 #01-45/46 S408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: claims@procarcare.com.sg  
W: www.procarcare.com.sg

Date : 02/08/2024

Our Ref : TP0824

HIMAWAN

I / We SUNENDRO ARIS SUTANTO Nric No S8062745I

Residing at BLK 184C RIVERVALE CRESCENT #13-209 owner of

Vehicle No SLL 5919L hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

1 Aug 2024 Along / at Ang Mo Kio Ave 5 will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0008916  
Claimant Ref: SLL5919L

We/I, PROGRESSIVE CAR CARE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,700.00 (Global Sum), (repair cost), of (loss of accidental), of (search fee), vehicle no. SLL5919L that was damaged pursuant to the accident which occurred on 01/08/2024 (date) at ANG MO KIO AVENUE 5 (location) involving vehicle no. SLK3814Z (insured vehicle). This is pursuant to the inspection conducted on 09/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SUNENDRO ARIS SUTANTO HIMAWAN ("the third party claimant") of vehicle no. SLL5919L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLL5919L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,700.00 to PROGRESSIVE CAR CARE PTE LTD

Dated this 14th day of Nov 2024

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

**PROGRESSIVE CAR CARE PTE LTD**  
Blk 3022A Ubi Road 1 #01-45/46  
Singapore 408716  
Tel: 6741 5336 Fax: 6741 7208  
Email: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



# Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

TEL: 6741 5336 FAX: 6741 7208

Email: claims@procarcare.com.sg

GST REG NO: 201006949C Company Reg No: 201006949C

## INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street

IOB Building #04-05

Singapore 049711

Tel: 63476100

Fax: 62244174 , 62257743

Attn: Motor Claim Department

Your Ref No: TP 0824-8171

Claim Type: Third Party

Accident Date: 01 August 2024

TP Veh Reg No: SLK3814Z

Claim No: EST1511603

No: PS1508789

Date: 18 Sep 2024

Policy No: P10508323R03

Veh Reg No: SLL5919L

Make/Model: MAZDA MAZDA2 SEDAN

1.5L SP.6EAT (LED)

Chassis No: MM6DL2SAAGW192052

Engine No: P520347523

Reg. Date: 28 Feb 2017

## Final Repair Bill: SLL5919L

Description	Unit Price	Quantity	List Price SGD	Amount SGD
<b>Others</b>				
1 COST OF REPAIR-	1,300.00	1 UNIT	<u>1,300.00</u>	1,300.00

Total	1,300.00
Add GST @ 9%	<u>117.00</u>
Total Amount Payable SGD	<u><u>1,417.00</u></u>

**SINGAPORE DOLLAR ONE THOUSAND FOUR HUNDRED SEVENTEEN ONLY**

For Progressive Car Care Pte Ltd  
PROGRESSIVE CAR CARE PTE LTD  
Blk 3022A Ubi Road 1 # 01-45/46  
Singapore 408716  
Tel: 6741 5336 Fax: 6741 7208  
Email: claims@procarcare.com.sg  
AUTHORISED SIGNATURE



**RENTAL AGREEMENT NO: 8735**

<b>HIRER'S PARTICULAR</b> Name : <u>SUVENDRO ARISSUTANTO</u> Address : <u>BLK 184C RIVERVALE</u> <u>CRESCENT #13-209 S</u>  NRIC No : <u>S80627451</u> Tel (R) : <u>9815 0046</u> H/P : <u>9815 0046</u> Off : _____ Licence Pass Date : _____ Class : <u>3</u> Birth Date : _____ Age : _____ Co. Name/ Address : _____  Occupation : _____  Make : <u>TOYOTA COROLLA ALTIS</u>		<b>GUARANTOR / ADD. DRIVER</b> Name : _____ Address : _____  NRIC No : _____ Tel (R) : _____ H/P : _____ Off : _____ Licence Pass Date : _____ Class : _____ Birth Date : _____ Age : _____ Co. Name/ Address : _____  Occupation : _____  Vehicle No : <u>SM4724X</u> <u>SJ4994JK</u>																								
<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th style="text-align: left;">RENTAL CHARGES</th> <th style="text-align: center;">S\$</th> </tr> <tr> <td>Hourly @\$ _____ per hour</td> <td></td> </tr> <tr> <td><u>3</u> Daily @\$ <u>100</u> per day</td> <td style="text-align: center;"><u>300</u></td> </tr> <tr> <td>Weekly @\$ _____ per week</td> <td></td> </tr> <tr> <td>Monthly @\$ _____ per month</td> <td></td> </tr> <tr> <td style="text-align: right;"><b>SUB-TOTAL</b></td> <td></td> </tr> <tr> <td>Deposit</td> <td></td> </tr> <tr> <td style="text-align: right;"><b>TOTAL CHARGE</b></td> <td style="text-align: center;"><u>300</u></td> </tr> </table>		RENTAL CHARGES	S\$	Hourly @\$ _____ per hour		<u>3</u> Daily @\$ <u>100</u> per day	<u>300</u>	Weekly @\$ _____ per week		Monthly @\$ _____ per month		<b>SUB-TOTAL</b>		Deposit		<b>TOTAL CHARGE</b>	<u>300</u>	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th style="text-align: left;">METHODS OF PAYMENT</th> </tr> <tr> <td>Cash : _____</td> </tr> <tr> <td>Cheque No.: _____</td> </tr> <tr> <td>Credit Card Type: _____</td> </tr> <tr> <td>Bill to Company: _____</td> </tr> <tr> <td>Date Payment Collected: _____</td> </tr> <tr> <td>Payment Collected: By: _____</td> </tr> </table>		METHODS OF PAYMENT	Cash : _____	Cheque No.: _____	Credit Card Type: _____	Bill to Company: _____	Date Payment Collected: _____	Payment Collected: By: _____
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<b>INSURANCE EXCESS CLAUSE</b>																										
Hirer is responsible for the first S\$ <u>3000</u> (I.e. EXPRESS RENTAL'S) vehicle and also first S\$ party's vehicle for each and every accident / damage.		excess for collision / damage / fire & theft for the first party excess for collision / damage / fire & theft to third																								
<b>CHECK OUT</b> Date Out <u>9/9/24</u> Time Out <u>0920</u>		<b>CHECK IN</b> Date In <u>12/9/24</u> Time In <u>0857</u> <u>2057</u>																								

**HIRER'S DECLARATION**

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps to contact my employer in order to qualify me as a hirer.

HIRER'S SIGNATURE

EXPRESS RENTAL



# EXPRESS RENTAL

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6741 5336 (2 Lines) Fax: 6741 7208

## OFFICIAL RECEIPT

No: **6723**

Date: 12/09/2024

Received from SUNENDRO ARIS SUJANTO HIMAWAN

the sum of Dollars THREE HUNDRED ONLY

being payment of RA 8735 | SM L1724 X

\$ 300  
Cash/Cheque No.

*All receipts subject to the clearance of cheque.*

EXPRESS RENTAL

  
Authorised Signature



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Aug 2024 14:46	Clm Dtl Modified	Claimant's Name: -> SUNENDRO ARIS SUTANTO HIMAWAN. Claimant's ID: -> SXXXX745I.	[A] HOW MEI KWAN
2	05 Aug 2024 14:46	Clm Veh Model Changed	(204595) MAZDA 2 1.5 SEDAN L SP.6EAT (A).	[A] HOW MEI KWAN
3	05 Aug 2024 14:46	Clm Created	Reg No: SLL5919L. Acct Date: 2024/08/01. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Progressive Car Care Pte Ltd (HQ)	[A] HOW MEI KWAN
4	05 Aug 2024 14:46	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Aug 2024 14:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/15	[A] HOW MEI KWAN
6	05 Aug 2024 14:46	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Aug 2024 14:47	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	05 Aug 2024 14:47	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	08 Aug 2024 15:03	Clm Dtl Modified	Insured Name: -> LION CITY RENTALS PTE LTD. Insured ID: -> 201504621K.	[A] HOW MEI KWAN
10	12 Aug 2024 17:34	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OID hit onto rear TP.	[A] Daphne Lee Mooi Ngiuk
11	13 Aug 2024 10:00	Clm Registration Modified	Pol No:D23MFL0002571->D23MFL0002582_01.	[I] Priya
12	13 Aug 2024 10:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/15	[I] Priya
13	13 Aug 2024 10:02	Adj Mandate Set	Approved:0.00.	[I] Priya
14	22 Oct 2024 15:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	22 Oct 2024 15:45	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	22 Oct 2024 15:45	Clm Dtl Modified	JPJ Reg. Date: -> 2017/02/28.	[A] JOANNE LEE KHANG MIN
17	22 Oct 2024 15:45	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	23 Oct 2024 14:33	Adj Mandate Request	Cur.Reg:1717.00:PODS Liability: 100% *Quantum: \$1,717.00. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
19	23 Oct 2024 15:34	Adj Mandate Set	Approved:1717.00.	[I] Priya

Date From

Date To

Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3213729	06 Aug 2024 09:18:29	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLL5919L	SLK3814Z	12.00
3258366	22 Oct 2024 15:45:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLL5919L	SLK3814Z	12.00