



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

AUTO & GENERAL INSURANCE (SINGAPORE) PTE LIMITED

02 August 2024

190 CLEMENCEAU AVENUE #03-01
SINGAPORE SHOPPING CENTRE
SINGAPORE 239924

Attn: MOTOR CLAIMS DEPT

Dear Sirs / Madam,

RE: ACCIDENT INVOLVING VEHICLE NO.: SNC5605R & SNB648E ON 24/07/2024 @ 09:49 HRS ALONG
MULTI-STORY CARPARK DECK 1B OF 274A TOH GUAN ROAD

We hereby authorized by our client **MERCEDES-BENZ FLEET MANAGEMENT SINGAPORE PTE LTD**,
the owner/driver of the above mentioned vehicle No.: **SNC5605R**

We notice that the above accident was caused by your insured/driver negligent driving and/or management
of motor vehicle No.: **SNB648E**

Therefore we are instructed by our client to claim against you/your insured driver in connection with the
above captioned accident involving our client's vehicle No.: **SNC5605R** and vehicle No.: **SNB648E** by your
insured/driver at the material time. As a result, our client's vehicle was damaged and our client has been put
to loss and expenses. Please assign your surveyor to inspect the above mentioned vehicle in the next 48hrs.
Filling which, we will proceed to the repair of the vehicle. Details of claim will submitted to you in due course.

The vehicle is now garage at: TONG LUCK AUTO PTE LTD
160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088

Your kind attention to the matter would be much appreciated.

Yours faithfully,

TONG LUCK AUTO PTE LTD



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M/S : MERCEDES-BENZ FLEET MANAGEMENT SINGAPORE P1

1 GATEWAY DRIVE #15-08

WESTGATE TOWER

SINGAPORE 608531

TEL :

FAX :

ATTN : ACCOUNTS DEPT

ESTIMATE

NO : QUOT202408-000001(00)

DATE : 02/08/2024

POLICY NO : SP2003907937

VEH REG NO : SNC5605R

MAKE/MODEL : MERCEDES BENZ A180
COMPACT SALOON
PROGRESSIVE

CHASSIS NO : W1K1770842J324756

ENGINE NO : 28291480677039

REG. DATE : 2021

YOUR REF NO : SNB648E

CLAIM TYPE : THIRD PARTY

TP INS. CO. : AUTO & GENERAL INSURANCE (SINGAPORE) F

ACCIDENT DATE : 24/07/2024

TP VEH REG NO : SNB648E

Estimate Repair Cost to Vehicle No : SNC5605R

Description	Quantity	Unit Price	Amount
		<u>S\$</u>	<u>S\$</u>
NET PRICE			
1 Roof top moulding - RH / LH	2	220.00	440.00
2 Bonnet	1	1,875.00	1,875.00
3 Bonnet hinges - RH / LH	2	98.00	196.00
4 Bonnet actuator - RH / LH	2	270.00	540.00
5 Bonnet seal	1	34.00	34.00
6 Bonnet catch	1	62.00	62.00
7 Bonnet lock	1	215.00	215.00
8 Bonnet lock switch	1	158.00	158.00
9 Bonnet cable	1	82.00	82.00
10 Air intake hose	1	472.00	472.00
11 Support panel	1	865.00	865.00
12 Support panel mounting pin - RH / LH	2	36.00	72.00
13 Support panel air duct	1	60.00	60.00
14 Front grille	1	1,009.00	1,009.00
15 Front grille beam	1	322.00	322.00
16 Front grille beam moulding - RH / LH	2	78.00	156.00
17 Front grille centre logo	1	190.00	190.00
18 Front grille logo base	1	200.00	200.00
19 Headlamp assy - RH / LH	2	3,686.00	7,372.00
20 Headlamp control unit - LH	1	598.00	598.00
21 Front fender - RH / LH	2	780.00	1,560.00
22 Front fender inner shield -RH / LH	2	235.00	470.00
23 Front fender rail - RH / LH	2	24.00	48.00
24 Front fender bracket - RH	1	52.00	52.00
25 Front bumper	1	1,435.00	1,435.00
26 Front bumper emblem	1	102.00	102.00
27 Front bumper top garnish - centre	1	220.00	220.00
28 Front bumper top garnish - RH / LH	2	130.00	260.00
29 Front bumper reinforcement	1	518.00	518.00
30 Front bumper reinforcement bracket - LH	1	180.00	180.00
31 Front bumper lower cross frame	1	538.00	538.00
32 Front bumper side retainer - RH / LH	2	24.00	48.00



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M/S : MERCEDES-BENZ FLEET MANAGEMENT SINGAPORE P1

1 GATEWAY DRIVE #15-08

WESTGATE TOWER

SINGAPORE 608531

TEL :

FAX :

ATTN : ACCOUNTS DEPT

ESTIMATE

NO : QUOT202408-000001(00)

DATE : 02/08/2024

POLICY NO : SP2003907937

VEH REG NO : SNC5605R

MAKE/MODEL : MERCEDES BENZ A180
COMPACT SALOON
PROGRESSIVE

CHASSIS NO : W1K1770842J324756

ENGINE NO : 28291480677039

REG. DATE : 2021

YOUR REF NO : SNB648E

CLAIM TYPE : THIRD PARTY

TP INS. CO. : AUTO & GENERAL INSURANCE (SINGAPORE) F

ACCIDENT DATE : 24/07/2024

TP VEH REG NO : SNB648E

Estimate Repair Cost to Vehicle No : SNC5605R

Description	Quantity	Unit Price	Amount
		S\$	S\$
33 Front bumper sponge	1	210.00	210.00
34 Front bumper pressure switch sensor	1	252.00	252.00
35 Front bumper centre grille	1	184.00	184.00
36 Front bumper fog lamp cover - RH / LH	2	54.00	108.00
37 Front bumper sensor	4	216.00	864.00
38 Front bumper sensor seals	6	12.00	72.00
39 Front bumper radar sensor	1	1,436.00	1,436.00
40 Front bumper radar sensor bracket	1	58.00	58.00
41 Front bumper number plate garnish	1	136.00	136.00
42 Front bumper under cover	1	368.00	368.00
43 Front bumper clips	15	9.00	135.00
44 Front bumper top bracket	1	76.00	76.00
45 Front bumper top bracket air duct	1	155.00	155.00
46 Front bumper lower bracket	1	76.00	76.00
47 Front bumper lower bracket air duct	1	162.00	162.00
48 Air-con condenser	1	1,335.00	1,335.00
49 Air-con condenser support bracket - RH / LH	2	322.00	644.00
50 Radiator assy	1	1,564.00	1,564.00
51 Radiator auto fan assy	1	1,025.00	1,025.00
52 Radiator top covering	1	76.00	76.00
53 Tailgate	1	2,658.00	2,658.00
54 Tailgate weatherstrip	1	340.00	340.00
55 Tailgate hinges - RH / LH	2	177.00	354.00
56 Tailgate centre garnish	1	325.00	325.00
57 Tailgate centre logo	1	67.00	67.00
58 Tailgate centre logo clip	3	10.00	30.00
59 Tailgate "A180" emblem	1	165.00	165.00
60 Tailgate reflector - RH / LH	2	488.00	976.00
61 Rear end panel	1	1,340.00	1,340.00
62 Taillamp assy - RH / LH	2	675.00	1,350.00
63 Taillamp lower bracket - RH / LH	2	90.00	180.00
64 Rear bumper	1	1,554.00	1,554.00
65 Rear bumper reinforcement	1	570.00	570.00



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M/S : MERCEDES-BENZ FLEET MANAGEMENT SINGAPORE P1

1 GATEWAY DRIVE #15-08
WESTGATE TOWER
SINGAPORE 608531

TEL : FAX :
ATTN : ACCOUNTS DEPT

YOUR REF NO : SNB648E

CLAIM TYPE : THIRD PARTY

TP INS. CO. : AUTO & GENERAL INSURANCE (SINGAPORE) F REG. DATE : 2021

ACCIDENT DATE : 24/07/2024

TP VEH REG NO : SNB648E

ESTIMATE

NO : QUOT202408-000001(00)

DATE : 02/08/2024

POLICY NO : SP2003907937

VEH REG NO : SNC5605R

MAKE/MODEL : MERCEDES BENZ A180
COMPACT SALOON
PROGRESSIVE

CHASSIS NO : W1K1770842J324756

ENGINE NO : 28291480677039

Estimate Repair Cost to Vehicle No : SNC5605R

Description	Quantity	Unit Price	Amount
		S\$	S\$
66 Rear bumper side retainer - RH / LH	2	175.00	350.00
67 Rear bumper inner frame	1	190.00	190.00
68 Rear bumper lower garnish	1	358.00	358.00
69 Rear bumper lower chrome - centre	1	236.00	236.00
70 Rear bumper lower chrome - RH / LH	2	231.00	462.00
71 Rear bumper reflector - RH / LH	2	55.00	110.00
72 Rear bumper tow cover	1	28.00	28.00
73 Rear bumper sensor	4	216.00	864.00
74 Rear bumper sensor seals	6	12.00	72.00
75 Rear bumper clips	15	9.00	135.00
76 Rear exhaust end chrome	1	69.00	69.00
			42,068.00
		Less 10%	4,260.80
			37,807.20
SPECIAL NET			
77 Front number plate	1	40.00	40.00
78 Rear windscreen sealant	1	60.00	60.00
			100.00
LABOUR			
79 To remove & refit air-con condenser, radiator and refill air-con gas	1	150.00	150.00
80 To remove & refit front and rear bumper sensor	1	200.00	200.00
81 To check & rectify wiring system	1	160.00	160.00
82 To remove & refit rear windscreen glass	1	150.00	150.00
83 To panel beat & straighten front fender inner panel, front & rear chassis frame, rear floorboard panel, to cut and weld rear end panel, including replacement of parts and align where necessary, to refit & adjust the same	1	2,500.00	2,500.00
84 To putty & spray paint on affected areas	1	2,500.00	2,500.00
85 To apply rust-proofing on replace and repaired panels	1	250.00	250.00
86 To reset & reprogram headlamp fault code	1	350.00	350.00
			6,260.00



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1 GATEWAY DRIVE #15-08

WESTGATE TOWER

SINGAPORE 608531

TEL :

FAX :

ATTN : ACCOUNTS DEPT

ESTIMATE

NO : QUOT202408-000001(00)

DATE : 02/08/2024

POLICY NO : SP2003907937

VEH REG NO : **SNC5605R**

MAKE/MODEL : MERCEDES BENZ A180
COMPACT SALOON
PROGRESSIVE

CHASSIS NO : W1K1770842J324756

ENGINE NO : 28291480677039

REG. DATE : 2021

YOUR REF NO : SNB648E

CLAIM TYPE : THIRD PARTY

TP INS. CO. : AUTO & GENERAL INSURANCE (SINGAPORE) F

ACCIDENT DATE : 24/07/2024

TP VEH REG NO : SNB648E

Estimate Repair Cost to Vehicle No : SNC5605R

Description	Quantity	Unit Price	Amount
		S\$	S\$
		TOTAL	S\$ 44,167.20
		ADD GST @ 9.00%	3,975.05
		GRAND TOTAL	<u>S\$ 48,142.25</u>

SINGAPORE DOLLAR FORTY-EIGHT THOUSAND ONE HUNDRED FORTY-TWO AND CENTS TWENTY-FIVE ONLY

FOR TONG LUCK AUTO PTE LTD

AUTHORISED SIGNATURE

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of First Submission	24/07/2024 14:31 (SGT)
Reported by	Actual Driver
Date of Accident	24/07/2024 09:49 (SGT)
Exact Location of Accident	274A Toh Guan Rd, Singapore 600276
Additional Location Information	MULTI-STORY CARPARK DECK 1B
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SNC5605R
INSURED/POLICYHOLDER	
Is company?	Yes
Name Of Registered Owner	MERCEDES-BENZ FLEET MANAGEMENT SINGAPORE PTE LTD
Company Reg No	1XXXXX778Z
Email Address	too_tong.tan@mercedes-benz.com
Mobile Phone No	(Phone) +65-96268394
Alternative Phone No	(Office) +65-82821711

VEHICLE PARTICULARS

Manufacturer	Mercedes
Model	A180 COMPACT SALOON PROGRESSIVE
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1332

INSURANCE COMPANY

Name of Insurance Company	Allianz Insurance Singapore Pte. Ltd.
Policy Number / Cover Note Number	SP2003907937

DRIVER

Name of Driver	SIM HSIEN YON, IAN
NRIC No	SXXXX435D
Date Of Birth	08/10/1990

Occupation	Outdoor
Driving Pass Date	13/03/2017
Driving experience	7 YEARS AND 4 MONTHS
Gender	Male
Mobile Number	(Phone) +65-96268394
Alt. Phone Number	-
Email Address	too_tong.tan@mercedes-benz.com
Address	277 TOH GUAN ROAD #21-169
Address complement	-
Postcode	600277
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collided into Parked Vehicle
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	0
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

ON 24/07/2024 AT ABOUT 0949HRS MY VEHICLE (A) BEARING REGISTRATION NUMBER SNC5605R WAS PARKED AT LOT 16, DECK 1B AT 274A TOH GUAN ROAD MULTI-STORY CARPARK. A VEHICLE (B) BEARING REGISTRATION NUMBER SNB648E HAD CAME DOWN DECK 2A RAMP AND THE FRONT OF VEHICLE (B) HIT ONTO THE FRONT OF MY VEHICLE. THE REAR OF MY VEHICLE THEN HIT ON WALL (C). I WAS NOT IN THE VEHICLE. I AM NOT INJURED.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SNB648E
Vehicle Manufacturer	Hyundai
Vehicle Model	CN7 AVANTE 1.6 DOHC CVT S
Vehicle Variant	-
Vehicle Colour	-

Vehicle Category	Private car
Name of Driver	CHUA CHEN NEE (CAI ZHENN)
NRIC No	SXXXX693Z
Contact Number	(Phone) +65-86081787
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	WALL
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	NA / Unknown
Name of Driver	-
Contact Number	-
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

- 1 Please correctly report the details of the accident to speed up the claims process
- 2 This Form must be completed by the Policyholder and/or the Authorized Driver
- 3 Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5 Any false reporting may be referred to the Police for investigation
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7 By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the center and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

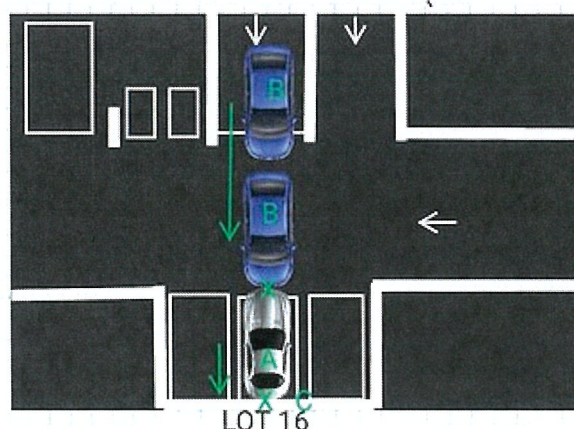
- (a) My insurer , my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims
 - (ii) investigating the accident and/or my claims
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims
- (Collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date &
Time

Driver's Signature (If driver is not the policyholder) / Date
& Time 24/07/2024 11:20HRS

Witnessed by Reporting Centre
Personnel

Sketch Plan



274A TOH GUAN ROAD
MULTI-STORY CARPARK
DECK 1B

A - SNC5605R

B - SNB648E

C - WALL

Describe Circumstances of the Accident

ON 24/07/2024 AT ABOUT 0949HRS MY VEHICLE (A) BEARING REGISTRATION NUMBER SNC5605R WAS PARKED AT LOT 16, DECK 1B AT 274A TOH GUAN ROAD MULTI-STORY CARPARK. A VEHICLE (B) BEARING REGISTRATION NUMBER SNB648E HAD CAME DOWN DECK 2A RAMP AND THE FRONT OF VEHICLE (B) HIT ONTO THE FRONT OF MY VEHICLE. THE REAR OF MY VEHICLE THEN HIT ON WALL (C). I WAS NOT IN THE VEHICLE. I AM NOT INJURED.

Declaration

I/we declare the foregoing particulars are true in every respect

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

24/07/2024 1130HRS

Witnessed by Reporting Centre Personnel