

Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, August 2, 2024 2:17 PM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu
Subject: FW: PRI for FBN 444E – Our Insured: SMB 1396L on 26/07/2024 Our Ref: D24006619MFBP/SMRTBUSES/RW/TPD-1

Ref: BUS/07/24/7021

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: FBN444E
Insured: SMB1396L
Workshop: Right Click Autoworks Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Claims ARCO <claims@arcolaw.sg>
Sent: Friday, 2 August 2024 10:23 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>
Subject: Re: PRI for FBN 444E – Our Insured: SMB 1396L on 26/07/2024 Our Ref: D24006619MFBP/SMRTBUSES/RW/TPD-1

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WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed to reject your proposed list of surveyors.

Kindly arrange for your surveyor to get in touch with the contact person to survey the vehicle.

The workshop details are as follows:

Right Click Autoworks Pte Ltd
189 Ubi Ave 4 , Singapore 408798
Contact : 9149-9019 (Simon)

***Please be in touch with the contact person for further arrangement.**

Thanks.

Best Regards,

Grace

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Website : www.arcolaw.sg



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From: MTPRI <MTPRI@smrt.com.sg>

Sent: Thursday, August 1, 2024 4:40 PM

To: Claims ARCO <claims@arcolaw.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)

<SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus)

<WeiTeck.Tan@stridespremier.com.sg>

Subject: RE: PRI for FBN 444E – Our Insured: SMB 1396L on 26/07/2024 Our Ref:

D24006619MFBP/SMRTBUSES/RW/TPD-1

Ref: BUS/07/24/7021

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1396L as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Thursday, 1 August 2024 3:55 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Claims ARCO <claims@arcolaw.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: PRI for FBN 444E – Our Insured: SMB 1396L on 26/07/2024 Our Ref: D24006619MFBP/SMRTBUSES/RW/TPD-1

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Dear Hua Yen, For PRI. Thank you and Regards, Joanne Tan
Motor Claims MS First Capital Insurance Ltd
16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website

<http://www.msfirstcapital.com.sg>

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From: Claims ARCO <claims@arcolaw.sg>

Sent: Thursday, August 1, 2024 2:17 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims
<cwsmotorclaims@msfirstcapital.com.sg>

Subject: PRI : Our Reference: FBN 444E | Your Reference: SMB 1396L ALONG SLIP ROAD FROM
KALLANG BAHRU TO LAVENDER ST ON 26/07/2024

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above captioned matter.

Our Reference: **FBN444E- RIGHT CLICK**

Your Reference: **SMB1396L**

We are instructed to notify you of a road accident on **26/07/2024** at about **17:20** hours **ALONG SLIP ROAD FROM KALLANG BAHRU TO LAVENDER ST** involving our client's vehicle registration number **FBN444E** and vehicle registration number **SMB1396L** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly let us have the list of surveyors.

The workshop details are as follows:

Right Click Autoworks Pte Ltd

189 Ubi Ave 4 , Singapore 408798

Contact : 9149-9019 (Simon)

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thanks.

Best Regards,

Grace

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Website : www.arcolaw.sg



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