

Rajes (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Thursday, August 1, 2024 4:47 PM
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: Insurer Enquiry — GEARS.pdf; SMX7780E DOA 17072024.pdf

Flag Status: Completed

<Confidential>

OUR REF: SMX7780E YOUR REF: FBV1679X PRE REPAIR INSPECTION FOR SMX7780E

Car in

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msia-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



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From: Motor Survey
Sent: Thursday, August 1, 2024 4:46 PM
To: 'Jackson Ho' <jackson@mycarholdings.asia>
Subject: RE: OUR REF: SMX7780E YOUR REF: FBV1679X PRE REPAIR INSPECTION FOR SMX7780E

Dear Jackson,

Content noted.

Please be inform survey will conduct tomorrow by our external adjuster.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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Join our mission in protecting our planet, please consider the environment before you print.

From: Jackson Ho <jackson@mycarholdings.asia>

Sent: Thursday, August 1, 2024 4:27 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: Re: OUR REF: SMX7780E YOUR REF: FBV1679X PRE REPAIR INSPECTION FOR SMX7780E

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Crystal,

Vehicle in with no owner waiting time.

Best regards,

Jackson Ho

Claim Handler | Motor Claims Department

My Car Consultant Pte Ltd

M: 8344 7681 | F: 6925 5219

W: Mycar.sg | E : jackson@mycarholdings.asia

60 Jalan Lam Huat , Carros Centre 05-21

S (737869)

UEN Number : 201605878Z

On Thu, 1 Aug 2024 at 16:24, Motor Survey <motorsurvey@sg.msig-asia.com> wrote:

<Confidential>

Dear Jackson,

Thank you for your email.

Please arrange and revert for survey.

Kindly indicate owner waiting, time or leave car for survey.

****Note: Please inform us one day in advance for ALL survey arrangement**

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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Join our mission in protecting our planet, please consider the environment before you print.

From: Jackson Ho <jackson@mycarholdings.asia>

Sent: Thursday, August 1, 2024 3:57 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: OUR REF: SMX7780E YOUR REF: FBV1679X PRE REPAIR INSPECTION FOR SMX7780E

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Sirs/ Madam,

Survey location : **60 Jalan Lam Huat , Carros Centre 05-21 , S (737869)**

OUR REF : **SMX7780E**

YOUR REF : **FBV1679X**

ACCIDENT INVOLVING SMX7780E & FBV1679X

We refer to the above matter and enclosed herewith our client's GIA report & Notification of Pre-repair Inspection for your attention.

Best regards,

Jackson Ho
Claim Handler | Motor Claims Department

My Car Consultant Pte Ltd

M: 8344 7681 | F: 6925 5219

W: [Mycar.sg](http://mycar.sg) | E : jackson@mycarholdings.asia

60 Jalan Lam Huat , Carros Centre 05-21

S (737869)

UEN Number : 201605878Z

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