### Rajes (LKK Auto)

Crystal Lee <crystal\_lee@sg.msig-asia.com> From:

Sent: Thursday, August 1, 2024 4:47 PM

To: assignments; admin-d

Subject: Survey Request - Manual Assigned

Insurer Enquiry — GEARS.pdf; SMX7780E DOA 17072024.pdf **Attachments:** 

Flag Status: Completed

<Confidential>

# OUR REF: SMX7780E YOUR REF: FBV1679X PRE REPAIR INSPECTION FOR SMX7780E Car in

### **Manual Assigned**

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

### **Crystal Lee**

Admin Officer, Claims Services (In-House Survey) D: +65 6012 1316 | crystal lee@sq.msig-asia.com Please note my direct line has changed.

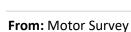


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Sent: Thursday, August 1, 2024 4:46 PM

To: 'Jackson Ho' < jackson@mycarholdings.asia>

Subject: RE: OUR REF: SMX7780E YOUR REF: FBV1679X PRE REPAIR INSPECTION FOR SMX7780E

Dear Jackson,

Content noted.

Please be inform survey will conduct tomorrow by our external adjuster.

Thank you & Best regards,

### **Crystal Lee**

Admin Officer, Claims Services (In-House Survey) D: +65 6012 1316 | crystal | lee@sg.msig-asia.com Please note my direct line has changed.



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From: Jackson Ho < jackson@mycarholdings.asia>

Sent: Thursday, August 1, 2024 4:27 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: Re: OUR REF: SMX7780E YOUR REF: FBV1679X PRE REPAIR INSPECTION FOR SMX7780E

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

#### WITHOUT PREJUDICE

Dear Crystal,

Vehicle in with no owner waiting time.

Best regards.

Jackson Ho Claim Handler | Motor Claims Department

# **My Car Consultant Pte Ltd**

M: 8344 7681 | F: 6925 5219

W: Mycar.sg | E : jackson@mycarholdings.asia

60 Jalan Lam Huat, Carros Centre 05-21

S (737869)

UEN Number: 201605878Z

On Thu, 1 Aug 2024 at 16:24, Motor Survey < <a href="mailto:motorsurvey@sg.msig-asia.com">motorsurvey@sg.msig-asia.com</a> wrote:

<Confidential>

Dear Jackson,

Thank you for your email.

Please arrange and revert for survey.

Kindly indicate owner waiting, time or leave car for survey.

\*\*Note: Please inform us one day in advance for ALL survey arrangement

Thank you & Best regards,

### Crystal Lee

Admin Officer, Claims Services (In-House Survey) D: +65 6012 1316 | <u>crystal\_lee@sq.msiq-asia.com</u> Please note my direct line has changed.



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From: Jackson Ho < jackson@mycarholdings.asia >

Sent: Thursday, August 1, 2024 3:57 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: OUR REF: SMX7780E YOUR REF: FBV1679X PRE REPAIR INSPECTION FOR SMX7780E

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

### WITHOUT PREJUDICE

Dear Sirs/ Madam,

Survey location: 60 Jalan Lam Huat, Carros Centre 05-21, S (737869)

OUR REF : **SMX7780E** YOUR REF: FBV1679X

### **ACCIDENT INVOLVING SMX7780E & FBV1679X**

We refer to the above matter and enclosed herewith our client's GIA report & Notification of Pre-repair Inspection for your attention.

Best regards,

Jackson Ho Claim Handler | Motor Claims Department

# **My Car Consultant Pte Ltd**

M: 8344 7681 | F: 6925 5219

W: Mycar.sg | E: jackson@mycarholdings.asia

60 Jalan Lam Huat , Carros Centre 05-21

S (737869)

UEN Number: 201605878Z

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