

Mei Kwan (LKKAUTO)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Friday, 2 August 2024 2:53 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Daphne Lee (LKK Auto)
Subject: RE: REF: 23/24/24/VC05/029625 - Pre-Repair Inspection for SKK 633 K // Accident on 31/07/2024 @ 08:17HR at along 6D Lasalle Street involving Vehicle Number SKK 633 K & GBE 743 P *** LKK REF: CD/LPC24080026/Uma3
Attachments: GBE743P.pdf
Categories: HMK

Lonpac External - Confidential

Lonpac External - Confidential

Dear Mei Kwan,

OI report attached.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, August 2, 2024 2:50 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Subject: RE: REF: 23/24/24/VC05/029625 - Pre-Repair Inspection for SKK 633 K // Accident on 31/07/2024 @ 08:17HR at along 6D Lasalle Street involving Vehicle Number SKK 633 K & GBE 743 P *** LKK REF: CD/LPC24080026/Uma3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Friday, August 2, 2024 2:09 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: 23/24/24/VC05/029625 - Pre-Repair Inspection for SKK 633 K // Accident on 31/07/2024 @ 08:17HR at along 6D Lasalle Street involving Vehicle Number SKK 633 K & GBE 743 P

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Friday, August 2, 2024 1:22 PM

To: Zoom Autowerks <zoomautowerks@gmail.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: 23/24/24/VC05/029625 - Pre-Repair Inspection for SKK 633 K // Accident on 31/07/2024 @ 08:17HR at along 6D Lasalle Street involving Vehicle Number SKK 633 K & GBE 743 P

Lonpac External - General

Lonpac External - General

Dear Rajes,

FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Thursday, August 1, 2024 9:34 AM

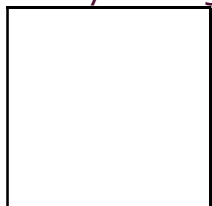
To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Pre-Repair Inspection for SKK 633 K // Accident on 31/07/2024 @ 08:17HR at along 6D Lasalle Street involving Vehicle Number SKK 633 K & GBE 743 P

Dear All,

Kindly arrange LKK for the survey.



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On Thu, Aug 1, 2024 at 9:16 AM CHARMAINE KONG <charmainekong@lonpac.com> wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Adjusters Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Wednesday, July 31, 2024 10:32 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Pre-Repair Inspection for SKK 633 K // Accident on 31/07/2024 @ 08:17HR at along 6D Lasalle Street involving Vehicle Number SKK 633 K & GBE 743 P

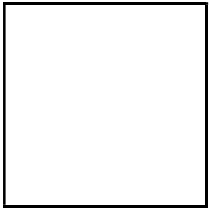
Dear Sir/Madam,

We are instructed by Ang Li Poh to notify you of a road traffic accident on 31/07/2024 at about 08:17HR along 6D Lasalle Street involving our client's vehicle registration number SKK 633 K and vehicle registration number GBE 743 P driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre #01-53 Singapore 417808.



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