

Shiau Chan (LKKAUTO)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 10 September 2024 9:59 AM
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: SNM24D204326/SLT7967S - OD claim

[Confidential]

Hi Shiau Chan,

Please proceed as proposed @ \$5,577.33

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, September 9, 2024 3:12 PM
To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Subject: RE: SNM24D204326/SLT7967S - OD claim

[Confidential]

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[Confidential]

Dear Jacqueline,

Enclosed herewith 2nd preliminary advice of SLT 7967S.

Kindly approve on supplementary.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 15 August 2024 2:14 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM24D204326/SLT7967S - OD claim

[Confidential]

Hi Shiau Chan

Please proceed to authorized repair as per your IA below.

Workshop Estimate Amount	: S\$	3,872.33	.
Revised Estimate Amount	: S\$	3,692.33	.
“Check” Items Amount	: S\$	180.00	.
Market Value	: S\$	118,000.00	.
LTA Reimbursement Value	: S\$	47,176.00	.
Nett Value	: S\$	70,824.00	.

In future, you may email to claimsdept@sg.cntaiping.com for assistance if the officer is out of office.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, August 15, 2024 11:03 AM

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: SNM24D204326/SLT7967S - OD claim

[Internal]

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[Internal]

Dear Cecilia,

Due to Jacqueline on MC.

Kindly advise on the authorisation as repairer keep us.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Tuesday, August 13, 2024 2:49 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM24D204326/SLT7967S - OD claim

Dear Jacqueline,

Kindly advise on the authorisation as repairer keep us.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elton Seet (LKK Auto) <eltonseet@lkkauto.com>

Sent: Monday, August 12, 2024 12:01 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: RE: SNM24D204326/SLT7967S - OD claim

Dear Jacqueline,

The following attached above is the Fire Investigation Report for Insured Vehicle SLT 7967S.

Thank You.

Best Regards,
Elton Seet | Technical investigator
LKK Auto Consultants
Office 6256 3561 | Email eltonseet@lkkauto.com | fax 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, August 12, 2024 11:33 AM
To: Elton Seet (LKK Auto) <eltonseet@lkkauto.com>
Subject: RE: SNM24D204326/SLT7967S - OD claim

Dear Elton,

Yes, please. as workshop chase for authorisation.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elton Seet (LKK Auto) <eltonseet@lkkauto.com>
Sent: Monday, August 12, 2024 11:11 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: SNM24D204326/SLT7967S - OD claim

Dear Shiau Chan,

I haven't sent it out yet, do you need me send it out?

Thank You.

Best Regards,
Elton Seet | Technical investigator
LKK Auto Consultants
Office **6256 3561** | Email eltonseet@lkkauto.com | fax **6256-4315**
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, August 12, 2024 9:31:12 AM
To: Investigation <investigation@lkkauto.com>
Subject: RE: SNM24D204326/SLT7967S - OD claim

Dear Elton,

Did you send the investigation report to China Taiping Insurance?

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Friday, August 2, 2024 2:40 PM

To: Investigation <investigation@lkkauto.com>

Subject: FW: SNM24D204326/SLT7967S - OD claim

Dear Investigator,

FYNA.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, August 2, 2024 2:35 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>;

Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM24D204326/SLT7967S - OD claim

[Internal]

Hi Bryan,

Please conduct investigation.

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, August 2, 2024 2:21 PM

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM24D204326/SLT7967S - OD claim

[Internal]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Dear Jacqueline,

Enclosed herewith preliminary advice of SLT 7967S.
Pending investigation.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Thursday, August 1, 2024 5:25 PM

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SNM24D204326/SLT7967S - OD claim

Dear Jacqueline,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, August 1, 2024 4:52 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Jenny Lim <jenny.lim@laihuat.com.sg>

Subject: SNM24D204326/SLT7967S - OD claim

[Internal]

Hi LKK,

Fire case.

Please conduct the OD survey and request for maintenance record.

Case assigned in EZ-claim.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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