

## Huey Yon (LKKAUTO)

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**From:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)  
<Ana.Magnaye@stridespremier.com.sg>  
**Sent:** Thursday, 10 October 2024 5:39 PM  
**To:** Huey Yon (LKKAUTO)  
**Subject:** FW: PRELIMINARY ADVICE FOR APPROVAL: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / ( vehicle GROUNDED )  
**Attachments:** SMC 1932J-IA.pdf

Dear Huey Yon,

You may proceed.

Thanks & Best Regards,

*Ana Magnaye*

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

**DID: 6866 2678 | Fax: 6368 7421**

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**From:** Esther Lim <EstherLim@msfirstcapital.com.sg>  
**Sent:** Thursday, 10 October 2024 5:34 pm  
**To:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)  
<Ana.Magnaye@stridespremier.com.sg>  
**Subject:** FW: PRELIMINARY ADVICE FOR APPROVAL: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / ( vehicle GROUNDED )

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Dear Ana

Please proceed as per Preliminary advice.

Thank you.

Regards

Esther Lim

Motor Claims

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541

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Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Sent:** Thursday, 10 October 2024 3:40 PM

**To:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>

**Cc:** Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** PRELIMINARY ADVICE FOR APPROVAL: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / ( vehicle GROUNDED )

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Dear Sir/Mdm,

Enclosed herewith preliminary advice of SMC 1932J.

Please let us have your approval.

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Huey Yon (LKKAuto)

**Sent:** Friday, 23 August 2024 4:46 PM

**To:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>

**Cc:** Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>

**Subject:** RE: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / ( vehicle GROUNDED )

Dear Ana,

Please be informed that we are pending finalise with repairer.

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>

**Sent:** Friday, August 23, 2024 4:28 PM

**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Cc:** Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>

**Subject:** FW: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / ( vehicle GROUNDED )

Our Ref: TAX/07/24/2110

Dear Huey Yon,

Please let us have the Survey Report .

Thanks & Best Regards,

*Ana Magnaye*

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

**DID: 6866 2678 | Fax: 6368 7421**

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Thursday, 1 August 2024 4:51 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu

<[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Subject:** RE: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / ( vehicle GROUNDED )

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Dear Hua Yen,

Thank you for the assignment.

Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/

[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Thursday, August 1, 2024 4:37 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Subject:** FW: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / ( vehicle GROUNDED )

Ref: TAX/07/24/2110

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SMC1932J

Insured: SHF92H

Workshop: Borneo Motors Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** Vincent Chua <[Vincent.Chua@inchcape.com.sg](mailto:Vincent.Chua@inchcape.com.sg)>

**Sent:** Thursday, 1 August 2024 3:52 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>

**Subject:** RE: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / ( vehicle GROUNDED )

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Dear Hua Yen,

We refer to your email below.

Attached GIA Report and estimate invoice, for SMC1932J.

No accident footage as SD card was taken by Traffic Police.

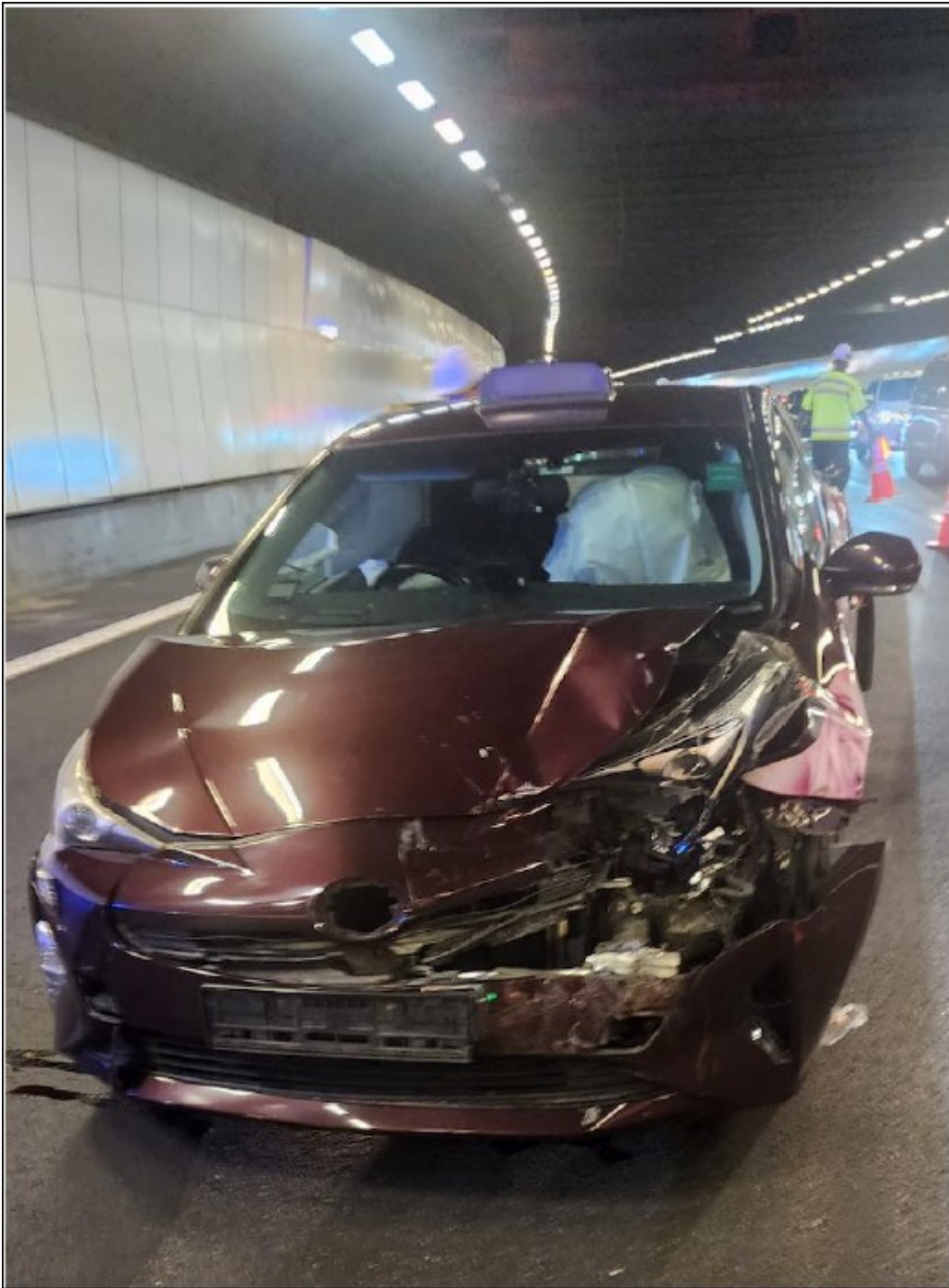
Kindly advise if Pre-Repair Survey will be arranged on your end or re-direct to MS First Capital.

(currently vehicle **IN** workshop).

**\*We would like to appoint “LKK Auto” as the SJE for this Pre-Repair Survey\***







Thank you & Regards,  
Vincent Chua  
TPR Team, Claims Dept  
DID: (+65) 6631 1861

Borneo Motors Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

[www.inchcape.com](http://www.inchcape.com)



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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Thursday, August 1, 2024 3:22 PM

**To:** Vincent Chua <[Vincent.Chua@inchcape.com.sg](mailto:Vincent.Chua@inchcape.com.sg)>

**Cc:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>

**Subject:** RE: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / ( vehicle GROUNDED )

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Dear Vincent,

Kindly provide GIA report & video.

Thanks & Regards  
Hua Yen

---

**From:** Vincent Chua <[Vincent.Chua@inchcape.com.sg](mailto:Vincent.Chua@inchcape.com.sg)>

**Sent:** Thursday, 1 August 2024 1:29 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>; [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**Subject:** Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / ( vehicle GROUNDED )

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Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SHF92H** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **San Joi Sam @ 9847 6209** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **IN** workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

**\*GIA Report for SMC1932J still being generated, will provide soonest\***

**\*We would like to appoint "LKK Auto" as the SJE for this Pre-Repair Survey\***

Thank you & Regards,  
Vincent Chua  
TPR Team, Claims Dept

DID: (+65) 6631 1861

Borneo Motors Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

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