

Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, August 1, 2024 4:37 PM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu
Subject: FW: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / (vehicle GROUNDED)
Attachments: 01082024124542-0001.pdf; SMC1932J DOA 31072024.pdf

Ref: TAX/07/24/2110

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SMC1932J
Insured: SHF92H
Workshop: Borneo Motors Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Vincent Chua <Vincent.Chua@inchcape.com.sg>

Sent: Thursday, 1 August 2024 3:52 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: claimstatuseenquiry <claimstatuseenquiry@borneomotors.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>

Subject: RE: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / (vehicle GROUNDED)

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Dear Hua Yen,

We refer to your email below.

Attached GIA Report and estimate invoice, for SMC1932J.

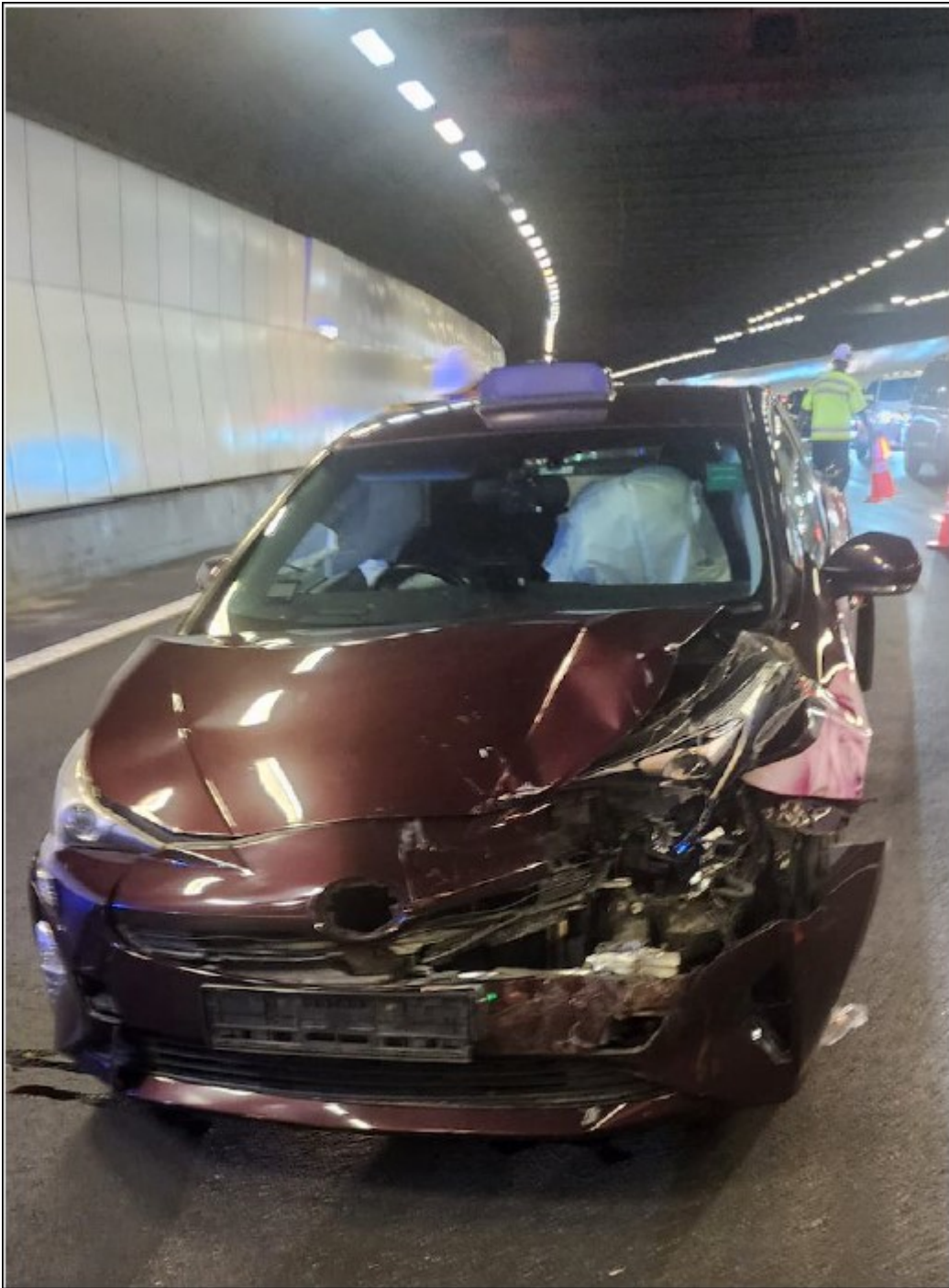
No accident footage as SD card was taken by Traffic Police.

Kindly advise if Pre-Repair Survey will be arranged on your end or re-direct to MS First Capital.

(currently vehicle **IN** workshop).

We would like to appoint “LKK Auto” as the SJE for this Pre-Repair Survey





Thank you & Regards,
Vincent Chua
TPR Team, Claims Dept
DID: (+65) 6631 1861

Borneo Motors Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

www.inchcape.com



From: MTPRI <MTPRI@smrt.com.sg>

Sent: Thursday, August 1, 2024 3:22 PM

To: Vincent Chua <Vincent.Chua@inchcape.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>

Subject: RE: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / (vehicle GROUNDED)

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Dear Vincent,

Kindly provide GIA report & video.

Thanks & Regards
Hua Yen

From: Vincent Chua <Vincent.Chua@inchcape.com.sg>

Sent: Thursday, 1 August 2024 1:29 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; cwsmotorclaims@msfirstcapital.com.sg

Subject: Direct Settlement (SM) - Accident Involving SMC1932J & SHF92H (STRIDES TAXIS-INSURED) - DOA: 31/07/2024 / (vehicle GROUNDED)

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Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SHF92H** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **San Joi Sam @ 9847 6209** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **IN** workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

GIA Report for SMC1932J still being generated, will provide soonest

We would like to appoint "LKK Auto" as the SJE for this Pre-Repair Survey

Thank you & Regards,
Vincent Chua
TPR Team, Claims Dept

DID: (+65) 6631 1861

Borneo Motors Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

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