

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Tuesday, 6 August 2024 11:56 AM
To: ruth.chua@sompo.com.sg
Cc: grace.teo@sompo.com.sg; SUR
Subject: RE: LKK/MC \ CMTD2402501/RUC | Our Ref: TK.3MC.SMZ5823T; Your insured veh: FBV118E (SOMPO); DOA: 30/07/2024 - PRI Notice
Attachments: LKKPhotos.pdf; LTA.pdf; SMZ 5823T-IA.pdf; Mark estimate.pdf

Dear Ruth,

Enclosed herewith preliminary advice of SMZ 5823T.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Friday, August 2, 2024 9:29 AM
To: Teo, Grace <grace.teo@sompo.com.sg>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC \ CMTD2402501/RUC | Our Ref: TK.3MC.SMZ5823T; Your insured veh: FBV118E (SOMPO); DOA: 30/07/2024 - PRI Notice

Dear Grace,

Please be informed that we have inspected the vehicle SMZ 5823T on 01/08/2024 .

We are pending estimate from repairer.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, August 1, 2024 11:03 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: RE: LKK/MC \ CMTD2402501/RUC | Our Ref: TK.3MC.SMZ5823T; Your insured veh: FBV118E (SOMPO); DOA: 30/07/2024 - PRI Notice

Dear Grace,

Thank you for the assignment.

Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/
hueyyon@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, August 1, 2024 8:20 AM

To: Corene Chong <corene@crossbordersllc.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Hui Ting Tang <huiting@crossbordersllc.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: LKK/MC \ CMTD2402501/RUC | Our Ref: TK.3MC.SMZ5823T; Your insured veh: FBV118E (SOMPO); DOA: 30/07/2024 - PRI Notice

Without Prejudice

Dear Corene,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SMZ5823T** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.**

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Corene Chong <corene@crossbordersllc.com>**Sent:** Wednesday, July 31, 2024 5:45 PM**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>**Cc:** Hui Ting Tang <huiting@crossbordersllc.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>**Subject:** RE: PRI \ CMTD2402501/RUC(nr) | Our Ref: TK.3MC.SMZ5823T; Your insured veh: FBV118E (SOMPO); DOA: 30/07/2024 - PRI Notice

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WITHOUT PREJUDICE

Dear Sirs/Madam

1. We refer to your email appended below.
2. We are instructed that our client has confirmed **MARCUS CHUA** from **LKK AUTO CONSULTANTS PTE LTD** as single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue:	3 Motorwerkz Concept Pte Ltd
Address:	No. 25 Kaki Bukit Road 4
	#01-40
	Singapore 417800
Contact:	Jay Lim (9797 2800)

4. Please liaise with the above workshop directly.

Thank You
Corene
TEL: 6438 1323 (EXT 2004)
Litigation Department

CrossBorders LLC
133 New Bridge Road

#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Wednesday, July 31, 2024 4:12 PM
To: Corene Chong <corene@crossbordersllc.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Cc: Hui Ting Tang <huiting@crossbordersllc.com>
Subject: PRI \ CMTD2402501/RUC(nr) | Our Ref: TK.3MC.SMZ5823T; Your insured veh: FBV118E (SOMPO); DOA: 30/07/2024 - PRI Notice

Our Reference: CMTD2402501/RUC
Your Reference: TK. 3MC. SMZ5823T

Without Prejudice

Date:
31/07/2024
ONLY

EMAIL

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S CrossBorders LLC

Dear Corene,

ACCIDENT INVOLVING FBV118E & SMZ5823T ON 30.07.24

We refer to your Notice of Accident dated 31/07/2024.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FORMTEAM Consultancy	Gary Soon
		Chow Bo Xiong
		You Jing Feng
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg**



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Corene Chong <corene@crossbordersllc.com>

Sent: Wednesday, July 31, 2024 2:12 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Hui Ting Tang <huiting@crossbordersllc.com>

Subject: Our Ref: TK.3MC.SMZ5823T; Your insured veh: FBV118E (SOMPO); DOA: 30/07/2024 - PRI Notice

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VERY URGENT

TO: Sompo Insurance Singapore Pte Ltd

Dear Sirs/Madam

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION

CLAIMANT: LEE PEI RONG

TRAFFIC ACCIDENT ON 30 JULY 2024 AT 15:45 HRS ALONG YISHUN AVE 6 INVOLVING VEHICLES NO. SMZ5823T & FBV118E

We are instructed by **LEE PEI RONG** to notify you of a road accident on **30 JULY 2024** at about **15:45** hrs along **YISHUN AVE 6** involving our client's vehicle registration number **SMZ5823T** and motorcycle registration number **FBV118E** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue:	3 Motorwerkz Concept Pte Ltd
Address:	No. 25 Kaki Bukit Road 4
	#01-40
	Singapore 417800
Contact:	Jay Lim (9797 2800)

Please revert accordingly.

Thank You
Corene
TEL: 6438 1323 (EXT 2004)
Litigation Department

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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