Rajes (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Thursday, August 1, 2024 8:20 AM

To: Corene Chong; admin-d; assignments; SUR **Cc:** Hui Ting Tang; Chua, Gek Tiang Ruth

Subject: LKK/MC \ CMTD2402501/RUC | Our Ref: TK.3MC.SMZ5823T; Your insured veh:

FBV118E (SOMPO); DOA: 30/07/2024 - PRI Notice

Follow Up Flag: Follow up Flag Status: Completed

Without Prejudice

Dear Corene,

We refer to your email reply and agreed to appoint Mr. Marcus of LKK AUTO to survey the above vehicle.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi LKK Auto,

Please arrange Mr. Marcus to survey SMZ5823Ton a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Corene Chong <corene@crossbordersllc.com>

Sent: Wednesday, July 31, 2024 5:45 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Cc: Hui Ting Tang <huiting@crossbordersllc.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: RE: PRI \ CMTD2402501/RUC(nr) | Our Ref: TK.3MC.SMZ5823T; Your insured veh: FBV118E (SOMPO); DOA:

30/07/2024 - PRI Notice

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Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs/Madam

- 1. We refer to your email appended below.
- 2. We are instructed that our client has confirmed **MARCUS CHUA** from **LKK AUTO CONSULTANTS PTE LTD** as single joint expert.
- 3. Please be informed that the said vehicle can be inspected at:

Venue: 3 Motorwerkz Concept Pte Ltd

Address: No. 25 Kaki Bukit Road 4

#01-40

Singapore 417800

Contact: Jay Lim (9797 2800)

4. Please liaise with the above workshop directly.

Thank You Corene

TEL: 6438 1323 (EXT 2004) Litigation Department

CrossBorders LLC 133 New Bridge Road #23-03/04/05 Chinatown Point Singapore 059413

Tel: (65) 6438 1323 Fax: (65) 6438 2313

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From: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Sent: Wednesday, July 31, 2024 4:12 PM

To: Corene Chong <corene@crossbordersllc.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Hui Ting Tang <huiting@crossbordersllc.com>

Subject: PRI \ CMTD2402501/RUC(nr) | Our Ref: TK.3MC.SMZ5823T; Your insured veh: FBV118E (SOMPO); DOA:

30/07/2024 - PRI Notice

Our Reference: CMTD2402501/RUC Your Reference: TK. 3MC. SMZ5823T

Without Prejudice

Date:

31/07/2024 EMAIL

ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S CrossBorders LLC

Dear Corene,

ACCIDENT INVOLVING FBV118E & SMZ5823T ON 30.07.24

We refer to your Notice of Accident dated 31/07/2024.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor
FORMTEAM Consultancy	Gary Soon
	Chow Bo Xiong
	You Jing Feng

LKK Auto Cons	ultants Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
Priority Service	s Jimmy Lee
Raleigh Service	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

*For Letter of Demands/new email correspondences, please direct your emails to <u>claimsreport@sompo.com.sg</u>



Innovation for Wellbeing

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From: Corene Chong < corene@crossbordersllc.com >

Sent: Wednesday, July 31, 2024 2:12 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Cc: Hui Ting Tang <huiting@crossbordersllc.com>

Subject: Our Ref: TK.3MC.SMZ5823T; Your insured veh: FBV118E (SOMPO); DOA: 30/07/2024 - PRI Notice

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VERY URGENT

TO: Sompo Insurance Singapore Pte Ltd

Dear Sirs/Madam

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION

CLAIMANT: LEE PEI RONG

TRAFFIC ACCIDENT ON 30 JULY 2024 AT 15:45 HRS ALONG YISHUN AVE 6 INVOLVING VEHICLES NO. SMZ5823T

& FBV118E

We are instructed by **LEE PEI RONG** to notify you of a road accident on **30 JULY 2024** at about **15:45** hrs along **YISHUN AVE 6** involving our client's vehicle registration number **SMZ5823T** and motorcycle registration number **FBV118E** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: 3 Motorwerkz Concept Pte Ltd

Address: No. 25 Kaki Bukit Road 4

#01-40

Singapore 417800

Contact: Jay Lim (9797 2800)

Please revert accordingly.

Thank You Corene

TEL: 6438 1323 (EXT 2004) Litigation Department

CrossBorders LLC 133 New Bridge Road #23-03/04/05 Chinatown Point Singapore 059413

Tel: (65) 6438 1323 Fax: (65) 6438 2313

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