# **Shiau Chan (LKKAuto)**

From: Rasul (LKKAuto)

Sent: Thursday, 9 January 2025 12:44 PM

**To:** SUR; CS A Team

Subject: FW: CTP REF NO. SNM24D204080C01 - INSURED REF NO. J.MAN & C PTE LTD-

YQ7566C - DOA.13 JULY 2024

**From:** razali@automotiverepaircentre.com.sg <razali@automotiverepaircentre.com.sg> **Sent:** Thursday, 9 January 2025 12:43:42 pm (UTC+08:00) Kuala Lumpur, Singapore

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Rasul (LKKAuto) < Rasul@lkkauto.com>

Subject: RE: CTP REF NO. SNM24D204080C01 - INSURED REF NO. J.MAN & C PTE LTD-YQ7566C - DOA.13 JULY 2024

HiSC,

My client withdrew the claim from our workshop. Please cancel it.

I appreciate your attention.

Fondest Wishes,



## **RAZALI**

WhatApps: 89453288

**Automotive Repair Centre Pte Ltd** 

Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586

Fax: +65 6722 8585

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Sent: Tuesday, September 24, 2024 11:11 AM

To: razali@automotiverepaircentre.com.sg; jmancpteltd@gmail.com

Cc: OKI (Insurance) < oki@ongkk.com>

Subject: RE: CTP REF NO. SNM24D204080C01 - INSURED REF NO. J.MAN & C PTE LTD-YQ7566C - DOA.13 JULY 2024

[Internal]

Dear All,

Sorry for the late response.

Based on our surveyor findings, we are of the view that the condition of the left front tyre of the Insured Vehicle could have possibly contributed to the incident on 13 July 2024.

Please be informed that the left front tyre of the Insured Vehicle also does not comply with the requirements of SECTION 109(f) CAP 276 of THE MOTOR VEHICLES (CONSTRUCTION AND USE) RULES, 1974, 1978 OF THE ROAD TRAFFIC ACT.

Henceforth, we will proceed to repudiate.

Thank you.

Regards,

### Irene Tay

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Irene Tay (CTPIS)

Sent: Monday, 23 September 2024 3:27 pm

To: razali@automotiverepaircentre.com.sg; jmancpteltd@gmail.com

Cc: OKI (Insurance) <oki@ongkk.com>

Subject: CTP REF NO. SNM24D204080C01 - INSURED REF NO. J.MAN & C PTE LTD-YQ7566C - DOA.13 JULY 2024

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

We are currently seeking approval from the findings by our surveyor.

Will revert by tomorrow.

Sorry for any inconveniences caused.

Thank you.

Regards,

#### Irene Tay

Claims Department (Motor Division)

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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