

## Yan (LKK Auto)

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**From:** Yan (LKK Auto)  
**Sent:** Wednesday, August 28, 2024 9:24 AM  
**To:** Emily Tan Su Min  
**Cc:** Admin A; Neo Jie Si; Hsiao Tong (LKKAuto)  
**Subject:** RE: D24006642MFCT/CTPL/JS : ARRANGE FOR SURVEY SHB9618D \*\*\* LKK REF: CD/FCI24070515/Kua3

Dear Emily,

Thank you for the email.

We will submit report by next week.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>  
Sent: Tuesday, August 27, 2024 2:07 PM  
To: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
Cc: Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Neo Jie Si <[NeoJieSi@msfirstcapital.com.sg](mailto:NeoJieSi@msfirstcapital.com.sg)>  
Subject: RE: D24006642MFCT/CTPL/JS : ARRANGE FOR SURVEY SHB9618D \*\*\* LKK REF: CD/FCI24070515/Kua3

Dear Mei Kwan

Is the SR ready?

Emily Tan  
Motor Claims Dept.

MS First Capital Insurance Ltd  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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-----Original Message-----

From: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
Sent: Thursday, August 1, 2024 3:26 PM

To: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>  
Cc: Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
Subject: RE: D24006642MFCT/CTPL/JS : ARRANGE FOR SURVEY SHB9618D \*\*\* LKK REF: CD/FCI24070515/Kua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

. TP estimated cost of repair

. Preliminary advice

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Wednesday, July 31, 2024 11:54 AM

To: assignments <assignments@lkkauto.com>

Cc: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>

Subject: RE: D24006642MFCT/CTPL/JS : ARRANGE FOR SURVEY SHB9618D

Dear Sirs,

Enclosed is our insured's GIA report.

Thank You.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |

Website <http://www.msfirstcapital.com.sg> A Member of Insurance Group

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-----Original Message-----

From: Harminder Kaur

Sent: Wednesday, July 31, 2024 11:53 AM

To: assignments@lkkauto.com

Cc: Claims <claims@transcab.com.sg>; zhewei Kek <zhewei.kek@gmail.com>; Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>

Subject: D24006642MFCT/CTPL/JS : ARRANGE FOR SURVEY SHB9618D

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,  
Harminder Kaur  
Motor Claims  
MS First Capital Insurance Ltd  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |  
Website <http://www.msfirstcapital.com.sg> A Member of Insurance Group

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-----Original Message-----

From: Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>

Sent: Monday, July 29, 2024 3:47 PM

To: Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

Cc: Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>; zhewei Kek <[zhewei.kek@gmail.com](mailto:zhewei.kek@gmail.com)>

Subject: RE: ARRANGE FOR SURVEY SHB9618D

Dear all,

Please arrange for survey as below :

SHC3623Y - 27/07/2024 AT 2105Hrs - SHB9618D

Our vehicle is currently in our workshop.

Lunch time : 12pm - 1pm.

Kindly avoid arranging survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Best Regards,  
Kek Zhewei  
Claims Officer

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