

## Shiau Chan (LKKAuto)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Friday, 2 August 2024 1:05 PM  
**To:** Shiau Chan (LKKAuto)  
**Cc:** assignments; SUR; MT\_Claim\_SG  
**Subject:** ORef: 23/24/24/VC05/029613 - OD CLAIMS - GBE4567E (FIRE) DOA: 24/07/24  
**Attachments:** GBE4567E IA.pdf; GBE 4567E COE REBATE.pdf; GBE4567E Photos.pdf

Lonpac External - Confidential

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Hi Shiau Chan,

Please note our ref above.

Yes, we need the SCDF fire report. Please assist to apply for us and let us have the bill for it.

Thank you.

Regards  
Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Thursday, August 1, 2024 2:00 PM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: OD CLAIMS - GBE4567E (FIRE) DOA: 24/07/24

Lonpac External - General

Dear Gerald,

Enclosed herewith preliminary advice of GBE 4567E.  
Pending for investigation.

Kindly advise on SCDF fire report applying as have additional charge and provide claim number of above mentioned.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Wednesday, July 31, 2024 10:29 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: OD CLAIMS - GBE4567E (FIRE) DOA: 24/07/24

Dear Gerald,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, July 30, 2024 6:10 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: OD CLAIMS - GBE4567E (FIRE) DOA: 24/07/24

**Lonpac External - General**

## Lonpac External - General

Dear Rajes,

Please proceed to survey and revert.

At the same time, please proceed to conduct an investigation into the cause of fire and let us have your report soonest possible.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** [menglee@mova.com.sg](mailto:menglee@mova.com.sg) <[menglee@mova.com.sg](mailto:menglee@mova.com.sg)>

**Sent:** Tuesday, July 30, 2024 5:09 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [suann@mova.com.sg](mailto:suann@mova.com.sg)

**Subject:** OD CLAIMS - GBE4567E (FIRE) DOA: 24/07/24

Dear Sir/Madam,

Please kindly assign officer in-charge and surveyor to survey vehicle tomorrow, 30/07/24 at 15 Fan Yoong Road.

Vehicle beyond economical repair.

Thank you.

**Best Regards,**

*Meng Lee*

**MOVA Automotive Pte Ltd**

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151

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