

---

**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Friday, August 15, 2025 12:47 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Fw: SMV3613S & SLX8507J DOA 25/7/24

Dear Sir / Mdm ,

Enclosed is the LOA , Rental & LTA fee  
As request following :

1 ) RC                   \$ 5,000 .00 ( - As agreed )  
2) loss of RENTAL   \$ 1,080.00( \$120 X 9 DAYS - 8 Days recommend + 1 day waiting PRS + 1 day weekend -total 10 days )  
3 ) lta fee               \$   27.25  
4) tow bill               \$   100.00

@ 100% ( direct from behind with video )

TOTAL \$6,277. 25/-

Please let us have your settlement soon . Thanks

Best Regards

Chris Chan

GENUS PERFORMANCE

39 WOODLANDS CLOSE

# 03-03 MEGA @ WOODLANDS

SINGAPORE 737856

HP: 92712214

# LETTER OF AUTHORISATION

**GENUS PERFORMANCE**

39 WOODLANDS CLOSE  
#03-03 MEGA @ WOODLANDS  
SINGAPORE 737856

Dear Sir,

Accident on 25/7/24 @ 1430HRS

Involving Vehicle Nos SMV3613S & SLX8507J

Along PIE TUAS 12.5KM

I /We, the registered owner /driver of vehicle registration no: SMV3613S  
have involved in the above accident.

I/We hereby authorize GENUS PERFORMANCE to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitors \_\_\_\_\_ to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.  
Thank you.

Yours truly,



Owner's Signature  
(Company's stamp if applicable)

Name: POK XUE TING

NRIC No: SXXXX619H

Date: 29/07/2024

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **GENUS PERFORMANCE** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,800.00** (Global Sum) for vehicle no. **SMV3613S** that was damaged pursuant to the accident which occurred on **25/07/2024** (date) along **PIE TOWARDS TUAS (LAMP POST 557F)** (location) involving vehicle no/s **SLX8507J** This is pursuant to the inspection conducted on **29/07/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **POK XUE TING** (the third party claimant”) of vehicle no. **SMV3613S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMV3613S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of OCTOBER (month) 2025 (year)



\_\_\_\_\_  
Signed by appointed surveyor



\_\_\_\_\_  
Signed by “the workshop” (with chop)

# GENUS PERFORMANCE

39 Woodlands Close # 03-03 Mega @ Woodlands Singapore 737856

## INVOICE

**POK XUE TING**  
39 Woodlands Close # 03-03  
Mega @ Woodlands  
Singapore 737856

Date: 12-Aug-25

Accident date: 25th JULY 2024  
Final Bill For Vehicle No: SMV3613S HONDA CIVIC

Descriptions	In	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD		\$5,000.00
	Total	\$5,000.00

S/DLRS: FIVE THOUSAND ONLY



# INVOICE

# 002/2025

**Rodeo Rental Pte Ltd**  
Mega@Woodlands, #03-04,  
39 Woodlands Cl,  
Singapore 737856

Date: Aug 12, 2025

Payment Terms: 30 days

Due Date: Sep 12, 2025

**Balance Due: SGD 1,080.00**

Bill To:

**Bill To:**

Genus Automobile  
Mega@Woodlands, #03-03,  
39 Woodlands Cl,  
Singapore 737856

Item	Quantity	Rate	Amount
Vehicle Rental Kia Forte (SJX8290G) - (29/7/2024 - 6/8/2024) @ \$120/day	9	SGD 120.00	SGD 1,080.00

Subtotal: SGD 1,080.00

Tax (0%): SGD 0.00

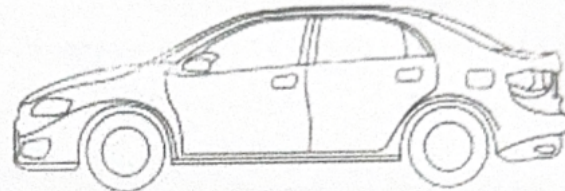
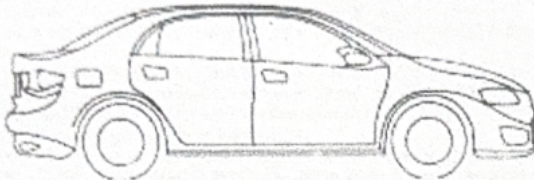
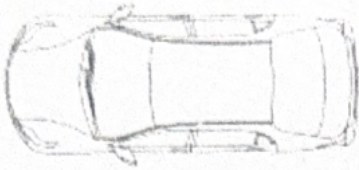
Total: SGD 1,080.00

Notes:

Replacement vehicle for SMV3613S

**CAR RENTAL AGREEMENT**

Agreement No.: \_\_\_\_\_

Date of Rental: 29/7/2024 - 06/08/2024Car Model: Kia FortaPeriod of Rental: 9 daysCar Plate No.: SJX8290G

Remarks: \_\_\_\_\_

Driver ('RENTER') Details		Additional Driver ('RENTER') Details	
NRIC Name:	<b>POK XUE TING</b>	NRIC Name:	
NRIC / Passport No.:	<b>S9238619H</b>	NRIC / Passport No.:	
DOB:	License Pass Date:	DOB:	License Pass Date:
Home Address:		Home Address:	
Postal Code:		Postal Code:	
Insurance Type:	Excess:	Insurance Type:	Excess:
Hp No.:	<b>81005972</b>	Hp No.:	

**Car Rental Rate: \$1080.00**

Deposit: \_\_\_\_\_

Booking Fee: \_\_\_\_\_

Fuel Tank on Collection: \_\_\_\_\_

**Penalties**

RENTER agrees to fill the fuel tank at the above indicated level upon returning the car. Failure to do so will result in penalty charge of \$30.00 per quarter tank of fuel.

RENTER will be charged a minimum fee of \$50.00 per trip when Rodeo Rental Pte Ltd engages its breakdown services.

RENTER agrees to pay for damage sustained on windows &amp; windscreen, tires and battery which are not covered by insurance

RENTER is liable for minimum cleaning penalty of \$30.00 if car is returned in an unclean condition.

No smoking &amp; transportation of seafood, pets &amp; durians.

Late fee of \$30.00 will be imposed per 2-hour block if car is returned beyond agreed time.

It is the Car RENTER's responsibility for all lost car keys and/or a lockout situation.

RENTER is not allowed to bring vehicle into Malaysia without prior approval. A penalty of \$500 per calendar day will be imposed.

**INSURANCE**

Should the car be damaged due to accident/s, RENTER agrees to pay insurance excess immediately upon return of the car including where liability is disputed.

RODEO RENTAL PTE LTD will refund the difference in insurance excess, if any, after repairs and insurance claim process have been completed pending refund from insurer/s. For accidents in Malaysia, Insurance Excess is to be paid in full regardless of liability and claiming party.

**Debt Collection**If Renter is unable to make payment of any outstanding Car Rental fees, Penalties or Insurance Excess payments, RODEO RENTAL PTE LTD will engage a 3<sup>rd</sup> party Debt Collection agency to facilitate the collection of outstanding payments. RENTER will be liable for the additional charges imposed by the 3<sup>rd</sup> party Debt Collection agency.**PDPA**

RENTER agrees with RODEO RENTAL PTE LTD to collect and retain personal data in accordance with the Personal Data Protection ACT ('PDPA') for as long as it is necessary to fulfil the purpose for which it was collected, or as required or permitted by applicable laws for purpose of Promotions from RODEO RENTAL PTE LTD &amp; its Partners, Insurance Reporting, Traffic Offence Reporting and Debt Collection agency.

In signing this agreement, the RENTER agrees to all Terms &amp; Conditions stated in Pg1 &amp; 2 of this agreement and understands that this forms the binding legal contract between the RENTER and RODEO RENTAL PTE LTD.

Land Transport Authority  
 10 Sin Ming Drive  
 Singapore 575701  
 GST Registration No. : M4-0006529-2

Print Date/Time : 28 Jul 2024 / 20:58:45  
 Receipt Date/Time : 28 Jul 2024 / 20:58:45

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-240728-001469

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLX8507J				
As at 25 Jul 2024/14:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLX8507J Enquiry Fee 20240728205653318601	25.00	2.25	27.25
<b>Sub-Total</b>		25.00	2.25	27.25
<b>Total Before Rounding</b>		25.00	2.25	27.25
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				27.25
Paid By				
20240728205745139		Direct Debit: eNETS Debit (Internet Banking)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Daphne Lee (LKK Auto)

---

**From:** Daphne Lee (LKK Auto)  
**Sent:** Tuesday, 24 December 2024 3:17 PM  
**To:** aquaristdomain@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SLX 8507J (AIG) AND SMV 3613S AT/ALONG PIE TOWARDS TUAS (LAMP POST 557F) ON 25/07/2024

Our Ref: CD/AIG24070500/Ama3  
AIG Ref: 5715881667SG

Dear Soo Leen Beng,

### **ACCIDENT INVOLVING SLX 8507J (AIG) AND SMV 3613S AT/ALONG PIE TOWARDS TUAS (LAMP POST 557F) ON 25/07/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMV 3613S** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

**Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!***

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Jul 2024 15:45	<b>Clim Dtl Modified</b>	Claimant's Name: -> POK XUE TING. Claimant's ID: -> S9238619H.	[A] HOW MEI KWAN
2	31 Jul 2024 15:45	<b>Clim Veh Model Changed</b>	(205675) HONDA CIVIC 1.6 VTI CVT (A).	[A] HOW MEI KWAN
3	31 Jul 2024 15:45	<b>Clim Created</b>	Reg No: SMV3613S. Acct Date: 2024/07/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Singapore Life Ltd (HQ). Workshop: Genus Performance (HQ)	[A] HOW MEI KWAN
4	31 Jul 2024 15:45	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	31 Jul 2024 15:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/08/12	[A] HOW MEI KWAN
6	31 Jul 2024 15:45	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	31 Jul 2024 15:45	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	31 Jul 2024 15:45	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	31 Jul 2024 15:45	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	31 Jul 2024 15:45	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	11 Aug 2025 12:22	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2024/08/12	[A] Daphne Lee Mooi Ngiuk
12	08 Sep 2025 14:09	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	08 Sep 2025 14:09	<b>Ins Email Updated</b>	[None] -> [aquaristdomain@gmail.com]	[A] JOANNE LEE KHANG MIN
14	08 Sep 2025 14:09	<b>Clim Dtl Modified</b>	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1553. Driver Name: -> SOO LEEN BENG. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	08 Sep 2025 14:09	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/08/27.	[A] JOANNE LEE KHANG MIN
16	08 Sep 2025 14:09	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	10 Sep 2025 12:03	<b>Adj Mandate Request</b>	Cur.Req:5927.25:Liability: 100% (BOLA 27) *Quantum: \$5,927.25(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
18	18 Sep 2025 14:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/08/12. Mandate Remarks: Start LOR @ 6 days first. Inform repairer to provide full and clearer copy of the RA.	[I] Pang, Nicole-xs
19	18 Sep 2025 14:42	<b>Adj Mandate Set</b>	Approved:5827.25:Start LOR @ 6 days first. Inform repairer to provide full and clearer copy of the RA.	[I] Pang, Nicole-xs

Date From  Date To  Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3211679	01 Aug 2024 12:42:25	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMV3613S	SLX8507J	12.00
3453753	11 Aug 2025 12:22:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMV3613S	SLX8507J	12.00
3460001	20 Aug 2025 16:06:26	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMV3613S	Daphne Lee Mooi Ngiuk	xx.xx
3460002	20 Aug 2025 16:06:27	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMV3613S	Daphne Lee Mooi Ngiuk	xx.xx