

Yan (LKK Auto)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, September 26, 2024 10:57 AM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [VF & SCENE PHOTOS] RE: CTI REF: SNM24D203827/SNC9024R/C02/TANCHC - LKK REF: CD/CTI24070497/Kua3, SHC5868U | TPP DIRECT SETTLEMENT

[Confidential]

Hi Yan,

Please reject the third-party claim based on the vehicle footage provided.

The third party did not signal while moving out from a stationary position.

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, 20 September 2024 5:59 pm
To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [VF & SCENE PHOTOS] RE: CTI REF: SNM24D203827/SNC9024R/C02/TANCHC - LKK REF: CD/CTI24070497/Kua3, SHC5868U | TPP DIRECT SETTLEMENT

[Confidential]

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[Confidential]

Dear Jacqueline,

Attached video footage and photos provided by Mr Chin for your reference.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, September 16, 2024 4:11 PM
To: Yan (LKK Auto) <yan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: CTI REF: SNM24D203827/SNC9024R/C02/TANCHC - LKK REF: CD/CTI24070497/Kua3, SHC5868U | TPP DIRECT SETTLEMENT

[Confidential]

Hi Yan,

Please follow up with OI to get the clear VF.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

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From: Jacqueline Tan (CTPIS)
Sent: Tuesday, August 6, 2024 9:38 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D203827/SNC9024R/C02/TANCHC - LKK REF: CD/CTI24070497/Kua3, SHC5868U | TPP DIRECT SETTLEMENT

Hi LKK,

Enclosed please find Insured SAS report for your necessary action.

Please obtain VF from Insured and seek approval for DS.

Thank you.

**** Note: Password for the attachment would be sent to you with separate email.**

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, July 31, 2024 2:47 PM

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: CTI REF: SNM24D203827/SNC9024R/C02/TANCHC - LKK REF: CD/CTI24070497/Kua3, SHC5868U | TPP DIRECT SETTLEMENT

Dear Jacqueline,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, July 31, 2024 11:55 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNC9024R (OI : CTI - TBA) and SHC5868U (TP : LKK REF - CD/CTI24070497/Kua3) on 02.07.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5868U at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)