

## Shiau Chan (LKKAUTO)

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**From:** Muhammad Syabil MOHD ISMAIL (SCDF)  
<Muhammad\_Syabil\_MOHD\_ISMAIL@scdf.gov.sg>  
**Sent:** Thursday, 12 September 2024 1:07 PM  
**To:** Shiau Chan (LKKAUTO); assignments; SUR  
**Cc:** Gim Chye TAY (SCDF)  
**Subject:** RE: Accident involving SNM 3744 H & QX 1040 A on 26/07/2024 (PRE-REPAIR SURVEY REQUEST)

Hi Shiau Chan,

Our case reference for the above case is 2024 – 93.

Regards,



**Syabil Ismail**

Fleet Management Officer  
Logistics Department  
DID: (65) 6848 1807 | HP: (65) 9630 4209

Singapore Civil Defence Force

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Thursday, September 12, 2024 10:23 AM  
**To:** Muhammad Syabil MOHD ISMAIL (SCDF) <Muhammad\_Syabil\_MOHD\_ISMAIL@scdf.gov.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Gim Chye TAY (SCDF) <TAY\_Gim\_Chye@scdf.gov.sg>  
**Subject:** RE: Accident involving SNM 3744 H & QX 1040 A on 26/07/2024 (PRE-REPAIR SURVEY REQUEST)

Dear Sir,

Kindly provide us the case reference of above mentioned.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Tuesday, 30 July 2024 2:44 PM

**To:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Gim Chye TAY (SCDF) <[TAY\\_Gim\\_Chye@scdf.gov.sg](mailto:TAY_Gim_Chye@scdf.gov.sg)>

**Subject:** RE: Accident involving SNM 3744 H & QX 1040 A on 26/07/2024 (PRE-REPAIR SURVEY REQUEST)

Dear Mr Syabil Ismail,

Noted with thanks.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>

**Sent:** Tuesday, July 30, 2024 1:26 PM

**To:** Assessment Department <[assessment@mcrautoworks.com](mailto:assessment@mcrautoworks.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** [claims@mcrautoworks.com](mailto:claims@mcrautoworks.com); Gim Chye TAY (SCDF) <[TAY\\_Gim\\_Chye@scdf.gov.sg](mailto:TAY_Gim_Chye@scdf.gov.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Accident involving SNM 3744 H & QX 1040 A on 26/07/2024 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Danny @Assessment Department,

Thank you for your confirmation.

May I have the GIA report for this matter?

Dear @Rajes (LKK Auto),

Please liaise with the workshop to conduct survey, thank you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-53, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** DANNY ( 87163416 )

Contact Email: [assessment@mcrautoworks.com](mailto:assessment@mcrautoworks.com)

Regards,



**Syabil Ismail**

Accident Claims Officer

Logistics Department

DID: (65) 6848 1807 | HP: (65) 9630 4209

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**From:** Assessment Department <[assessment@mcrautoworks.com](mailto:assessment@mcrautoworks.com)>

**Sent:** Tuesday, July 30, 2024 12:42 PM

**To:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>

**Cc:** [claims@mcrautoworks.com](mailto:claims@mcrautoworks.com); Gim Chye TAY (SCDF) <[TAY\\_Gim\\_Chye@scdf.gov.sg](mailto:TAY_Gim_Chye@scdf.gov.sg)>

**Subject:** Re: Accident involving SNM 3744 H & QX 1040 A on 26/07/2024 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

Kindly assign LKK Auto Consultants Pte Ltd to conduct the survey.

DANNY

Motor Claims Department

Tel: 8716 3416

On Tue, 30 Jul 2024 at 10:11, Muhammad Syabil MOHD ISMAIL (SCDF)

<[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)> wrote:

Without Prejudice

Dear Sir/Mdm,

We refer to your email below addressed to AGC dated 29 July 2024.

We would like to inform that the vehicle bearing the plate no. QX1040A belongs to SCDF.

We will conduct a Pre-repair Inspection and will be appointing LKK Auto Consultants Pte Ltd to conduct the survey, please advise whether your client is agreeable to it.

Thank you.

Regards,



**Syabil Ismail**

Accident Claims Officer

Logistics Department

DID: (65) 6848 1807 | HP: (65) 9630 4209

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**From:** Assessment Department <[assessment@mcrautoworks.com](mailto:assessment@mcrautoworks.com)>

**Sent:** 29 July, 2024 12:03 PM

**To:** AGC CIVIL (AGC) <[AGC\\_CIVIL@agc.gov.sg](mailto:AGC_CIVIL@agc.gov.sg)>

**Cc:** Claims Department <[claims@mcrautoworks.com](mailto:claims@mcrautoworks.com)>

**Subject:** Accident involving SNM 3744 H & QX 1040 A on 26/07/2024 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, TAN MENG LYE to notify you of the aforesaid accident involving our client's vehicle SNM3744H and your insured's vehicle QX1040A on 26/07/2024 at 1030HRS ALONG PPIE / CHANGI EXIT 19

This serves as a **NOTICE** that we are claiming against QX1040A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-53, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** DANNY ( 87163416 )

**Contact Email:** [assessment@mcrautoworks.com](mailto:assessment@mcrautoworks.com)

VEH IN (Date & Time) : 29/07/2024

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

DANNY  
Motor Claims Department  
Tel: 87163416