

**Veron Chen (LKKAUTO)**

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**From:** Leong Seng <leongsen@singnet.com.sg>  
**Sent:** Monday, 5 August 2024 2:39 PM  
**To:** Jacqueline Tan (CTPIS)  
**Cc:** SUR; assignments  
**Subject:** Re: PRE-REPAIR SURVEY-Our Ref: SNM24D204298/YN9669S/C02/TANCHC & Your Ref: FBW2950A  
**Attachments:** IMG-20240805-WA0045.jpg

Dear Mdm

Pls find enclosed screen shot of some text message between my insured and your insured's lorry driver.

From the text, its clearly that lorry had reversed into our insured.

Kindly check and revert.

Thanks

c s teo

**From:** Jacqueline Tan (CTPIS)  
**Sent:** Monday, August 5, 2024 9:34 AM  
**To:** Leong Seng  
**Cc:** SUR ; assignments  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204298/YN9669S/C02/TANCHC & Your Ref: FBW2950A

[Internal]

**WITHOUT PREJUDICE**

Dear Sir,

We refer to the above matter.

Our Insured reported was rear-ended by your client. Please advise if your client has any evidence to support their statement.

We await your reply.

Thank you.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Jacqueline Tan (CTPIS)

**Sent:** Tuesday, July 30, 2024 11:25 AM

**To:** Leong Seng <[leongsen@singnet.com.sg](mailto:leongsen@singnet.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204298/YN9669S/C02/TANCHC & Your Ref: FBW2950A

**WITHOUT PREJUDICE**

Dear Sir,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mohamad Taufikh to conduct the PRS.

Thank you.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Leong Seng <[leongsen@singnet.com.sg](mailto:leongsen@singnet.com.sg)>

**Sent:** Tuesday, July 30, 2024 11:21 AM

**To:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** Fw: PRE-REPAIR SURVEY-Our Ref: SNM24D204298/YN9669S/C02/TANCHC & Your Ref: FBW2950A

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Dear Mdm

Kindly appoint following surveyor to conduct damage survey at our workshop.

Mohamad Taufikh Bin Hamid (LKK)

Thanks

c s teo

**From:** donotreply.claims@sg.cntaiping.com

**Sent:** Tuesday, July 30, 2024 10:55 AM

**To:** jacqueline.tan@sg.cntaiping.com ; leongsen@singnet.com.sg

**Subject:** PRE-REPAIR SURVEY-Our Ref: SNM24D204298/YN9669S/C02/TANCHC & Your Ref: FBW2950A

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com).

**Please do not reply to this email.**

Best regards,

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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