

TwinCar AUTOMOTIVE PTE LTD

Company Registration and GST No. 200714616M

2 Kaki Bukit Avenue 2 #01-17/#01-18 /Heavy Vehicle #01-08/Spray Painting #02-27

Kaki Bukit Autohub Singapore 417921

Tel: 67440510

Fax: 67410510

P.I.C - Sandy

Reply to :claim@twincar.com.sg

22 August 2024

Our Ref : CLM16320 / SLV2923R / JUNE-08/2024

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04-00 & #05-00 IOB BUILDING

SINGAPORE 049711

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

RE: ACCIDENT INVOLVING SLV2923R & SNG8905J ON 08/06/2024 ALONG PIE(TUAS) B4 KALLANG BAHRU EXIT

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SNG8905J** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$	7,194.00	(Include 9% GST)
Loss of rental	\$	600.00	(\$120 X 5 Days)
Additional 2 days loss of use for pre repair	\$	200.00	(\$100 X 2 Days)
Towing fee	\$	100.00	
LTA search fee	\$	27.25	
	S \$	<u>8,121.25</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM16320
- 2) Hock Chuan Heng Car Rental & Trading Pte Ltd - Invoice No: 16857
- 3) Autobay Towing - SLV2923R (receipt attached)
- 4) LTA search
- 5) Letter of Authorisation
- 6) GIA report of SLV2923R

We look forward to your prompt reply.

Yours faithfully,



Twincar Automotive Pte Ltd

S.Y.NEO

Director

LETTER OF AUTHORISATION

To: M/s Twincar Automotive Pte Ltd
Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS: SLV 2923R & SWG 8905J
ALONG 11ET(MPS) B4 KALLANG GARAGE EXIT ON 08/06/2024

I/We SELAMAT BIN SUKHYAR NRIC/Passport No: S1498999D
of 314 WOODLANDS ST 72 #02-347 S17308191
the owner of vehicle no. SLV 2923R hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident' claim and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.

b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.

c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

Date: 10/06/2024


Owner's Signature/Co's stamp (if applicable)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

India Ref: MFL2024D0006827

Claimant Ref : SLV2923R

We/I, TWINCAR AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 7,600.00 (Global Sum), ~~S\$ (repair cost), S\$ (loss of book/rental), S\$ (search fee)~~, vehicle no. SLV2923R that was damaged pursuant to the accident which occurred on 08/06/2024 (date) at PIE TOWARDS TUAS (location) involving vehicle no. SNG8905J (insured vehicle). This is pursuant to the inspection conducted on 10/06/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SELAMAT BIN SUKIYAR ("the third party claimant") of vehicle no. SLV2923R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLV2923R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,600.00 to TWINCAR AUTOMOTIVE PTE LTD

Dated this 20 day of NOV 2024

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

TWINCAR AUTOMOTIVE PTE LTD

NRIC:

200714616M

Address:

2 KAKI BUKIT AVE 2 #01-1
KAKI BUKIT AUTOMOB STATION

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200714616M
GST Registration No. : 200714616M

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711

TAX INVOICE

Date : 22/08/2024
Date in : 10/06/2024
Vehicle Num. : SLV2923R
Make/Model : RENAULT GRAND SCENIC IV 1.5 DCI AT EU6-2017
Chassis/Eng# : VF1RFA00258596330/K9KF649D016458
Accident Date : 08/06/2024
Claim No : CLM16320
Reference : JUNE-08/2024
Policy No. : DMPCSNA00090082303 (26/06/2024)

LUMPSUM REPAIR BILL
REF : CLM16320-TWINCAR DATED 10/06/2024
BY DIRECT

Amount S\$
6,600.00



for TWINCAR AUTOMOTIVE PTE LTD

E. & O.E.	Sub S\$:	6,600.00
	Add GST (9%) S\$:	594.00
	Total Amount S\$:	7,194.00



I/We Salamat Bin Sukiyar
HIRER'S PARTICULARS of 819 Woodlands Street 82 #03-347
If Different From Section ① S 730819 Tel: 98471600

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

- a) **THIRD PARTY ONLY MOTOR VEHICLE COVERAGE**
the Excess which is the maximum amount of **\$1500** to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.
- b) **COMPREHENSIVE MOTOR VEHICLE COVERAGE**
the Excess which is the maximum amount of **\$2000** for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.
- c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

Vehicle Regn No. 車輛註冊號碼 <u>SNE 721T</u>		Rental Agreement 合同號碼 <u>No. H 16857</u>	
Section ① Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄		租出日期及時間 Date & Time OUT <u>10/06/24</u> <u>1050 hrs</u>	
姓名 Name: <u>AS ABOVE</u>		交車日期及時間 Date & Time IN <u>15/06/24</u> <u>1405 hrs</u>	
地址 Address: <u>AS ABOVE</u>		Chargeable Rates Amount	
S		5 天 Days @ \$ <u>1500/-</u>	
居民證/護照號碼 I/C No./Passport No: <u>S14989990</u>		星期 Weeks @ \$	
居民證/護照種類 Type of I/C/Passport:		月 Months @ \$	
出生日期 Date of Birth: <u>18/05/1961</u>		發出地 Place of Issue:	
三號保險底金 \$1500/- a) Third Party Only Policy Excess \$1500/-		一號保險底金 \$2000/- b) Comprehensive Policy Excess \$2000/-	
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:		保險 Insurance	
備註與付款記錄 Remarks & Payment Records		總計 Total Charge	
IMPORTANT! For Singapore Use only.		按金 Security Deposit	
		總金額 Total Payable <u>1500/-</u>	
		來銀 Amount Paid	
		送車/費 Delivery Fees	
		收車費用 Collection Fees/Misc.	
出車油箱 Fuel Tank OUT		出車油箱 Fuel Tank IN	
車牌號碼 Vehicle No: 1)		起 From:	
車牌號碼 Vehicle No: 2)		起 From:	
工具 Tools		輪胎 Spare Tyre	
車輛發出人 Vehicle Issued By:		裝飾品 Accessories	
車輛接收人 Vehicle Collected By:		加額費用 Total Additional Charges	
NOTE: 註 租車者或司機必須付所有停車, 違反交通及噴過量黑煙法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION.		總計 Grand Total	

租車者不准載沙或石灰
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE
PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING.

我/我們同意以上及後頁租車公司所列的條規與條件。

I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement

日期
Date:

租車者簽名
Signature of Hirer:



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jun 2024 / 11:59:30
Receipt Date/Time : 10 Jun 2024 / 11:59:30

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240610-001723

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNG8905J As at 08 Jun 2024/14:10:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SNG8905J Enquiry Fee 20240610115912336360	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
	e60awxz6		Credit Card	27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Jun 2024 16:24	Clm Dtl Modified	Claimant's Name: -> SELAMAT BIN SUKIYAR. Claimant's ID: -> SXXXX999D.	[A] HOW MEI KWAN
2	10 Jun 2024 16:24	Clm Veh Model Changed	(205506) RENAULT GRAND SCENIC IV 1.5 DCI EU6 (A).	[A] HOW MEI KWAN
3	10 Jun 2024 16:24	Clm Created	Reg No: SLV2923R. Acct Date: 2024/06/08. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: T wincar Automotive Pte Ltd - Kaki Bukit (HQ)	[A] HOW MEI KWAN
4	10 Jun 2024 16:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Jun 2024 16:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/06/20	[A] HOW MEI KWAN
6	10 Jun 2024 16:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Jun 2024 16:28	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	10 Jun 2024 16:28	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	11 Jun 2024 10:11	Clm Dtl Modified	Insured Name: -> COMFORTDELGRO RENT A CAR PTE LTD. Insured ID: -> 198105775H.	[A] Daphne Lee Mooi Ngiuk
10	11 Jun 2024 10:12	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 28 applicable. OID hit onto rear TP first subs equesntly another vehicle hit onto rear OID.	[A] Daphne Lee Mooi Ngiuk
11	12 Jun 2024 11:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/06/20	[I] Priya
12	12 Jun 2024 11:19	Adj Mandate Set	Approved:0.00.	[I] Priya
13	24 Jun 2024 10:00	Label Removed	(30653):Direct Settlement.	[A] HOW MEI KWAN
14	24 Jun 2024 10:00	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
15	24 Sep 2024 12:05	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	24 Sep 2024 12:05	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	24 Sep 2024 12:05	Clm Dtl Modified	JPJ Reg. Date: -> 2017/12/27.	[A] JOANNE LEE KHANG MIN
18	24 Sep 2024 12:05	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	25 Sep 2024 15:22	Adj Mandate Request	Cur.Req:7721.25:PODS Liability: 100% *Quantum: \$7,721.25. Please refer to adjuster report f or details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
20	25 Sep 2024 16:06	Adj Mandate Set	Approved:7721.25.	[I] Priya

Date From

Date To

Audit TypeNone

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3180332	11 Jun 2024 08:53:26	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLV2923R	SNG8905J	12.00
3241358	24 Sep 2024 12:05:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLV2923R	SNG8905J	12.00