Daphne Lee (LKK Auto)

From: Lim Yan Shi Jenn <jenn.lim@cyclecarriage.com.sq>

Sent: Monday, 14 October 2024 12:52 PM

To: Daphne Lee (LKK Auto)

Cc: Coco Lu Ting; Loi Ai Ting; Rasul (LKKAuto)

Subject: LOD - TP - SNK5491J, claim TP FCI SHC3479Y / D24006542MFCT/SL-2 / DOA:

26.07.2024

Attachments: SNK5491J_FCI.pdf

Dear Daphne,

Attached our repair invoice, rental bill & agreement, GIA search and Authorisation to Act for your perusal.

Our client's claim is as stated below:

COR \$8,870.42

LOR \$ 2,550.60 (\$196.20/day x 13 days)

GIA search \$ 2.18

Total \$11,423.20

Kindly offer for settlement.

Appreciate.

Thank you.

Best Regards, Jenn Lim (Ms)



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

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To:

Cycle & Carriage Kia Pte Ltd ("Cycle & Carriage") 209 Pandan Gardens, Singapore 609339 Attention: [Motor Claims Department]

Date:

LETTER OF AUTHORIZATION TO ACT

Dear Sirs.

- 1. I/We, the undersigned, am the registered owner of vehicle no. SNK5491J (vehicle no.) (the "Vehicle").
- 2. As a result of a motor incident occurring on 26.07.2024 13:16 (date and time of accident) on/along KK HOSPITAL CARPARK EXIT (location) between the Vehicle and SHC3479Y (3rd party vehicle(s) number, if any) (the "Accident"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
- 3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "Claims") which I/we may have against third party insurers and/or any other parties ("Third Parties") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
- 4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

Name: PRIME TAMBAYONG

NRIC / Passport No. / Company Registration No.:



MS First Capital Insurance Limited www.msfirstcapital.com.sg

(UEN 195000106C GST Reg. No. M2-0001676-9)

DISCHARGE RECEIPT

CLAIM REFERENCE

: D24006542MFCT / CTPL / TPD 2

ACCIDENT DATE

26/07/2024

ACCIDENT LOCATION

: 100 BUKIT TIMAH RD KK HOSPITAL CARPARK

INSURED

: COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

: OH KIM HUAT

INSURED VEHICLE

: SHC3479Y

INVOLVED PARTY

: SNK5491J

SETTLEMENT SUM

: \$9,853.60

SIGNED WITHOUT PREJUDICE FOR ANY PERSONAL INJURY CLAIM

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.
- is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED
 and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which
 I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: * Prime Tambayong

Signature and Date:

19.11.2024

19/11/2024

WITNESS: Jen Lim

Signature and Date :



CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 68661666

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MS First Capital Insurance Limited	Cust No/Name /MS First Capital Insurance Limi
The First Suprem Insulation Climber	Reg No/Reg Date SNK5491J / 25/04/2023
Motor Claims Department	Date In/Mileage 02/08/2024/ 34562
6 Raffles Quay	Chassis/Package KNARH81GMP5142821 /3YSP
#21-00 Singapore 048580	Engine No G4FTNHO44348
Contact No 65073848	Make/Model KIA/SORENTO 1.6 A SR G918
02/08/2024	Colour/Trim ABP / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Cr	edit Note
TP00080	Cash	06/09/2024/ 16:46	TLV	260 / AiTing	11148	87001581	
		Description of Goods	s / Services	Qty	Unit Price	Disc%	Amount
TEXT							
TP CLAIM	MS FIRST	CAPITAL SHC3479Y					
DOA: 26.	07.24						
SURVEYOR	RASUL	02.08.24					
06 REPAIR	DAYS						
						ļ	
						İ	
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Labour		2,718.		9% GST or			732.
Standard Me	en ii	5,000.		5% GS1 01	. 0130.0	•	174.
Specialist		120.			rotal Payabl	Δ.	8,870.
Diagnostics			.00		ıvcan rayabı Pai		
			.00				0.
Sundry/Othe		300.			Total Du	ie	8,870.
Total(w/o G	io (<i>)</i>	8,138.	.00				



CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 68661666

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Invoice Name & Address Owner Name & Vehicle Info		
MS First Capital Insurance Limited	Cust No/Name /MS First Capital Insurance Limi		
110 1 17 00 Oup tout 1110 at another 1111 to 1	Reg No/Reg Date SNK5491J / 25/04/2023		
Motor Claims Department	Date In/Mileage 02/08/2024/ 34662		
6 Raffles Quay	Chassis/Package KNARH81GMP5142821 /3YSP		
#21-00 Singapore 048580 .	Engine No G4FTNH044348		
Contact No 65073848	Make/Model KIA/SORENTO 1.6 A SR G918		
02/08/2024	Colour/Trim ABP / WK SATURN BLACK		

Account No	Terms	Date/Time Prin	ted	CSE	Operator		WIP No	Invoice/0	Credit Note No
CTP00080	Cash	06/09/2024/ 1	6:46	TLV	260 / AiTing		11148	8700158	l
		Description of	Goods /	Service	s	Qty	Unit Price	Disc%	Amount
E WHEELALIGN									120.00
	t Comput	terize Full Whe	el Alig	nment					
E PNT88000						_			1920.00
			FENDER	, FRT R	H DOOR, REPAIR RR RH	IS			
	RENEW DA	AMAGED PARTS							
E PNT98000	DUMBER	EDT DUC EENDE	D EDT	DUC DOG	ND DUC DOOD				2200.00
	BUMPEK,	, FRI RHS FENUE	K, FRI	KH2 DOO	R, RR RHS DOOR				505.00
A 10028901	NHT DIAG	SNOSTIC CHECK C	N ELECT	DONTO O	ONTDOL SYSTEM				280.00
A 10028901	JUT DIAG	SHOSTIC CHECK C	N CLEUI	KONIC C	UNIKUL SISIEM				100.00
	TNG AND	ELECTRICAL							100.00
E PNT88000	ING AND	LLLCTRICAL							80.00
REMOVE ADN	N REETT	SENSOR							50.00
E PNT88000		02							160.00
	D REFITA	TRANSFER FRT R	RHS DOOR	TRIM A	ND MECHANISM				200.00
M SUNDRY	,								100.00
RENEW FRT	RHS RIM	4							
M SUNDRY									100.00
ANTI RUST	PROOF IN	√G							
M SUNDRY									80.00
SUPPLY PNL	L SEALAN	٧T							
M SUNDRY									20.00
SUNDRIES									
A 33900099	ПОВК	DENETH DUG LON	IED ADM	EDANT					260.00
		- RENEW RHS LOW	IER ARM	FRUNI		1 00	661 00	00.00	661 00
X COVER-FR E X MOULDING-F						1.00	661.00		661.00
X GARNISH AS						1.00 1.00		00.00	69.00 76.00
X GRILLE-FRO		-				1.00	319.00		319.00
X WHEEL ASSY						1.00	900.00		900.00
X VALVE-TPMS		110.1				1.00	159.00		159.00
X ARM COMPLE		WR.RH				1.00	474.00		474.00
		DULDING MTG				30.00		00.00	60.00
					······································				

www.chans.com.sg **CHAN'S & SONS ENTERPRISE**

Company Reg No:51936900M 363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:

Tax Invoice

Dated: INV0801162024-08 August 16, 2024

Rental Agreement No: RA 016535 2024-08

Terms of Payment: Due upon receipt

Customer Reference:

SNK5491J

Notes: SNK5491J

Cycle & Carriage Kia Pte Ltd

Customer Details CYCLE & CARRIAGE KIA PTE. LTD. Executive Name: C&C VICKY

257⊤	Mitsubishi Outlander 2.0 (A) - Prime Tambayong	02-08- 2024	15-08- 2024	13	180.00	2,340.00
						2,340.00
			· · · · · · · · · · · · · · · · · · ·	G	ST 9% (9%)	210.60
ords : nd Five Hund	lred Fifty and Sixty Cents Sin	gapore [Dollar	ר	Total (SGD)	2,550.60
				ords : nd Five Hundred Fifty and Sixty Cents Singapore Dollar	ords : nd Five Hundred Fifty and Sixty Cents Singapore Dollar	

For CHAN'S & SONS ENTERPRISE

Declaration:

Please make your cheques payable to : CHAN'S & SONS

ENTERPRISE

This is a Computer generated document. No signature is required.

Income Terms

Terms



CHAN'S & SONS ENTERPRISE 363 Sembawang Road, Goodlink Park, Singapore 758379, Tel: 6753 2536 Fax: 6756 7565

Esharate Date. For actual return sen CHECK its

Breakdown Recovery: 9742 9446

FROM

Hirer's Name Date of Birth D. 11 - 1 Accress Occupation Signature's Author's Name Date of Birth Date of B	Driving Mobile Cild Passpo	Licence Phone N	No Date of Dat	of Expiry
Accress Occupation Strand Code Contact No Sind Garantor's Name Date of Birth Address Occupation Postal Code Contact No Postal Code Contact No	Mobile Cild Passpo Driving	Phone N \tag{\tau} \tau \tag{\tau} \tag{\tau} \tag{\tau} \tag{\tau} \tag{\tau} \t	o. Date of Nation	nality
Secretary from DR Postal Code Contact No 5196 G Joint Hirer's / Guarantor's Name Date of Blith Address Occupation Postal Code Contact No	Mobile Tild Passpo Driving	Phone N \(\frac{1}{\sqrt{1}} \) t/ Nric N Licence	o.	nality
Joint Hires's / Guarantor's Name Date of Birth Address Occupation Postal Code Contact No	Passpo Driving	n/ Nric N Licence	lo. Nation	· · · · · · · · · · · · · · · · · · ·
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CHECK IN Date Time Mileage	Remark	s	(BA	
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IMPORTANT NOTES:-	UNIT		RATE (\$)	TOTAL (S)
6 Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance. 8 No refund will be given for vehicle that returns early. 8 RATE	13	@	 180 - 64	・・ i コヨチロ
S Chwn Damage Liability - First \$1590 for damage to vehicle plus less of DISCOUNT				
carnings while damaged vehicle is Thder repair. 2 Third Party Liability - First \$2000 for any Third Party Accident Claim. CST @ 1917				
5 Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and for less than 2yrs driven experience.	·			210.20
M. Hirer is responsible for all parking fines & traffic summons.	· · · · · · · · · · · · · · · · · · ·			<u> </u>
Extension. One day's advance notice is required otherwise no extension will be allowed.		. .	30v 5a	lag ωθλαίς ·······
Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.				· i
Vehicle returned after office hour will be charged to the next working day.				1
Hourly extension is charged at 1/5 of the daily rate. As preventive maintenance, please check water & engine oil daily The daily are the da		- i		
Please check that you have not left any of your personal belongings in the				
belongings after the vehicle is returned	T	!!!		:
carrying of pets in the car. A cleaning charge of \$200 will be imposed for				·
smoky, smelly or durty vehicle. DEPOSIT (re Carrying of PASSENGERS in commercial vehicle is strictly prohibited.	fundable) S\$		·····	!
Only WORKERS covered under hirer's workmen compensation are allowed	VËR FROM V E H.		DATE	Ē
i-We have read and agree to the terms and conditions of the rental agreement above and as set ove time declare that all information given on this form is true and accurate.	rieal.	/	Jugas	
		 ! !	\mathcal{T}^{-1}	
Hirer's Signature Joint Hirer's/ Guarantor's Signature	for	CHAN'S	S & SONS ENTI	ERPRISE
VEHICLE NO. Jup 32577 MODEL			iandoe 5.	οιΑ),

RETURN

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SHC3479Y

Date of Accident

26/07/2024 🗰

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance	MS First Capital Insurance Ltd
Period of Insurance	01/01/2024 - 31/12/2024
Requested By	Viknesswaran Naidu Ayavoo (
Requested Date	27/07/2024 09:56

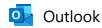
Payment details

Request Amount: **\$\$2** GST Amount: **\$\$0.18**

Total Amount Due (GST Inclusive): \$\$2.18

General Insurance Association

Records Management Centre GST Registration No: **M400017735**



RE: OFFER - TP - SNK5491J, claim TP FCI SHC3479Y / D24006542MFCT/SL-2 / DOA: 26.07.2024 ***LKK Ref: CD/FCI24070485/Rma3 - \$9,853.60

From Lim Yan Shi Jenn <jenn.lim@cyclecarriage.com.sg>

Date Tue 11/19/2024 1:11 PM

To Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Cc Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

1 attachment (523 KB)

SNK5491J_DV.pdf;

Dear Daphne,

Kindly refer to attached of signed copy.

Please proceed payment \$9,853.60 to Cycle & Carriage Kia Pte Ltd

Account

Name: Cycle & Carriage Kia Pte Ltd

Account No. to be

Credited: 01-013-9015-7

Bank Standard Chartered Bank (Singapore)

Name: Limited

Bank Code:

9496

Branch

Name: Battery Road Branch

Branch

Code: 001

Swift

Code: SCBLSG22XXX

Email Address

: <u>receivables@cyclecarriage.com.sg</u>

Thank you.

Best Regards, Jenn Lim (Ms)



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 TEL: 6568 4693 F: +65 6565 1240 • www.cyclecarriage.com.sg



Daphne Lee (LKK Auto)

From: Serene Ler <Sereneler@msfirstcapital.com.sg>

Sent: Wednesday, 30 October 2024 2:04 AM

To: Daphne Lee (LKK Auto)

Cc: Admin A

Subject: RE: (OUR REF: D24006542MFCT / CTPL / TPD 2) SNK 5491J & SHC 3479Y (DOA:

26/07/2024) *** LKK REF:CD/FCI24070485/Rma3

Dear Daphne,

Sorry for the late reply.

Please note TPV is 1.6L. We note that 3P rented a 2.0L Mitsubishi Outlander. Claimant can rent bigger cc or high end vehicle but we are not liable for the difference. Please note, claimant has the duty to mitigate the losses.

During PRI assignment, TPV was not in WS and surveyed was carried out on 2/8/24. Surveyor recommendation was 6 repair days.

As per NIMA benchmark, LOR is only \$100 x 6 days + 2 to max 4 days.

	Claimed	Revised Amount	Our mandate
	Amount		
1. Cost of Repair	\$ 13,131.00	\$ 8,870.42 (P/P) (w/GST)	\$8,870.42
2. Loss of Rental (13 days x	\$ 2,550.60	\$ 2,550.60 (13 days x	\$654 - \$1,090.00
\$196.20) (w/GST)		\$196.20) (w/GST)	(109 x 6 to 10 days)
3. LTA/GIA Search Fees	\$ 2.18	\$ 2.18	\$2.18
Total	\$ 15,683.78	<u>\$ 11,423.20</u>	\$9,526.60 to \$9,962.60

Best Regards,

Serene Ler

Motor Claims

MS First Capital Insurance Limited

A Member of MS&AD Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

2: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541

 $Motor\ Claims: \underline{motor_claims@msfirstcapital.com.sg}\ |\ Website:\ \underline{www.msfirstcapital.com.sg}$

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Sent: Tuesday, 29 October 2024 12:53 pm

To: Serene Ler <Sereneler@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: (OUR REF: D24006542MFCT / CTPL / TPD 2) SNK 5491J & SHC 3479Y (DOA: 26/07/2024) *** LKK

REF:CD/FCI24070485/Rma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Serene,

We are pending mandate for your approval. TP repairer asking for settlement.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Daphne Lee (LKK Auto)

Sent: Monday, 14 October 2024 4:45 PM

To: Serene Ler < Sereneler@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: (OUR REF: D24006542MFCT / CTPL / TPD 2) SNK 5491J & SHC 3479Y (DOA: 26/07/2024) *** LKK

REF:CD/FCI24070485/Rma3

Dear Serene,

Your Ref: D24006542MFCT/CTPL/TPD2

We refer to the above matter and your email below.

ACCIDENT INVOLVING SNK 5491J AND SHC 3479Y ON 26/07/2024

We have highlighted to your good office on 30/07/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA:15. OID changing lane hit onto TP going straight.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer CYCLE & CARRIAGE KIA PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 13,131.00	\$ 8,870.42 (P/P) (w/GST)
2. Loss of Rental (13 days x \$196.20) (w/GST)	\$ 2,550.60	\$ 2,550.60 (13 days x \$196.20) (w/GST)
3. LTA/GIA Search Fees	\$ 2.18	\$ 2.18
Total	\$ 15,683.78	<u>\$ 11,423.20</u>

^{*6} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/07/2024 is only for mandate purpose.

The above is for your approval please.

Thank You.