

Daphne Lee (LKK Auto)

From: Lim Yan Shi Jenn <jenn.lim@cyclecarriage.com.sg>
Sent: Monday, 14 October 2024 12:52 PM
To: Daphne Lee (LKK Auto)
Cc: Coco Lu Ting; Loi Ai Ting; Rasul (LKKAuto)
Subject: LOD - TP - SNK5491J, claim TP FCI SHC3479Y / D24006542MFCT/SL-2 / DOA: 26.07.2024
Attachments: SNK5491J_FCI.pdf

Dear Daphne,

Attached our repair invoice, rental bill & agreement, GIA search and Authorisation to Act for your perusal.

Our client's claim is as stated below:

| | |
|-------------------|---|
| COR | \$8,870.42 |
| LOR | \$ 2,550.60 (\$196.20/day x 13 days) |
| GIA search | \$ 2.18 |
| | ----- |
| Total | \$11,423.20 |
| | ----- |

Kindly offer for settlement.

Appreciate.

Thank you.

Best Regards,
Jenn Lim (Ms)



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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Exceptional Journeys

To:

Cycle & Carriage Kia Pte Ltd ("**Cycle & Carriage**")
209 Pandan Gardens,
Singapore 609339
Attention: [Motor Claims Department]

Date:

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SNK5491J (vehicle no.) (the "**Vehicle**").
2. As a result of a motor incident occurring on 26.07.2024 13:16 (date and time of accident) on/along KK HOSPITAL CARPARK EXIT (location) between the Vehicle and SHC3479Y (3rd party vehicle(s) number, if any) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. *I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.*

Thank you.

Yours faithfully,

A handwritten signature in blue ink, consisting of several fluid, overlapping strokes that form a stylized, elongated shape.

Name: PRIME TAMBAYONG

NRIC / Passport No. / Company Registration No.:

DISCHARGE RECEIPT

CLAIM REFERENCE : D24006542MFCT / CTPL / TPD 2
ACCIDENT DATE : 26/07/2024
ACCIDENT LOCATION : 100 BUKIT TIMAH RD KK HOSPITAL CARPARK
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : OH KIM HUAT
INSURED VEHICLE : SHC3479Y
INVOLVED PARTY : SNK5491J
SETTLEMENT SUM : \$9,853.60

**SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM**

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: * Prime Tambayong

Signature and Date : *



19/11/2024

WITNESS : Jen Lim

Signature and Date :



19.11.2024

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

| Invoice Name & Address | Owner Name & Vehicle Info |
|------------------------------------|---|
| MS First Capital Insurance Limited | Cust No/Name /MS First Capital Insurance Limi |
| Motor Claims Department | Reg No/Reg Date SNK5491J / 25/04/2023 |
| 6 Raffles Quay | Date In/Mileage 02/08/2024/ 34662 |
| #21-00 | Chassis/Package KNARH81GMP5142821 /3YSP |
| Singapore 048580 | Engine No G4FTNH044348 |
| Contact No 65073848 | Make/Model KIA/SORENTO 1.6 A SR G918 |
| 02/08/2024 | Colour/Trim ABP / WK SATURN BLACK |

| Account No | Terms | Date/Time Printed | CSE | Operator | WIP No | Invoice/Credit Note No |
|------------|-------|-------------------|-----|--------------|--------|------------------------|
| CTP00080 | Cash | 06/09/2024/ 16:46 | TLV | 260 / AiTing | 11148 | 87001581 |

| Description of Goods / Services | Qty | Unit Price | Disc% | Amount |
|---|-----|------------|-------|--------|
| Z TEXT TP CLAIM MS FIRST CAPITAL SHC3479Y DOA : 26.07.24 SURVEYOR RASUL 02.08.24 06 REPAIR DAYS | | | | |
| Guarantee Your Warranty, Maintain with Cycle & Carriage! | | | | |

| | | | |
|-----------------|----------|---------------|----------|
| Parts | 2,718.00 | Nett | 8,138.00 |
| Labour | 5,000.00 | 9% GST on | 732.42 |
| Standard Menu | 120.00 | | |
| Specialist Job | 0.00 | Total Payable | 8,870.42 |
| Diagnostics Job | 0.00 | Paid | 0.00 |
| Sundry/Others | 300.00 | Total Due | 8,870.42 |
| Total(w/o GST) | 8,138.00 | | |

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

| Invoice Name & Address | Owner Name & Vehicle Info |
|------------------------------------|---|
| MS First Capital Insurance Limited | Cust No/Name /MS First Capital Insurance Limi |
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|---------------------------------|--|-------------------|-----|--------------|--------|------------------------|-------|---------|
| CTP00080 | Cash | 06/09/2024/ 16:46 | TLV | 260 / AiTing | 11148 | 87001581 | | |
| Description of Goods / Services | | | | | Qty | Unit Price | Disc% | Amount |
| E | WHEELALIGNMENT120LB&P To Conduct Computerize Full Wheel Alignment | | | | | | | 120.00 |
| E | PNT88000 RENEW FRT BUMPER, REPAIR FRT RH FENDER, FRT RH DOOR, REPAIR RR RHS DOOR AND RENEW DAMAGED PARTS | | | | | | | 1920.00 |
| E | PNT98000 SPRAY FRT BUMPER, FRT RHS FENDER, FRT RHS DOOR, RR RHS DOOR | | | | | | | 2200.00 |
| A | 10028901 TO CARRY OUT DIAGNOSTIC CHECK ON ELECTRONIC CONTROL SYSTEM | | | | | | | 280.00 |
| A | 10028901 CHECK WIRING AND ELECTRICAL | | | | | | | 100.00 |
| E | PNT88000 REMOVE ADN REFIT SENSOR | | | | | | | 80.00 |
| E | PNT88000 REMOVE AND REFIT/TRANSFER FRT RHS DOOR TRIM AND MECHANISM | | | | | | | 160.00 |
| M | SUNDRY RENEW FRT RHS RIM | | | | | | | 100.00 |
| M | SUNDRY ANTI RUST PROOFING | | | | | | | 100.00 |
| M | SUNDRY SUPPLY PNL SEALANT | | | | | | | 80.00 |
| M | SUNDRY SUNDRIES | | | | | | | 20.00 |
| A | 33900099 ADDITIONAL WORK - RENEW RHS LOWER ARM FRONT | | | | | | | 260.00 |
| X | COVER-FR BUMPER UPR | | | | 1.00 | 661.00 | 00.00 | 661.00 |
| X | MOULDING-FRONT BUMPER,RH | | | | 1.00 | 69.00 | 00.00 | 69.00 |
| X | GARNISH ASSY-FNDR SIDE,RH | | | | 1.00 | 76.00 | 00.00 | 76.00 |
| X | GRILLE-FRONT BUMPER | | | | 1.00 | 319.00 | 00.00 | 319.00 |
| X | WHEEL ASSY-ALUMINIUM | | | | 1.00 | 900.00 | 00.00 | 900.00 |
| X | VALVE-TPMS | | | | 1.00 | 159.00 | 00.00 | 159.00 |
| X | ARM COMPLETE-FR LWR,RH | | | | 1.00 | 474.00 | 00.00 | 474.00 |
| X | CLIP-SIDE SILL MOULDING MTG | | | | 30.00 | 2.00 | 00.00 | 60.00 |

| Tax Invoice | | | | | | | |
|--|----------|---|---|------------|---------------------------------------|-------------|--------------|
| <div>chan's</div> <div>www.chans.com.sg</div> <div>CHAN'S & SONS ENTERPRISE</div> <div>Company Reg No:51936900M</div> <div>363 Sembawang Road, Goodlink Park,</div> <div>Singapore - 758379</div> <div>Email: admin@chans.com.sg</div> | | | Tax Invoice No: INV0801162024-08 | | Dated: August 16, 2024 | | |
| | | | Rental Agreement No: RA 016535 2024-08 | | Terms of Payment: Due upon receipt | | |
| | | | Customer Reference: SNK5491J | | | | |
| | | | Notes: SNK5491J - Cycle & Carriage Kia Pte Ltd | | | | |
| Customer Details CYCLE & CARRIAGE KIA PTE. LTD. | | | Executive Name:C&C VICKY | | | | |
| S.No | Product | Description | From Date | To Date | No. of Periods | Price (SGD) | Amount (SGD) |
| 1 | SMP3257T | Mitsubishi Outlander 2.0 (A) - Prime Tambayong | 02-08-2024 | 15-08-2024 | 13 | 180.00 | 2,340.00 |
| | | | | | | | 2,340.00 |
| GST 9% (9%) | | | | | | | 210.60 |
| Amount in words : Two Thousand Five Hundred Fifty and Sixty Cents Singapore Dollar (SGD) | | | | | Total (SGD) | | 2,550.60 |
| Declaration: Please make your cheques payable to : CHAN'S & SONS ENTERPRISE | | | For CHAN'S & SONS ENTERPRISE This is a Computer generated document. No signature is required. | | | | |
| Income Terms Terms | | | | | | | |

RENTAL AGREEMENT

PA 010535 2024 - 08

| | | | | |
|----------------------------------|----------------------|-----------------------------|--|----------------|
| Hirer's Name PRIME TAMBAYONG | | Date of Birth 12.11.1982 | Passport/ Nric No. [REDACTED] 15517 | Nationality |
| Address 9 BRIGHT HILL DR | | Occupation | Driving Licence No | Date of Expiry |
| | Postal Code 59600 | Contact No | Mobile Phone No. 91811848 | |
| Joint Hirer's / Guarantor's Name | | Date of Birth | Passport/ Nric No. | Nationality |
| Address | | Occupation | Driving Licence No | Date of Expiry |
| | Postal Code | Contact No | Mobile Phone No. | |

| | | | | |
|-----------|-------------------|-----------------|---------------|-----------------|
| CHECK OUT | Date 2-8-24 | Time 1000 | Mileage KM | E 1/4 1/2 3/4 F |
| CHECK IN | Date 15-2-2024 | Time 11:35am | Mileage KM | Remarks FBA |

IMPORTANT NOTES:-

- ❑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ❑ No refund will be given for vehicle that returns early.
- ❑ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ❑ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ❑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ❑ Hirer is responsible for all parking fines & traffic summons.
- ❑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ❑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ❑ Vehicle returned after office hour will be charged to the next working day.
- ❑ Hourly extension is charged at 1/5 of the daily rate.
- ❑ As preventive maintenance, please check water & engine oil daily.
- ❑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ❑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ❑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

| | UNIT | RATE (\$) | TOTAL (\$) |
|-----------------------------|------|-----------------------|------------|
| RATE | 13 | @ 180 / sq ft | 2340 |
| DISCOUNT | | | |
| GST @ 9% | | | 210.60 |
| TOTAL | | | 2550.60 |
| EXTENSION | | Invt BOM 16 2024 - 08 | |
| V/gelw Rd's SNK5Aq1 J | | | |
| DEPOSIT (refundable) SS | | | |
| CHANGED OVER FROM VEH. | | DATE | |

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for **CHAN'S & SONS ENTERPRISE**

| | | | |
|-------------|-----------|--------|---|
| VEHICLE NO. | Imp 3257T | MODEL | Mitsubishi outlander 2.0 (A). |
| FROM | | RETURN | <small>*Estimate Date. For actual return see CHECK IN</small> |

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SHC3479Y

Date of Accident

26/07/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance MS First Capital Insurance Ltd

Period of Insurance 01/01/2024 - 31/12/2024

Requested By Viknesswaran Naidu Ayavoo (...)

Requested Date 27/07/2024 09:56

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



RE: OFFER - TP - SNK5491J, claim TP FCI SHC3479Y / D24006542MFCT/SL-2 / DOA: 26.07.2024
***LKK Ref: CD/FCI24070485/Rma3 - \$9,853.60

From Lim Yan Shi Jenn <jenn.lim@cyclecarriage.com.sg>
Date Tue 11/19/2024 1:11 PM
To Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Cc Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

📎 1 attachment (523 KB)
SNK5491J_DV.pdf;

Dear Daphne,

Kindly refer to attached of signed copy.

Please proceed payment **\$9,853.60** to **Cycle & Carriage Kia Pte Ltd**

| | |
|-----------------------------|--|
| Account Name: | Cycle & Carriage Kia Pte Ltd |
| Account No. to be Credited: | 01-013-9015-7 |
| Bank Name: | Standard Chartered Bank (Singapore) Limited |
| Bank Code: | 9496 |
| Branch Name: | Battery Road Branch |
| Branch Code: | 001 |
| Swift Code: | SCBLSG22XXX |
| Email Address | receivables@cyclecarriage.com.sg |

Thank you.

Best Regards,
Jenn Lim (Ms)



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
TEL: 6568 4693 F: +65 6565 1240 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

Daphne Lee (LKK Auto)

From: Serene Ler <Serener@msfirstcapital.com.sg>
Sent: Wednesday, 30 October 2024 2:04 AM
To: Daphne Lee (LKK Auto)
Cc: Admin A
Subject: RE: (OUR REF: D24006542MFCT / CTPL / TPD 2) SNK 5491J & SHC 3479Y (DOA: 26/07/2024) *** LKK REF:CD/FCI24070485/Rma3

Dear Daphne,

Sorry for the late reply.

Please note TPV is 1.6L. We note that 3P rented a 2.0L Mitsubishi Outlander. Claimant can rent bigger cc or high end vehicle but we are not liable for the difference. Please note, claimant has the duty to mitigate the losses.

During PRI assignment, TPV was not in WS and surveyed was carried out on 2/8/24. Surveyor recommendation was 6 repair days.

As per NIMA benchmark, LOR is only \$100 x 6 days + 2 to max 4 days.

| | Claimed Amount | Revised Amount | Our mandate |
|--|---------------------|--|--|
| 1. Cost of Repair | \$ 13,131.00 | \$ 8,870.42 (P/P) (w/GST) | \$8,870.42 |
| 2. Loss of Rental (13 days x \$196.20) (w/GST) | \$ 2,550.60 | \$ 2,550.60 (13 days x \$196.20) (w/GST) | \$654 - \$1,090.00 (109 x 6 to 10 days) |
| 3. LTA/GIA Search Fees | \$ 2.18 | \$ 2.18 | \$2.18 |
| Total | \$ 15,683.78 | \$ 11,423.20 | \$9,526.60 to \$9,962.60 |

Best Regards,
Serene Ler
Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

☎: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Tuesday, 29 October 2024 12:53 pm
To: Serene Ler <Serener@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: (OUR REF: D24006542MFCT / CTPL / TPD 2) SNK 5491J & SHC 3479Y (DOA: 26/07/2024) *** LKK REF:CD/FCI24070485/Rma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Serene,

We are pending mandate for your approval. TP repairer asking for settlement.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Daphne Lee (LKK Auto)

Sent: Monday, 14 October 2024 4:45 PM

To: Serene Ler <Sereneler@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: (OUR REF: D24006542MFCT / CTPL / TPD 2) SNK 5491J & SHC 3479Y (DOA: 26/07/2024) *** LKK REF:CD/FCI24070485/Rma3

Dear Serene,

Your Ref: D24006542MFCT/CTPL/TPD2

We refer to the above matter and your email below.

ACCIDENT INVOLVING SNK 5491J AND SHC 3479Y ON 26/07/2024

We have highlighted to your good office on 30/07/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA:15. OID changing lane hit onto TP going straight.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **CYCLE & CARRIAGE KIA PTE LTD** is as follows: -

| | Claimed Amount | Revised Amount |
|--|---------------------|--|
| 1. Cost of Repair | \$ 13,131.00 | \$ 8,870.42 (P/P) (w/GST) |
| 2. Loss of Rental (13 days x \$196.20) (w/GST) | \$ 2,550.60 | \$ 2,550.60 (13 days x \$196.20) (w/GST) |
| 3. LTA/GIA Search Fees | \$ 2.18 | \$ 2.18 |
| Total | \$ 15,683.78 | <u>\$ 11,423.20</u> |

*6 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/07/2024 is only for mandate purpose.

The above is for your approval please.

Thank You.