## **Daphne Lee (LKK Auto)**

**From:** Serene Ler <Sereneler@msfirstcapital.com.sg>

Sent: Wednesday, 30 October 2024 2:04 AM

**To:** Daphne Lee (LKK Auto)

Cc: Admin A

**Subject:** RE: (OUR REF: D24006542MFCT / CTPL / TPD 2 ) SNK 5491J & SHC 3479Y (DOA:

26/07/2024) \*\*\* LKK REF:CD/FCI24070485/Rma3

Dear Daphne,

Sorry for the late reply.

Please note TPV is 1.6L. We note that 3P rented a 2.0L Mitsubishi Outlander. Claimant can rent bigger cc or high end vehicle but we are not liable for the difference. Please note, claimant has the duty to mitigate the losses.

During PRI assignment, TPV was not in WS and surveyed was carried out on 2/8/24. Surveyor recommendation was 6 repair days.

As per NIMA benchmark, LOR is only \$100 x 6 days + 2 to max 4 days.

	Claimed	Revised Amount	Our mandate
	Amount		
1. Cost of Repair	\$ 13,131.00	\$ 8,870.42 (P/P) (w/GST)	\$8,870.42
2. Loss of Rental (13 days x	\$ 2,550.60	\$ 2,550.60 (13 days x	\$654 - \$1,090.00
\$196.20) (w/GST)		\$196.20) (w/GST)	(109 x 6 to 10 days)
3. LTA/GIA Search Fees	\$ 2.18	\$ 2.18	\$2.18
Total	\$ 15,683.78	<u>\$ 11,423.20</u>	\$9,526.60 to \$9,962.60

Best Regards,

Serene Ler

**Motor Claims** 

## **MS First Capital Insurance Limited**

A Member of MS&AD Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

2: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541

 $Motor\ Claims: \underline{motor\_claims@msfirstcapital.com.sg}\ |\ Website:\ \underline{www.msfirstcapital.com.sg}$ 

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

**Sent:** Tuesday, 29 October 2024 12:53 pm

To: Serene Ler <Sereneler@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: (OUR REF: D24006542MFCT / CTPL / TPD 2 ) SNK 5491J & SHC 3479Y (DOA: 26/07/2024) \*\*\* LKK

REF:CD/FCI24070485/Rma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Serene,

We are pending mandate for your approval. TP repairer asking for settlement.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Daphne Lee (LKK Auto)

Sent: Monday, 14 October 2024 4:45 PM

To: Serene Ler <Sereneler@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: (OUR REF: D24006542MFCT / CTPL / TPD 2 ) SNK 5491J & SHC 3479Y (DOA: 26/07/2024) \*\*\* LKK

REF:CD/FCI24070485/Rma3

Dear Serene,

Your Ref: D24006542MFCT/CTPL/TPD2

We refer to the above matter and your email below.

## ACCIDENT INVOLVING SNK 5491J AND SHC 3479Y ON 26/07/2024

We have highlighted to your good office on 30/07/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA:15. OID changing lane hit onto TP going straight.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer CYCLE & CARRIAGE KIA PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 13,131.00	\$ 8,870.42 (P/P) (w/GST)
2. Loss of Rental (13 days x \$196.20) (w/GST)	\$ 2,550.60	\$ 2,550.60 (13 days x \$196.20) (w/GST)
3. LTA/GIA Search Fees	\$ 2.18	\$ 2.18
Total	\$ 15,683.78	<u>\$ 11,423.20</u>

<sup>\*6</sup> days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/07/2024 is only for mandate purpose.

## The above is for your approval please.

Thank You.