

## Daphne Lee (LKK Auto)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Tuesday, 8 October 2024 12:01 PM  
**To:** Daphne Lee (LKK Auto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: OREF: 23/24/24/VC05/029568 ( Charmaine;s case) SMF4921E & GBF2274H (DOA: 18/07/2024) \*\*\* LKK REF: CD/LPC24070481/Kma3

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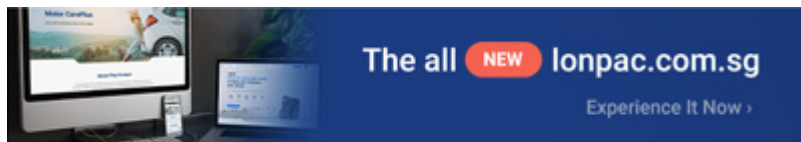
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Dear Daphne,

Please proceed as proposed.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Sent:** Wednesday, 25 September 2024 2:55 pm  
**To:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OREF: 23/24/24/VC05/029568 ( Charmaine;s case) SMF4921E & GBF2274H (DOA: 18/07/2024) \*\*\* LKK REF: CD/LPC24070481/Kma3

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Dear Charmaine,

Your Ref: 23/24/24/VC05/029568

We refer to the above matter and your email below.

**ACCIDENT INVOLVING SMF 4921E AND GBF 2274H ON 18/07/2024**

We have highlighted to your good office on 30/07/2024 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: NIL. OID reversing from carpark gantry hit onto front of TP.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **SQM PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 13,867.06	\$ 6,200.00 (L/S)
2. Loss of Rental (7 days x \$120.00)	\$ 840.00	\$ 500.00 (5 days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 14,709.24</b>	<b>\$ 6,702.18</b>

\*3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 10/09/2024 is only for mandate purpose.

**The above is for your approval please.**

Thank You

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Tuesday, 30 July 2024 5:13 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: OREF: 23/24/24/VC05/029568 ( Charmaine;s case) FW: PRE-REPAIR SURVEY FOR SMF4921E \*\*\* LKK REF: CD/LPC24070481/Kma3

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