



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: SLV4173A

Our ref: TP CHINA TAIPING

20/09/2024

WITHOUT PREJUDICE

Attn: Motor Claim Dept

CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Dear Sir/Mdm,

Accident involving SBC6611H and SLV4173A on 27/07/2024

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 4,796.00
Loss of use (6 Days x \$100.00)	:	S\$ 600.00
		<u>S\$ 5,396.00</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 8823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: TENG ZI PING KEMMY NRIC: S8617630J

Address: 31 SELETAR GREEN WALK S(805218)

Name of Driver: TENG ZI PING KEMMY NRIC: S8617630J

Address: 31 SELETAR GREEN WALK S(805218)

Accident on 27/07/2024 Involving SLV 4173A

At/along 31 SELETAR GREEN WALK S(805218)

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle BMW 420i at my/our request I/We the above owner of Motor Vehicle No: SBC 6611H do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: 

Name: Teng Zi Ping Kemmy

Date: 29/7/24

Witness Signature: 

Name: CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Date: Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00023042301 Claim No : SNM24D204293/SLV4173A/C02/KHONGLH

Claimant : TENG ZI PING KEMMY

Amount : S\$5,276.00

SINGAPORE DOLLARS FIVE THOUSAND TWO HUNDRED SEVENTY-SIX ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SBC6611H

Insured Vehicle No. : SLV4173A

Date of Loss : 27/07/2024

Place of Accident : SELETAR GREEN WALK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : IAXIS PRESTIGE LEASING PTE LTD

Driver Name : TING TECK SHI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	4,796.00
(3) Loss of Use/Rental/Earning	S\$	480.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	

TOTAL S\$ 5,276.00

Claimant Name: Teng Zi Ping Kemmy NRIC No : S8617630J

Signature : 

Date : 28/11/24



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Contact : 62222366

Fax No. : 62247175

TAX INVOICE

Tax Invoice : I202409-000824

Date : 20/09/2024

Vehicle No. : SBC6611H

Make / Model : BMW 420I COUPE LED SR NAV

Mileage (km) : 0

Chassis No. : F7851700B48B20A

Accident Date : 27/07/2024

Claim No. : SLV4173A

Reference : JO202407-1339

Policy No. : 5135503388-01

S/No. Particular	Amount
	<u>S\$</u>
* Lumpsum repair	4,400.00

Total S\$: 4,400.00

GST @ 9% S\$: 396.00

Grand Total S\$: 4,796.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Wednesday, 25 September 2024 5:08 PM
To: SUPPORT.RENTAL@1AXIS.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SLV 4173A(CHINA TAIPING) AND SBC 6611H AT/ALONG SELETAR GREEN WALK ON 27/07/2024

Our Ref: CD/CTI24070477/Kma3

M/S 1AXIS PRESTIGE LEASING PTE LTD

Dear PERSON IN CHARGE/ TING TECK SHI,

ACCIDENT INVOLVING SLV 4173A(CHINA TAIPING) AND SBC 6611H AT/ALONG SELETAR GREEN WALK ON 27/07/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SBC 6611H** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Daphne Lee (LKK Auto)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, 20 November 2024 3:35 PM
To: Daphne Lee (LKK Auto)
Cc: Admin A
Subject: RE: CTI REF: SNM24D204293/SLV4173A/C02/KHONGLH - LKK REF: CD/CTI24070477/Kma3, SBC6611H | TPP DIRECT SETTLEMENT

[Internal]

Dear Daphne,

Please start from low range as TPV registered in 2017.

	Amount Revised
1. Cost of Repair	\$ 4,796.00 (L/S) (w/GST)
2. Loss of Use	\$ 480 - \$ 600.00 (6 days X \$80 - \$100.00)
Total	\$ 5,276.00 - \$ 5,396.00

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Wednesday, 25 September 2024 5:23 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Subject: RE: CTI REF: SNM24D204293/SLV4173A/C02/KHONGLH - LKK REF: CD/CTI24070477/Kma3, SBC6611H | TPP DIRECT SETTLEMENT

[Internal]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Your ref: SNM24D204293/SLV4173A/C02/KHONGLH
LKK ref : CD/CTI24070477/Kma3

Dear Lynn,

ACCIDENT INVOLVING SLV 4173A(CHINA TAIPING) AND SBC 6611H (TP) ON 27/07/2024

We refer to the above matter.

It is an accident under BOLA:22 OID reversing hit onto TP parked vehicle. We are of the view that liability is 100%.

We seek your approval to offer repairer “**CITY AUTO PTE LTD**” at \$5,396.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,762.76	\$ 4,796.00 (L/S) (w/GST)
2. Loss of Use (6 days x \$100.00)	\$ 600.00	\$ 600.00 (6 days X \$100.00)
Total	\$ 8,362.76	\$ 5,396.00

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/09/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Sent: Sunday, 1 September 2024 11:53 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: CTI REF: SNM24D204293/SLV4173A/C02/KHONGLH - LKK REF: CD/CTI24070477/Kma3, SBC6611H | TPP DIRECT SETTLEMENT

[Internal]