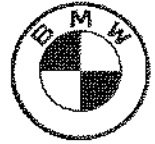


Performance Motors

BMW Dealer



MS First Capital Insurance Limited
16 Raffles Quay
#42-01, Hong Leong Building
Singapore 048581

Attn: Motor Claims Dept.

Your ref: **SHB4181D – D24006616MF/CT**
Our ref: **DS/SKX84B**

Without Prejudice

22 August 2024

ACCIDENT INVOLVING VEHICLES SKX84B (BMW) & SHB4181D AT CORNER OF JALAN KEMBANGAN ON 28.07.2024

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair	: \$8,722.34 (INCLUDING GST)	Excess	: \$-
Loss of Use	: \$320.00 (\$80.00 X 4 DAYS)	GIA/LTA Search	: \$2.18
Loss of Rental	: \$-	Other	: \$-
		Total	: \$9,044.52

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice
2. Copy of GIA Report / GIA Search Fee
3. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Bodyshop

Bernard Wan
Head of Bodyshop, Aftersales

Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 230 Kampong Arang Road
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269
Co Reg No. 197401559W

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SKX 84B & SHB 4161D ON 28/7/24

I, Petrina Teoh Pei Zhen owner of Vehicle Registration No. SKX 84B
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

(X)

Name: Petrina Teoh Pei Zhen (Date) 29/7/24
NRIC No.: S 79092382

In the presence of:

uk

Name: Yap mee key (Date) 29/7/24
NRIC No.: G2740629P

DISCHARGE RECEIPT

CLAIM REFERENCE : D24006616MFCT/CTPL/CL
ACCIDENT DATE : 28/07/2024
ACCIDENT LOCATION : JALAN KEMBANGAN TOWARDS CHANGI ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : M S GERARD SELVARAJ
INSURED VEHICLE : SHB4181D
INVOLVED PARTY : SKX84B
SETTLEMENT SUM : **\$9,044.52**

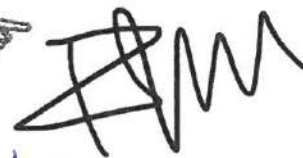
I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **PETRINA TEOH PEI ZHEN**

Signature and Date : 



05/12/2024

WITNESS :

PERFORMANCE MOTORS LIMITED
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 6319 0100 (Sales)
6319 0111 (After sales)

Signature and Date :



05/12/2024

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1892543
Date IN : 07/08/2024
Motor Claim Advisor: Jack Ng Gao Ming

Page No. : 1 of 2
Invoice Number : 2830902 / WSB
Invoice Date : 19/08/2024
Payment Terms : 30 Days From Invoice
Invoice By : Raymond Yeo Yen Che

- CUSTOMER INFORMATION -

Ms Petrina Teoh Pei Zhen (Zhang Peizhe
35 Jalan Sindor

Singapore 808390

- INVOICE TO - 303

MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
9KX84B	WBA1172050V491649	18/11/2015	220I-C	110870

- - - - L A B O U R 1 - - - -

To replace front bumper panel, front left side panel support,
front left/right insert, left telescopic nozzle include
making good the front left fender and carrying out other
necessary repairs caused by the accident.

NETT
1,700.00

To respray front bumper and front left fender.

1,923.00

To check electrical wiring system and lighting at the
frontsection for proper function.

177.00

To replace left headlamp.

481.00

Sundries.

80.00

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

0.00

DATE OF ACCIDENT : 28.07.2024. 3RD PARTY CAR : SHB4181D.

YOUR REF NO : D24006616MFCT.

VEHICLE SURVEYED BY RASUL FROM LKK ON 16.08.2024.

AUTHORISED REPAIR BY CHRIS LIM FROM MS FIRST CAPITAL
ON 30.07.2024 VIA EMAIL.

PROPOSE LOSS OF USE = \$80X4. THE AMOUNT IS SUBJECTED
TO

0.00

INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.18

0.00

Total Labour 1: 4,361.00

- - - - P A R T S - - - -

GROMMET

Qty	Retail Price
2	0.80

NETT

1.60

PLAQUE 82MM

1 76.55

76.55

LH BI-XENON HEADLIGHT

1 1,969.55

1,969.55

FRT BUMPER RH INSERT

1 57.55

57.55

FRT BUMPER LH INSERT

1 57.55

57.55

FRT BUMPER PANEL PRIMED (M SRA)

1 1,230.65

1,230.65

FRT LH SIDE PANEL SUPPORT

1 14.35

14.35

LH TELESCOPIC NOZZLE

1 175.25

175.25

SET OF DUMMY TRIMS (GEN 5 X)

1 58.10

58.10

Total Parts : 3,641.15

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No. M2-0020681-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : **B1 1892543**
Date IN : **07/08/2024**
Motor Claim Advisor: **Jack Ng Guo Ming**

Page No. : **2 of 2**
Invoice Number : **2830902 / WSB**
Invoice Date : **19/08/2024**
Payment Terms : **30 Days From Invoice**
Invoice By : **Raymond Yeo Yen Che**

Labour Charges :	4,281.00	Total Labour & Parts Charges :	S\$ 8,002.15
Parts Charges :	3,641.15	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	80.00	Invoice Total Amount Exclude GST :	S\$ 8,002.15
		GST @ 9% :	S\$ 720.19
		Invoice Total Amount Include GST :	S\$ 8,722.34

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 8,722.34

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.




INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SHB4181D

Date of Accident

28/07/2024 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **MS First Capital Insurance Ltd**Period of Insurance **01/01/2024 - 31/12/2024**Requested By **Wong Hui Min (Performance M...**Requested Date **29/07/2024 20:11****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: PBSP <pml-pbsp@sime.com>
Sent: Thursday, 5 December 2024 2:30 PM
To: Hsiao Tong (LKKAuto)
Subject: SIGNED DV (Direct Settlement): SKX84B (BMW) & SHB4181D (MS FIRST) - DOA: 28/07/2024
Attachments: SKM_360i24120514250.pdf

Dear Sirs

Please see attached signed DV & LOA and assist to expedite payment.

Company Name	PERFORMANCE MOTORS LIMITED
Company Reg No.	197401559W
Address	303 Alexandra Road, Singapore 159941
Contact No.	6319 0122

Bank Transfer Details

Beneficiary	PERFORMANCE MOTORS LIMITED
Bank Name	Citibank N.A.
Bank Address	8 Marina View #16-01 Asia Square Tower 1 (S) 018960
Bank Code	1
Branch Code	7214
SWIFT Code	CITISGSG
Bank Account No.	0-853124-001
Currency	SGD
Remittance Attention To Email	pml-pbsp@simedarby.com.sg toh.jing.xuan@simedarby.com.sg

We look forward to receiving your payment soon.

Thank you.

Regards
Winnie / HM / CT

Aftersales, Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Hsiao Tong (LKKAUTO)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Thursday, 28 November 2024 2:44 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024 *** LKK REF: CD/FCI24070464/Rpa3

Dear Hsiao Tong,

Pls proceed.

COR - \$8,722.34
LOU - \$320.00 (\$80.00 x 4 days)
GIA fee - \$2.18
Total - \$9,044.52

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541
Website <http://www.msfirstcapital.com.sg>
A Member of  **MS&AD INSURANCE GROUP**

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 14 October 2024 10:33 am
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024 *** LKK REF: CD/FCI24070464/Rpa3

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Hi Chris,

Noted.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Monday, 14 October 2024 8:52 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024 *** LKK REF: CD/FCI24070464/Rpa3

Without Prejudice

Dear Hsiao Tong,

Pls on hold the below offer.

Will let you know again.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541

Website <http://www.msfirstcapital.com.sg>

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From: Lim Gan Koon (Chris)
Sent: Friday, 11 October 2024 7:52 pm
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024 *** LKK REF: CD/FCI24070464/Rpa3

Dear Hsiao Tong,

Pls offer as per your recommendation:

COR - \$8,722.34
LOU - \$320.00 (\$80.00 x 4 days)
GIA fee - \$2.18
Total - \$9,044.52

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541
Website <http://www.msfirstcapital.com.sg>
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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, October 1, 2024 4:34 PM
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024 *** LKK REF: CD/FCI24070464/Rpa3

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Your ref: **D24006616MFCT/ctpl/cl**
Our ref : CD/FCI24070464/Rpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHB4181D(MS FCIL) AND SKX84B(TP) ON 28/07/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he had encroached into third party's lane while both turning.

We seek your approval to offer repairer "PERFORMANCE MOTORS LTD" at \$9,044.52(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 9,846.19	\$ 8,722.34 (\$8,002.15 + 9%GST)
2. Loss of USE (4days x \$80.00)	\$ 320.00	\$ 320.00 (4days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$10,168.37	<u>\$ 9,044.52</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/09/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Tuesday, 1 October 2024 4:07 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024

*** LKK REF: CD/FCI24070464/Rpa3

Dear Hsiao Tong,

Pls submit Survey report as we had received LOD from TP.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541

Website <http://www.msfirstcapital.com.sg>

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, August 8, 2024 11:33 AM

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024

*** LKK REF: CD/FCI24070464/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, July 30, 2024 3:32 PM

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: RE: D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024

Dear Harminder,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Tuesday, July 30, 2024 3:06 PM
To: assignments <assignments@lkkauto.com>
Cc: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; PBSP <pml-pbsp@simedarby.com.sg>
Subject: FW: D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |
Website <http://www.msfirstcapital.com.sg>
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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, July 29, 2024 8:20 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>
Subject: REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024

Dear Sirs,

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regards,
Winnie / HM / CT

Body and Paint

BMW
Performance Motors Ltd
DDI: +65 6319 0175

FAX: +65 6479 4601

Address : 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@sime-darby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



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