

## Hsiao Tong (LKKAuto)

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**From:** Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>  
**Sent:** Thursday, 28 November 2024 2:44 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024 \*\*\* LKK REF: CD/FCI24070464/Rpa3

Dear Hsiao Tong,

Pls proceed.

COR - \$8,722.34  
LOU - \$320.00 (\$80.00 x 4 days)  
GIA fee - \$2.18  
Total - \$9,044.52

Thank you.

Chris Lim  
Motor Claims Dept.

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541  
Website <http://www.msfirstcapital.com.sg>  
A Member of 

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 14 October 2024 10:33 am  
**To:** Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024 \*\*\* LKK REF: CD/FCI24070464/Rpa3

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Hi Chris,

Noted.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Sent:** Monday, 14 October 2024 8:52 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] - D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024 \*\*\* LKK REF: CD/FCI24070464/Rpa3

Without Prejudice

Dear Hsiao Tong,

Pls on hold the below offer.

Will let you know again.

Thank you.

Chris Lim

Motor Claims Dept.

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541

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**From:** Lim Gan Koon (Chris)  
**Sent:** Friday, 11 October 2024 7:52 pm  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [SEEK MANDATE] - D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024 \*\*\* LKK REF: CD/FCI24070464/Rpa3

Dear Hsiao Tong,

Pls offer as per your recommendation:

COR - \$8,722.34  
LOU - \$320.00 (\$80.00 x 4 days)  
GIA fee - \$2.18  
Total - \$9,044.52

Thank you.

Chris Lim  
Motor Claims Dept.

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
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D: 6359 1813 | M: 6359 1800 | F: 6223 0541  
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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, October 1, 2024 4:34 PM  
**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [SEEK MANDATE] - D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024 \*\*\* LKK REF: CD/FCI24070464/Rpa3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24006616MFCT/ctpl/cl**  
Our ref : CD/FCI24070464/Rpa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHB4181D(MS FCIL) AND SKX84B(TP) ON 28/07/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he had encroached into third party's lane while both turning.

We seek your approval to offer repairer "**PERFORMANCE MOTORS LTD**" at **\$9,044.52(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 9,846.19	\$ 8,722.34 (\$8,002.15 + 9%GST)
2. Loss of USE (4days x \$80.00)	\$ 320.00	\$ 320.00 (4days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$10,168.37</b>	<b><u>\$ 9,044.52</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/09/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Sent:** Tuesday, 1 October 2024 4:07 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024

\*\*\* LKK REF: CD/FCI24070464/Rpa3

Dear Hsiao Tong,

Pls submit Survey report as we had received LOD from TP.

Thank you.

Chris Lim

Motor Claims Dept.

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, August 8, 2024 11:33 AM

**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024

\*\*\* LKK REF: CD/FCI24070464/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Tuesday, July 30, 2024 3:32 PM

**To:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Subject:** RE: D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024

Dear Harminder,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>  
**Sent:** Tuesday, July 30, 2024 3:06 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>; PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Subject:** FW: D24006616MFCT/ctpl/cl REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,  
Harminder Kaur  
Motor Claims  
**MS First Capital Insurance Ltd**  
**16 Raffles Quay**  
**#42-01 Hong Leong Building**  
**Singapore 048581**

**TEL : 6359 1800 | FAX : 6223 0541 |**  
**Website <http://www.msfirstcapital.com.sg>**  
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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Monday, July 29, 2024 8:20 PM  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Cc:** Yap Mee Key <[yap.mee.key@simedarby.com.sg](mailto:yap.mee.key@simedarby.com.sg)>  
**Subject:** REQ FOR DIRECT SETTLEMENT - SKX84B (BMW) & SHB4181D ON 28/07/2024

Dear Sirs,

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

**Should liability is disputed, please let us have your insured's sketch plan / statement.**

Thank you.

Best regards,  
Winnie / HM / CT

Body and Paint

BMW  
Performance Motors Ltd  
DDI: +65 6319 0175

FAX: +65 6479 4601

Address : 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

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