

Our Ref: TP 0724-8151

28.08.2024

**INDIA INTERNATIONAL INSURANCE PTE LTD**

64 Cecil Street #04/#05

IOB Building

Singapore 049711

**Attn: Motor Claims Department**

Dear Sir,

**ACCIDENT INVOLVING VEHICLE: SKW8666A & PA1997Y ON 26.07.2024**

We are the authorized repair workshop for the owner of motor vehicle no: **SKW8666A** which was involved in the above captioned accident with your insured vehicle: **PA1997Y**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	1,798.50
02)	LTA search fee	\$	27.25
03)	Reimbursement - Loss of Rental (03days x \$100/day)	\$	300.00
		\$	<u>2,125.75</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / Car rental No 8731

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully

Annie  
For Progressive Car Care Pte Ltd  
**Email : [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)**



**PROGRESSIVE**  
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Date : 29/7/24

Our Ref : TP0724

I / We BOLE MUN CHEONG WILSON Nric No S0204722E

Residing at 8 TOH CLOSE (S07994) owner of

Vehicle No SKW8666A hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

26/7/24 Along / at BLK 101 TAMP S1 will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0008817  
Claimant Ref: SKW 8666A

We/I, PROGRESSIVE CAR CARE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,798.50 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 27.25 (search fee), vehicle no. SKW 8666A that was damaged pursuant to the accident which occurred on 26/07/2024 (date) at TAMPINES ST 11 (location) involving vehicle no. PA1997Y (insured vehicle). This is pursuant to the inspection conducted on 21/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner BOK MUN CHEONG WILSON ("the third party claimant") of vehicle no. SKW8666A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKW8666A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,125.75 to PROGRESSIVE CAR CARE PTE LTD.

Dated this 17 day of Oct 2024

CLAIMANT:

Signature: \_\_\_\_\_

Signed by "the workshop" (with chop)

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

WITNESS:

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**PROGRESSIVE CAR CARE PTE LTD**  
Blk 3022A Ubi Road 1 #01-45/46  
Singapore 408718  
Tel: 6741 5338 Fax: 6741 7208  
Email: claims@procarcare.com.sg

# Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

TEL: 6741 5336 FAX: 6741 7208

Email: claims@procarcare.com.sg

GST REG NO: 201006949C Company Reg No: 201006949C

## INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street  
IOB Building #04-05  
Singapore 049711

Tel: 63476100  
Attn: Motor Claim Department

Fax: 62244174 , 62257743

Your Ref No: TP 0724-8151  
Claim Type: Third Party  
Accident Date: 26 July 2024  
TP Veh Reg No: PA1997Y

Claim No: EST1511564  
No: PS1508723  
Date: 28 Aug 2024  
Policy No: MT/01431558  
Veh Reg No: SKW8666A  
Make/Model: HONDA FIT 1.3GF CVT  
Chassis No: GK31331080  
Engine No: L13B1437285  
Reg. Date: 12 Mar 2019

## Final Repair Bill: SKW8666A

Description	Unit Price	Quantity	List Price SGD	Amount SGD
<b>Others</b>				
1 COST OF REPAIR-	1,650.00	1 UNIT	<u>1,650.00</u>	1,650.00

Total 1,650.00  
Add GST @ 9% 148.50  
Total Amount Payable SGD 1,798.50

**SINGAPORE DOLLAR ONE THOUSAND SEVEN HUNDRED NINETY EIGHT AND CENTS FIFTY ONLY**

PROGRESSIVE CAR CARE PTE LTD  
Blk 3022A Ubi Road 1 #01-45/46  
Singapore 408716  
Tel: 6741 5336 Fax: 6741 7208  
Email: claims@procarcare.com.sg

For Progressive Car Care Pte Ltd

AUTHORISED SIGNATURE



**EXPRESS RENTAL**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6741 5336 (2 Lines) Fax: 6741 7208

**OFFICIAL RECEIPT****No: 6706**Date: 24/8/24

Received from Bak Men Cheong Wilson  
the sum of Dollars Three hundred only

being payment of RA 8781 (SMR 5769J)

\$ 300/-  
Cash/Cheque No.

*All receipts subject to the clearance of cheque.*

**EXPRESS RENTAL**

Authorised Signature

**RENTAL AGREEMENT NO: 8731**

<b>HIRER'S PARTICULAR</b> Name : <u>BOK MUN CHEONG WILSON</u> Address : <u>8 TOH CLOSE S (507994)</u>  NRIC No : <u>S0204722E</u> Tel (R) : <u>96672526</u> H/P : <u>96672526</u> Off : _____ Licence Pass Date : _____ Class : <u>3</u> Birth Date : _____ Age : _____ Co. Name/ Address : _____  Occupation: _____		<b>GUARANTOR / ADD. DRIVER</b> Name : _____ Address : _____  NRIC No : _____ Tel (R) : _____ H/P : _____ Off : _____ Licence Pass Date : _____ Class : _____ Birth Date : _____ Age : _____ Co. Name/ Address : _____  Occupation: _____																						
<b>RENTAL CHARGES</b> <table style="width: 100%;"> <tr> <td>Hourly @\$</td> <td>per hour</td> <td></td> </tr> <tr> <td><u>3</u> Daily @\$ <u>100</u></td> <td>per day</td> <td><u>300</u></td> </tr> <tr> <td>Weekly @\$</td> <td>per week</td> <td></td> </tr> <tr> <td>Monthly @\$</td> <td>per month</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;"><b>SUB-TOTAL</b></td> <td></td> </tr> <tr> <td>Deposit</td> <td></td> <td><u>300</u></td> </tr> <tr> <td colspan="2" style="text-align: right;"><b>TOTAL CHARGE</b></td> <td></td> </tr> </table>		Hourly @\$	per hour		<u>3</u> Daily @\$ <u>100</u>	per day	<u>300</u>	Weekly @\$	per week		Monthly @\$	per month		<b>SUB-TOTAL</b>			Deposit		<u>300</u>	<b>TOTAL CHARGE</b>			<b>METHODS OF PAYMENT</b> Cash : _____ Cheque No.: _____ Credit Card Type: _____ Bill to Company: _____ Date Payment Collected: _____ Payment Collected: By: _____	
Hourly @\$	per hour																							
<u>3</u> Daily @\$ <u>100</u>	per day	<u>300</u>																						
Weekly @\$	per week																							
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<b>SUB-TOTAL</b>																								
Deposit		<u>300</u>																						
<b>TOTAL CHARGE</b>																								
<b>INSURANCE EXCESS CLAUSE</b>																								
Hirer is responsible for the first S\$ <u>3000</u> (I.e. EXPRESS RENTAL'S) vehicle and also first S\$ party's vehicle for each and every accident / damage.		excess for collision / damage / fire & theft for the first party excess for collision / damage / fire & theft to third																						
<b>CHECK OUT</b> Date Out <u>21/8/24</u> Time Out <u>1015</u>		<b>CHECK IN</b> Date In <u>21/8/24</u> Time In <u>0943</u>																						

**HIRER'S DECLARATION**

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps to contact my employer in order to qualify me as a hirer.



HIRER'S SIGNATURE



EXPRESS RENTAL



Reply-To: LTA-VTL@lta.gov  
.sg



**Notification of Successful Vehicle Insurance  
Search for Receipt No.: ITNET-00000-240729-  
002966**

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 29 Jul 2024 was successful and the Receipt No. is ITNET-00000-240729-002966.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
-------------	-------------	-------------	---------------

PA1997Y	26 Jul 2024	15:00:00	INDIA INT'L INS PTE LTD
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3. Please contact our customer service officers at tel : 1800-CALL LTA ([1800-2255 582](tel:1800-2255582)) should you require further assistance.

4. Visit [onemotoring.lta.gov.sg](https://onemotoring.lta.gov.sg) for more information, or go to [www.lta.gov.sg/feedback](https://www.lta.gov.sg/feedback) if you have any feedback. This email is auto-generated, please do not reply to this email.

5. Thank you.

*If you are not the intended recipient of this communication, please delete it.*

*As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.*



**Progressive Car Care Pte Ltd**  
(Co. Reg. No. 201006949C)  
Blk 3022A Ubi Road 1 #01-45/ 46 S408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)  
W: [www.procarcare.com.sg](http://www.procarcare.com.sg)

To Accounting/Finance Department:

Please see below for the payment details of Progressive Car Care Pte Ltd.

**Company Details**

Company Name	Progressive Car Care Pte Ltd
Company Reg No.	201006949C
Address	Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
Contact No.	67415336

**Bank Transfer Details**

Beneficiary	Progressive Car Care Pte Ltd
Bank Name	OCBC
Bank Branch	North (695)
Bank Address	460 North Bridge Road #01-00, Singapore 188734
Bank Code	7339
Branch Code	695
SWIFT Code	OCBCSGSG
Bank Account No.	695235432001
Currency	SGD
Remittance Attention to Email	<a href="mailto:accounts@procarcare.com.sg">accounts@procarcare.com.sg</a>

**Paynow Corporate Details**

Company Name	Progressive Car Care Pte Ltd
UEN for Paynow	201006949C

Warm regards,

Dawn Wang

Manager







# Successful LTA/AG

29 Jul 2024 16:15

 Share

Amount in

**SGD 27.25**

From

POSB eEveryday Savings  
Account

401 75750 0

**Log out** if you're done.

**MAKE ANOTHER TRANSFER**



## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	30 Jul 2024 15:40	<b>Clm Dtl Modified</b>	Claimant's Name: -> BOK MUN CHEONG WILSON. Claimant's ID: -> SXXXX722E.	[A] HOW MEI KWAN
2	30 Jul 2024 15:40	<b>Clm Veh Model Changed</b>	(205794) HONDA FIT 1.3 GF CVT (A).	[A] HOW MEI KWAN
3	30 Jul 2024 15:40	<b>Clm Created</b>	Reg No: SKW8666A. Acct Date: 2024/07/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Progressive Car Care Pte Ltd (HQ)	[A] HOW MEI KWAN
4	30 Jul 2024 15:40	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Jul 2024 15:40	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/08/08	[A] HOW MEI KWAN
6	30 Jul 2024 15:40	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Jul 2024 15:43	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	30 Jul 2024 15:43	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	07 Aug 2024 17:23	<b>Clm Dtl Modified</b>	Insured Name: -> MING CHUAN TRANSPORTATION PTE. LTD.. Insured ID: -> 202122415G.	[A] HOW MEI KWAN
10	07 Aug 2024 18:53	<b>Adj Mandate Request</b>	Cur Req:0.00:PODS Liability: 100% - BOLA 22 Remark: Insured reverse and hit onto third party parked vehicle.	[A] NA MENG YAN
11	11 Aug 2024 23:36	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/08/08. Mandate Remarks: Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
12	11 Aug 2024 23:36	<b>Adj Mandate Set</b>	Approved:0.00:Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
13	24 Sep 2024 09:51	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	24 Sep 2024 09:51	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	24 Sep 2024 09:51	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/03/12.	[A] JOANNE LEE KHANG MIN
16	24 Sep 2024 09:51	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	26 Sep 2024 14:38	<b>Adj Mandate Request</b>	Cur Req:2125.75:Liability: 100% *Quantum: \$ 2,125.75 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
18	30 Sep 2024 09:01	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2024/08/08. Mandate Remarks: LOU at \$60 per day instead.	[I] Loganathan S/O Agoram
19	30 Sep 2024 09:01	<b>Adj Mandate Set</b>	Approved:2005.75:LOU at \$60 per day instead.	[I] Loganathan S/O Agoram
20	04 Oct 2024 13:58	<b>Adj Mandate Request</b>	Cur Req:2125.75:Apologies for typo error of LOR instead of LOU. please approve \$100/day for LOR. \$2,125.75(all-in) for your approval please.	[A] NA MENG YAN
21	07 Oct 2024 09:05	<b>Adj Mandate Set</b>	Approved:2125.75.	[I] Loganathan S/O Agoram

Date From



Date To



Audit Type

None



Go

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3209883	31 Jul 2024 09:03:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKW8666A	PA1997Y	12.00
3241119	24 Sep 2024 09:51:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKW8666A	PA1997Y	12.00