



11 Vinyls  
2 Gambas Crescent  
Nordcom 2, #02-22  
Singapore 757044

**LETTER OF DEMAND**

**29 August 2024**

Ref: SNF82R

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #09-16  
Singapore 079120  
(Motor Claim Department)

This letter is recognized as official notice that payment is being demanded for the car accident that occurred on 29 July 2024, between vehicles SNF82R and SNM1452M at 11 Yio Chu Kang Road Basement Carpark. The amount is for a direct settlement claim for property damage to vehicle no. SNF82R.

A breakdown of the total amount is as follows:

Lump Sum Repair (SNF82R)	\$ 10,500.00
Loss of Use Rental (4 days @ 160.00)	\$ 640.00
LTA Search Fee (\$26.75)	Waived
<b>Grand Total</b>	<b>\$ 11,140.00</b>

Please send us an acknowledgement of receipt of this letter within 7 working days of your receipt to this letter, thank you.

## RELEASE

Claim No: 9657547036SG

Policy No: 7230081555

I/We, SNF82R – 11 VINYLs hereby agree to accept the sum of (SINGAPORE DOLLARS TEN THOUSAND NINE HUNDRED ONLY) (\$10,900.00) to be paid to (11 VINYLs) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving SNF82R and SNM1452M on the 25 JULY 2024 along 11 YIO CHU KANG ROAD BASEMENT CARPARK and I/we agree that the said sum is paid with a denial of liability on the part of AIG Asia Pacific Insurance Pte. Ltd. being the insurer, insured and the driver of vehicle No SNM1452M respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said AIG Asia Pacific Insurance Pte. Ltd. and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify AIG Asia Pacific Insurance Pte. Ltd. against any claim made or which may be made in respect of this compensation.

**"This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them."**

Dated this 27 day of NOV 24

### WITNESS

Signature: \_\_\_\_\_

Name : LIM ZE YAO

Address : 25 FLORA RD #06-04

509740

### CLAIMANT

Signature: \_\_\_\_\_

Name : SNF82R – 11 VINYLs

Address : 2 GAMBAJ CRESCENT

02-02 02-22 S(757044)

NRIC No: T01106434



11 VINYLS  
2 Gambas Crescent,  
NORDCOM II, #02-22  
SINGAPORE 757044  
+65 8946 5565  
contact@11vinyls.com  
Company Registration No. 53420354W



INVOICE

**BILL TO**  
AIG Asia Pacific Insurance Pte  
Ltd  
78 Shenton Way  
#09-16  
Singapore 079120

**INVOICE NO.** 11V-20241105-01  
**DATE** 05/11/2024

**CARPLATE**  
SNF 82 R

DESCRIPTION	QTY	RATE	AMOUNT
Repair works for motor vehicle SNF82R (Toyota Supra)	1	10,500.00	10,500.00

Payment by PayNow

BALANCE DUE

SGD 10,500.00

Account Name: 11 Vinyls  
PayNow UEN: 53420354W

Please put UEN/Bill reference number as Invoice No. stated above.

Thank you!

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 2 August 2024 8:03 AM  
**To:** 'tansoonguan@stigp.com'; 'KOHAMANDA@YAHOO.COM.SG'  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SNM1452M(AIG) AND SNF82R AT/ALONG 11 YIO CHU KANG ROAD BASEMENT CAR PARK ON 25/07/2024

**Tan Soon Guan** [By Email Only]  
DRIVER: KOH GAY TENG

Dear Sir/Madam,

**You Ref: SNM1452M**  
**Our Ref: CD/AIG24070461/Dpa3**  
**ACCIDENT INVOLVING SNM1452M(AIG) AND SNF82R AT/ALONG 11 YIO CHU KANG ROAD BASEMENT CAR PARK ON 25/07/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim notification from SNF82R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

**Best Regards,**  
**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jul 2024 15:09	Clm Dtl Modified	Claimant's Name: -> 11 VINYLS. Claimant's ID: -> 53420354W.	[A] HOW MEI KWAN
2	30 Jul 2024 15:09	Clm Veh Model Changed	(207724) TOYOTA SUPRA RZ 3.0 2DR COUPE (2WD) (A).	[A] HOW MEI KWAN
3	30 Jul 2024 15:09	Clm Created	Reg No: SNF82R. Acct Date: 2024/07/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: QBE Insurance (Singapore) Pte Ltd (HQ). Workshop: 11 VINYLS (HQ)	[A] HOW MEI KWAN
4	30 Jul 2024 15:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Jul 2024 15:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/08	[A] HOW MEI KWAN
6	30 Jul 2024 15:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Jul 2024 15:09	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	30 Jul 2024 15:09	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	30 Jul 2024 15:09	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	30 Jul 2024 15:09	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN
11	22 Aug 2024 13:53	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/08/08	[A] CHEW HSIAO TONG
12	24 Sep 2024 16:05	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	24 Sep 2024 16:05	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
14	24 Sep 2024 16:05	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	24 Sep 2024 16:05	Clm Dtl Modified	JPJ Reg. Date: -> 2020/01/22.	[A] JOANNE LEE KHANG MIN
16	24 Sep 2024 16:05	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	25 Sep 2024 08:53	Adj Mandate Request	Cur.Req:10900.00:Liability: 100%(OID HIT TP VEHICLE WHO WAS PARKED ON LEFT SIDE WHILE COMING OUT FROM PARKING LOT.) *Quantum: \$10,900.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	08 Oct 2024 13:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/08. Mandate Remarks: please provide documentation proof for HEAD LAMP ASSEMBLY.	[I] Syed-Yusoff, Saliha
19	08 Oct 2024 13:39	Adj Mandate Set	Maintained:please provide documentation proof for HEAD LAMP ASSEMBLY.	[I] Syed-Yusoff, Saliha
20	08 Oct 2024 15:51	Adj Mandate Request	Cur.Req:10900.00:Hi, Pls refer to WA conversation between our surveyor and workshop uploaded. Surveyor did check with workshop and workshop check with stockist for the parts price.	[A] CHEW HSIAO TONG
21	15 Oct 2024 10:10	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/08/08. Mandate Remarks: please proceed with settlement @ \$10,900 [COR-\$10,500 LOU-\$400] ** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
22	15 Oct 2024 10:10	Adj Mandate Set	Approved:10900.00:please proceed with settlement @ \$10,900 [COR-\$10,500 LOU-\$400] ** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha

Date From     Date To     Audit Type  

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount

3210270	31 Jul 2024 14:48:07	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNF82R	SNM1452M	12.00
3222882	22 Aug 2024 13:53:41	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNF82R	SNM1452M	12.00