

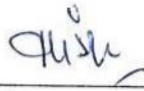
FIRST AUTOWORKS

Letter of Demand

Re : Accident involving my vehicle no. SMV 2780Z and vehicle no. SKN 3030P on 23/7/2024 at 18.30 HRS PM/AM along CIE TUNNEL AFTER CAIRNHILL ROAD

- 1) I/We, the owner of vehicle no. SMV 2780Z hereby appoint you to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / Excess	\$ 2,065.55
Vehicle Rental Fee for _____ days @ \$ _____ per day	\$
Loss of use for <u>3</u> days @ \$ <u>100</u> per day	\$ 300.00
Police search fee/police report fee/LTA search fees	\$ 2.18
Others	\$
Total :	\$ 2,367.73

Signature of vehicle owner 

Name - ASIAH BINTE OMAN

Address : BLK 739 PASIR RIS

DRIVE 10 #04-01 (S) 510 739

Tel : 9757 1264

Witnessed by :


RONNIE

Authorization To Act

I, ASIAH BINTE OMAR ("the third party claimant") of
BLK 739 PASIR RIS DRIVE 10 #04-01. (address), owner
of SMV 2780Z (vehicle no.) hereby authorize
1ST AUTOWORKS PTE LTD.
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMV 2780Z that was damaged pursuant to the accident which
occurred on 23/7/2024 (date) along CTE TUNNEL AFTER.
1 CAIRN HILL ROAD. (location) involving
vehicle no/s SKN 3030 P
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 day of JULY (month) 20 24 (year)



Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **1ST AUTOWORKS PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,065.55** (Repair Cost), **S\$240.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **SMV 2780Z** that was damaged pursuant to the accident which occurred on **23/07/2024** (date) at/along **CTE TUNNEL AFTER CAIRNHILL ROAD** (location) involving vehicle no/s **SKN3030P**. This is pursuant to the inspection conducted on **26/07/2024** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **ASIAH BINTE OMAR** (the third party claimant") of vehicle no. **SMV 2780Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMV 2780Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of JAN (month) 2025 (year)

 LAP

Signed by appointed surveyor

Signed by "the workshop" (with chop)

FIRST AUTOWORKS

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933 Tel: 68441985 Fax: 68445185

TAX INVOICE

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building 78 Shenton Way
#07-16, Singapore 079120

GST Ref. No: 20-0000274Z

Vehicle No: SMV 2780Z
Chassis No: JTDZS3EUX0J060411
Engine No: 2ZR2H36024

Invoice No: G24SINVP002621

Invoice Date: 12/11/2024

DESCRIPTION				AMOUNT SGD
<u>Parts</u>				
<u>No.</u>	<u>Qty</u>	<u>Part Description</u>		<u>Price (SGD)</u>
1	1	FRT BUMPER		380.00
2	1	FRT BUMPER BUMPER BRACKET		60.00
3	1	RHF FENDER		480.00
4	1	RHF LED FOG LAMP		180.00
Parts Total:				1,100.00
Less 25%:				275.00
Total :				825.00

<u>Labour</u>				
<u>No.</u>		<u>Labour Description</u>		<u>Price (SGD)</u>
1		To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate & align repair / replacement parts		400.00
2		Carry out spray painting on accident affected area. (Frt Bumper)		600.00
3		To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair		30.00
Labour Total :				1030.00

<u>Other</u>				
<u>No.</u>		<u>Other Description</u>		<u>Price (SGD)</u>
1	1	FRT BUMPER CLIP		40.00
Other Total :				40.00

Total : 1895.00
GST (9%) 170.55
Grand Total: 2065.55

Yours Faithfully,



Ronnie Tan
Service Advisor
Tel: 68441985 Fax: 68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1 ST AUTOWORKS PTE LTD".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom Building, Singapore 415933 Tel : 6844 1985 Fax : 6844 5185

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKN3030P

Date of Accident

23/07/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **22/12/2023 - 27/10/2024**

Requested By **Tan Guan Hin Ronnie (1ST AUT...**

Requested Date **24/07/2024 13:27**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 1 August 2024 8:33 AM
To: james.kwan@yahoo.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SKN3030P(AIG) AND SMV2780Z AT/ALONG CTE TOWARDS MOULMEIN ON 23/07/2024

Kwan Jun Bong

[By Email Only]

Dear Sir/Madam,

You Ref: SKN3030P

Our Ref: CD/AIG24070460/Apa3

ACCIDENT INVOLVING SKN3030P(AIG) AND SMV2780Z AT/ALONG CTE TOWARDS MOULMEIN ON 23/07/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim notification from SMV2780 against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jul 2024 14:51	Clm Dtl Modified	Claimant's Name: -> Asiah Binte Omar. Claimant's ID: -> SXXXX794B.	[A] HOW MEI KWAN
2	30 Jul 2024 14:51	Clm Veh Model Changed	(207699) TOYOTA PRIUS 1.8 PLUS (A).	[A] HOW MEI KWAN
3	30 Jul 2024 14:51	Clm Created	Reg No: SMV2780Z. Acct Date: 2024/07/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Works hop: 1st Autoworks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	30 Jul 2024 14:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Jul 2024 14:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/08	[A] HOW MEI KWAN
6	30 Jul 2024 14:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Jul 2024 14:51	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	30 Jul 2024 14:51	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	30 Jul 2024 14:51	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	30 Jul 2024 14:51	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	01 Aug 2024 08:28	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	01 Aug 2024 08:28	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	01 Aug 2024 08:28	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	24 Dec 2024 09:39	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	24 Dec 2024 09:39	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
16	24 Dec 2024 09:39	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	24 Dec 2024 09:39	Clm Dtl Modified	JPJ Reg. Date: -> 2020/09/24.	[A] JOANNE LEE KHANG MIN
18	24 Dec 2024 09:39	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	26 Dec 2024 10:11	Adj Mandate Request	Cur Req:2367.73:Liability: 100%(BOLA 15) *Quantum: \$2,367.73(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	26 Dec 2024 14:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/08. Mandate Remarks: MAndate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
21	26 Dec 2024 14:05	Adj Mandate Set	Approved:2367.73:MAndate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3210281	31 Jul 2024 14:54:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMV2780Z	SKN3030P	12.00

3210341	31 Jul 2024 15:33:33	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMV2780Z	Goh, Jeremy- CX	xx.xx
3298085	24 Dec 2024 09:39:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMV2780Z	SKN3030P	12.00