

Hueh Yin (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 12 June 2024 3:42 PM
To: zul@juseq.com.sg; assignments; Admin A; admin-d; Mei Kwan (LKKAuto)
Subject: RE: ERGO REF. CDMCG24001357 - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBG1510C AND XE5021X ALONG MANDAI AVENUE ON 30.05.2024 @ ABOUT 1550 HOURS

Please use this email for future correspondence, thank you.

Hi LKK,

Officer-in-Charge : Melody Teoh

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Pauline Soh | Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ pauline.soh@ergo.com.sg

www.ergo.com.sg

ERGO Singapore Pte. Ltd. is rated A+ by A.M. Best.

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A Munich Re company

www.ergo.com.sg

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Thank you.

<https://forms.gle/HspFNLhk7WcjPxcZ8>

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From: zul@juseq.com.sg <zul@juseq.com.sg>
Sent: Wednesday, 12 June 2024 3:32 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: 'investigations' <investigations@jpknights.com>; 'Jaclyn' <jaclyn@jpknights.com>; 'Claims' <claims@jpknights.com>; claims@juseq.com.sg; autohub325@gmail.com
Subject: RE: ERGO REF. CDMCG24001357 - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBG1510C AND XE5021X ALONG MANDAI AVENUE ON 30.05.2024 @ ABOUT 1550 HOURS

Dear Sirs,

Your Ref: **CDMCG24001357**
Our Ref: JEQ/ GBG1510C /0624 (AHE)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: GBG1510C

We refer to your email of today’s date.

We would like to inform that our client is agreeable to the appointment of **LKK Auto Consultants Pte Ltd** as the single joint expert (SJE) to inspect his vehicle GBG1510C.

Please be advised that our client’s vehicle is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client’s repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by the surveyor, but prior to the commencement of repairs. Hence, please inform the surveyor to communicate with our client’s repairers directly.

Further, please also remind the surveyor to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

Zul
JusEquity Law Corporation
133 New Bridge Road #13-06
Chinatown Point
Singapore 059413
Tel: 6536 9339

Fax: 6536 5368
E-mail: zul@juseq.com.sg

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From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Wednesday, June 12, 2024 2:45 PM
To: zul@juseq.com.sg
Cc: investigations <investigations@jpknights.com>; Jaclyn <jaclyn@jpknights.com>; Claims <claims@jpknights.com>
Subject: ERGO REF. CDMCG24001357 - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBG1510C AND XE5021X ALONG MANDAI AVENUE ON 30.05.2024 @ ABOUT 1550 HOURS

Please use this email for future correspondence, thank you.

@JPK FYI - PRI requested.

Dear Zul

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
IHS	Chris Ang
Perfect	Gary
LKK	Bryan/Andrew
Precise	Anthony Lim

Pauline Soh | Executive
ERGO Insurance Pte. Ltd.
8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988
✉ pauline.soh@ergo.com.sg
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Thank you.

<https://forms.gle/HspFNLhk7WcjPxcZ8>

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From: zul@juseq.com.sg <zul@juseq.com.sg>

Sent: Wednesday, 12 June 2024 9:48 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: claims@juseq.com.sg; autohub325@gmail.com

Subject: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING GBG1510C AND XE5021X
ALONG MANDAI AVENUE ON 30.05.2024 @ ABOUT 1550 HOURS

Dear Sirs

Your Ref: **XE5021X**

Our Ref: JEQ/ GBG1510C /0624 (AHE)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENTS' / CLIENT'S VEHICLE: GBG1510C

We act for the owner / owners of motor vehicle no. **GBG1510C**.

We are instructed to claim for damages against you in connection with the above accident and copy of our clients' / client's GIA report is attached herewith for your attention.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2, we hereby give you notice to conduct a pre-repair inspection of our clients' / client's motor vehicle no. GBG1510C.

We would like to inform that our clients / client will be sending their / his / her vehicle no. GBG1510C to the workshop as stated below: -

Automobile Hub Enterprise
1 Kaki Bukit Ave 6, Autobay, #01-15
Singapore 417883
H/Pl: 9786 4483 (Ah Xiong)

TAKE NOTICE that you are required to respond to us **within 2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our clients' / client's repairers shall proceed to repair our clients' / client's vehicle no. GBG1510C.

We look forward to hearing from you by the stipulated time.

With Regards

Zul

JusEquity Law Corporation
133 New Bridge Road #13-06
Chinatown Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

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