

Veron Chen (LKKAUTO)

From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 13 September 2024 9:55 AM
To: Veron Chen (LKKAUTO)
Cc: Wong MeiY (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Wong Jihang (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore); Ong Michelle (VGS - SG/Singapore)
Subject: RE: [EXT] PRE-REPAIR SURVEY-Our Ref: SNM24D204264/SNQ3251S/C02/LEEPG & Your Ref: SDR8979G

Hi Veron,

Customer revert to OD/recovery.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, September 12, 2024 2:31 PM
To: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>
Subject: RE: [EXT] PRE-REPAIR SURVEY-Our Ref: SNM24D204264/SNQ3251S/C02/LEEPG & Your Ref: SDR8979G

Dear Shu Shi,

Kindly advise vehicle status.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Tuesday, 27 August 2024 2:46 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>

Subject: RE: [EXT] PRE-REPAIR SURVEY-Our Ref: SNM24D204264/SNQ3251S/C02/LEEPG & Your Ref: SDR8979G

Hi,

Vehicle yet to repair, liability yet to establish.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Tuesday, August 27, 2024 2:38 PM

To: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

<Pearlyn.cheong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>

Subject: RE: [EXT] PRE-REPAIR SURVEY-Our Ref: SNM24D204264/SNQ3251S/C02/LEEPG & Your Ref: SDR8979G

Dear Shu Shi,

WITHOUT PREJUDICE

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Monday, July 29, 2024 12:31 PM

To: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>

Subject: RE: [EXT] PRE-REPAIR SURVEY-Our Ref: SNM24D204264/SNQ3251S/C02/LEEPG & Your Ref: SDR8979G

[Confidential]

Without Prejudice

Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis. Case will be assigned in ezclaim with documents uploaded.

Thanks & Best Regards,

Cecilia Lee
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, July 29, 2024 12:27 PM
To: donotreply.claims <donotreply.claims@sg.cntaiping.com>; Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>
Subject: RE: [EXT] PRE-REPAIR SURVEY-Our Ref: SNM24D204264/SNQ3251S/C02/LEEPG & Your Ref: SDR8979G

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Please arrange Mohammed Rasul Bin Mohd Yunus (LKK).

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>
Sent: Monday, July 29, 2024 12:00 PM
To: cecilia.lee@sg.cntaiping.com; irene.tay@sg.cntaiping.com; Tang Shushi (VGS - SG/Singapore)

<shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Subject: [EXT] PRE-REPAIR SURVEY-Our Ref: SNM24D204264/SNQ3251S/C02/LEEPG & Your Ref: SDR8979G

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

Internal

Internal

Internal

Internal

Internal