

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 23 September 2024 2:19 PM
To: Muhammad Afiq Bin Mohamed Kamal
Cc: SUR
Subject: RE: EL REF : DMPC2400942H/AF ACCIDENT INVOLVING SKB1018C (ECICS) AND GIVERMENT PROPERTY ALONG MOULMEIN ROAD ON 20/07/2024 0200HRS

Dear Afiq,

We have informed repairer as per your recommendation at \$39,800.00

They disagree on the proposed repair cost.

Please advised.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>
Sent: Friday, 20 September 2024 10:21 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: EL REF : DMPC2400942H/AF ACCIDENT INVOLVING SKB1018C (ECICS) AND GIVERMENT PROPERTY ALONG MOULMEIN ROAD ON 20/07/2024 0200HRS

Dear Veron,

The mandate you request for is too high.

| << Claim Subfolder | | Set/Modify Adjuster Mandate >> | |
|--|--|--------------------------------|--|
| ADJUSTER MANDATE AND INSTRUCTIONS | | | |
| Last Report Attached: | Adjuster Immediate Advice on 19/09/2024 ... View Rpt | | |
| Adj Request Remarks: | Damages Consistent Repair Cost Economical Kindly approved lump sum \$50,400.00 | | |
| Adj Current Request: | S\$ 50,400.00 (before GST,deductions and Excess) ... View Rpt | | |
| Mandate Decision | <input type="radio"/> Revoke Adjuster Direct Offer - Adjuster to Submit Report <i>without</i> direct offer, Insurer will Process <input type="radio"/> Maintain - Maintain Current Mandate of S\$ 38,930.00 <input type="radio"/> Approve - New Mandate S\$ <input type="text" value="50,400.00"/> ... Your approval limit is: 10,000.00 | | |
| Ext.Adj. Reinspection? | Let adjuster decide <input type="button" value="v"/> | | |
| Send Back Adj Rpt: | <input type="checkbox"/> Adjuster Immediate Advice (Submitted on 30/07/2024) <input type="checkbox"/> Adjuster Immediate Advice (Submitted on 19/09/2024) | | |
| Next Report Due: | Final Report <input type="button" value="v"/> on 07/08/2024 . Set report due date: <input checked="" type="radio"/> to <input type="text" value="07/08/2024"/> <input type="button" value="←"/> <input type="button" value="📅"/> <input type="button" value="→"/> <input type="radio"/> to <input type="text"/> working days from today | | |
| Remarks for Adjuster: (if any) | Able to advise if the mandate you are requesting is at \$63,801.00? or \$39,000.00? Thank you. | | |

Please check with workshop to cut further. Our mandate us at \$39,800.00 currently.

Let us know on the development.

Thank you.

Best regards

Afiq Kamal

Associate | Claims



DID (65) 6734 3710 ext (180)

Tel (65) 6206 5588

Email afiq_mohamedkamal@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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From: Muhammad Afiq Bin Mohamed Kamal

Sent: Thursday, 8 August 2024 1:37 pm

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: EL REF : DMPC2400942H/AF ACCIDENT INVOLVING SKB1018C (ECICS) AND GIVERMENT PROPERTY ALONG MOULMEIN ROAD ON 20/07/2024 0200HRS

Dear Veron,

Our management has approved the limit up to \$38,930.00.

We hope that the adjuster can bring the amount down for the check items once dismantle.

For further supplementary, do update and request your mandate again.

Thank you.

Best regards

Afiq Kamal

Associate | Claims



DID (65) 6734 3710 ext (180)

Tel (65) 6206 5588

Email afiq_mohamedkamal@ecics.com.sg **Web** www.ecics.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Thursday, August 8, 2024 12:13 PM

To: Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: EL REF : DMPC2400942H/AF ACCIDENT INVOLVING SKB1018C (ECICS) AND GIVERMENT PROPERTY ALONG MOULMEIN ROAD ON 20/07/2024 0200HRS

You don't often get email from veronchen@lkkauto.com. [Learn why this is important](#)

Dear Afiq,

Adjusted COR total is \$63,801.00.

However, this is above the repair limit of vehicle.

Repairer has indicated that they are able to repair at not more than the repair limit \$52,234.00.

Hence, we are seeking mandate at \$52,234.00

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>

Sent: Thursday, August 8, 2024 9:45 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: EL REF : DMPC2400942H/AF ACCIDENT INVOLVING SKB1018C (ECICS) AND GIVERMENT PROPERTY ALONG MOULMEIN ROAD ON 20/07/2024 0200HRS

Hi Veron,

On remarks, LKK requested \$52,234.00 as repairer able to repair.

But mandate request is \$38,930.00? is this excluding check items?

We need to put up Large Loss advice thus the delay. Our management has to be brief before we approve.

Please advise, Thank you.

Best regards

Afiq Kamal

Associate | Claims



DID (65) 6734 3710 ext (180)

Tel (65) 6206 5588

Email afiq_mohamedkamal@ecics.com.sg **Web** www.ecics.com.sg

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, August 8, 2024 7:36 AM

To: SUR <sur@lkkauto.com>; Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>

Subject: RE: EL REF : DMPC2400942H/AF ACCIDENT INVOLVING SKB1018C (ECICS) AND GIVERMENT PROPERTY ALONG MOULMEIN ROAD ON 20/07/2024 0200HRS

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Dear Afiq,

Kindly assist for mandate approval as repairer is chasing.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, August 2, 2024 12:15 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>

Subject: RE: EL REF : DMPC2400942H/AF ACCIDENT INVOLVING SKB1018C (ECICS) AND GIVERMENT PROPERTY ALONG MOULMEIN ROAD ON 20/07/2024 0200HRS

Dear Afiq,

MV uploaded.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, August 2, 2024 12:07 PM

To: SUR <sur@lkkauto.com>

Subject: FW: EL REF : DMPC2400942H/AF ACCIDENT INVOLVING SKB1018C (ECICS) AND GIVERMENT PROPERTY ALONG MOULMEIN ROAD ON 20/07/2024 0200HRS

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>

Sent: Friday, August 2, 2024 12:03 PM

To: assignments <assignments@lkkauto.com>

Subject: EL REF : DMPC2400942H/AF ACCIDENT INVOLVING SKB1018C (ECICS) AND GIVERMENT PROPERTY ALONG MOULMEIN ROAD ON 20/07/2024 0200HRS

Hi LKK,

Kindly upload the MV in merimen.

Thank you.

Best regards

Afiq Kamal

Associate | Claims



DID (65) 6734 3710 ext (180)

Tel (65) 6206 5588

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